Response time data for MFB appliances responding to Emergency Medical Response incidents in the Metropolitan District where the MFB appliances are primary appliances (1st appliance onscene).

MFB

Emergency Medical Response incidents (EMR) meeting benchmarks by Station Maintenance Area

Reporting period: 1 January 2020 to 31 March 2020

MFB has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for EMR is 9.2 minutes.

MFB District	MFB Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Community Response *These figures represent the service provided to the community by MFB*		
				Number of emergency incidents the standard of 9.2 minutes was met by any station	% of emergency incidents the standard of 9.2 minutes was met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
Central	1 - Eastern Hill	38	38	38	100.0%	5.5
Central	2 - West Melbourne	25	25	25	100.0%	6.6
Central	3 - Carlton	22	22	21	95.5%	5.4
Northern	4 - Brunswick	15	15	15	100.0%	6.3
Northern	5 - Broadmeadows	23	22	21	95.5%	8.2
Northern	6 - Pascoe Vale	19	19	17	89.5%	9.1
Northern	7 - Thomastown	28	28	28	100.0%	7.6
Central	10 - Richmond	65	65	63	96.9%	6.5
Northern	11 - Epping	29	29	26	89.7%	7.5
Northern	12 - Preston	33	33	33	100.0%	7.1
Northern	13 - Northcote	16	16	15	93.8%	7.8
Northern	14 - Bundoora	20	20	20	100.0%	6.8
Northern	15 - Heidelberg	27	27	26	96.3%	6.8
Eastern	18 - Hawthorn	17	17	17	100.0%	6.8
Eastern	19 - North Balwyn	20	20	18	90.0%	8.9
Eastern	20 - Box Hill	28	28	27	96.4%	6.4
Eastern	22 - Ringwood	18	18	17	94.4%	7.0
Eastern	23 - Burwood	14	14	14	100.0%	6.8
Southern	24 - Malvern	13	13	12	92.3%	6.5
Southern	25 - Oakleigh	22	21	20	95.2%	7.1
Eastern	26 - Croydon	28	27	26	96.3%	7.3
Eastern	27 - Nunawading	14	14	13	92.9%	6.4
Eastern	28 - Vermont South	19	19	18	94.7%	7.3
Southern	29 - Clayton	12	12	12	100.0%	6.3
Eastern	30 - Templestowe	13	13	12	92.3%	8.3
Southern	31 - Glen Waverley	24	24	22	91.7%	8.3
Southern	32 - Ormond	31	31	28	90.3%	7.7
Southern	33 - Mentone	11	11	11	100.0%	6.5
Southern	34 - Highett	32	32	31	96.9%	7.2
Southern	35 - Windsor	71	70	66	94.3%	7.9
Central	38 - South Melbourne	24	24	24	100.0%	6.1
Southern	39 - Port Melbourne	18	18	16	88.9%	8.8
Western	41 - St Albans	41	41	38	92.7%	8.5
Western	43 - Deer Park	21	21	19	90.5%	8.9
Western	44 - Sunshine	15	15	14	93.3%	7.5
Western	45 - Spotswood	15	15	15	100.0%	6.0
Western	46 - Altona	10	10	10	100.0%	6.9
Western	47 - Footscray	30	30	29	96.7%	6.5
Western	50 - Ascot Vale	20	20	19	95.0%	7.3
Western	51 - Keilor	20	20	19	95.0%	8.1
Northern	52 - Tullamarine	16	16	15	93.8%	7.2
	Total	977	973	930	95.6%	