

Emergency incidents (Code 1) meeting targets by station maintenance area (MA).

from 1 January 2020 to 31 March 2020 (includes incidents where MFB arrived first on-scene)



This measure applies a target of 7.7 minutes for all Code 1 incidents, with the exception of emergency medical response incidents (EMR). The service delivery standard (response time) for EMR is 9.2 minutes.

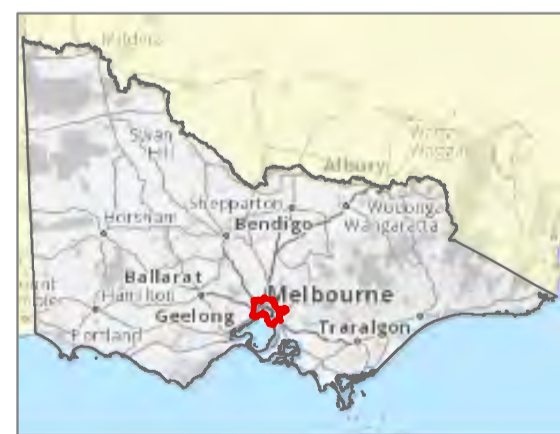
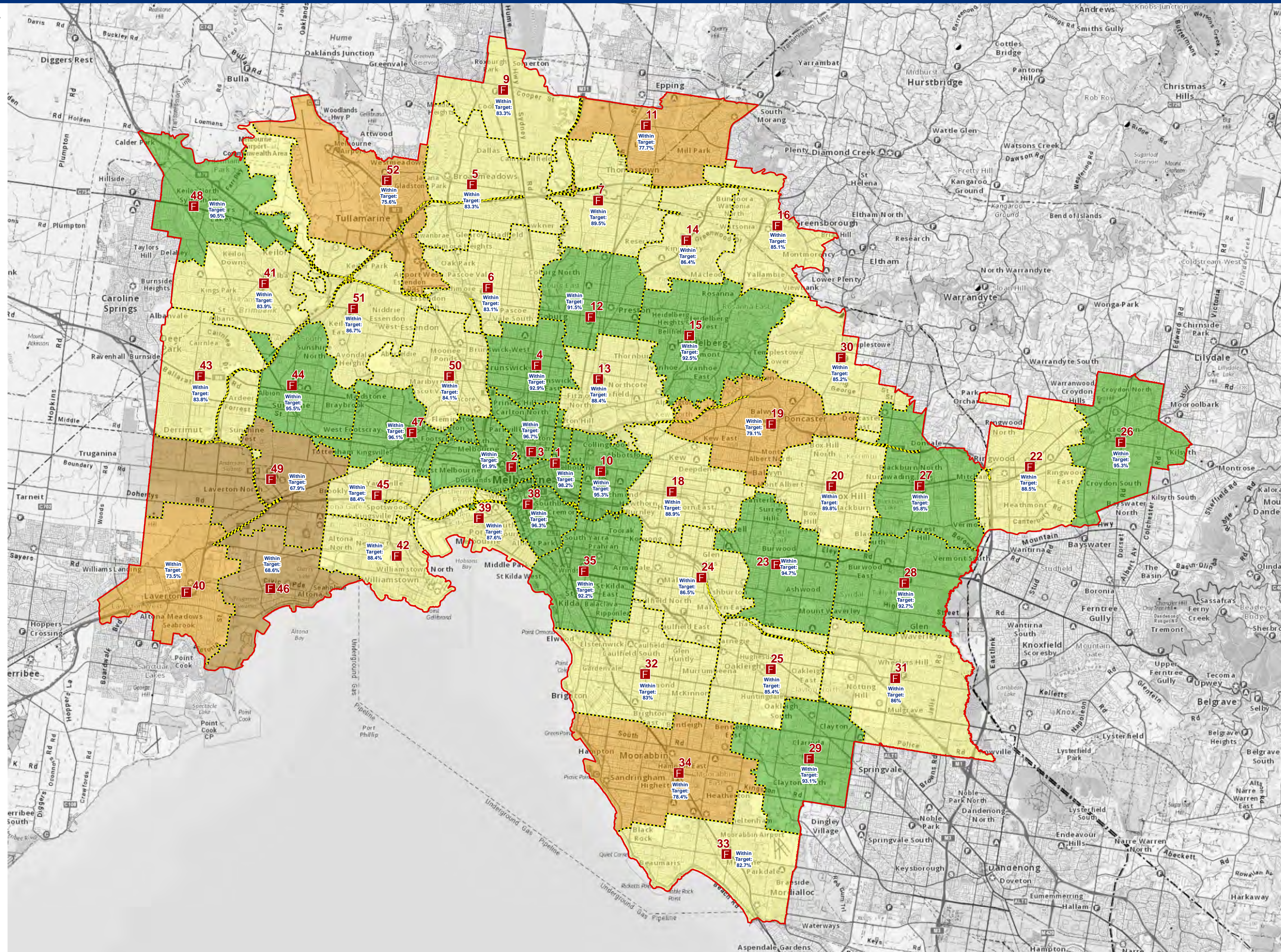
Calls under Normal Road Conditions and outside the Metropolitan District have been excluded.

- MFB Fire Stations
- Operational Boundary
- Maintenance Area

Within Target

Percentage

- 60 - 70 %
- 70 - 80 %
- 80 - 90 %
- 90 - 100 %



1:90,000

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