

Response time data for MFB appliances responding to Structure Fires in the Metropolitan District where the MFB appliances are primary appliances (1st appliance onscene).



Emergency Structure Fires meeting benchmarks by Station Maintenance Area

Reporting period: 1 January 2020 to 31 March 2020

Primarily residential structure fires including commercial centres, industrial and/or community services e.g. schools, correctional facilities, hospitals. MFB has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for Structure Fire is 7.7 minutes.

MFB District	MFB Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Community Response		
				Number of emergency incidents the standard of 7.7 minutes was met by any station	% of emergency incidents the standard of 7.7 minutes was met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
Central	1 - Eastern Hill	35	35	35	100.0%	5.0
Central	2 - West Melbourne	15	15	15	100.0%	6.5
Central	3 - Carlton	24	24	24	100.0%	4.9
Northern	4 - Brunswick	29	29	27	93.1%	7.1
Northern	5 - Broadmeadows	21	21	20	95.2%	6.6
Central	10 - Richmond	15	15	14	93.3%	6.0
Northern	12 - Preston	14	14	12	85.7%	7.7
Northern	13 - Northcote	15	15	14	93.3%	7.3
Northern	14 - Bundoora	13	13	13	100.0%	5.9
Northern	15 - Heidelberg	16	16	14	87.5%	7.1
Eastern	18 - Hawthorn	23	23	21	91.3%	7.0
Eastern	20 - Box Hill	19	18	15	83.3%	8.1
Eastern	23 - Burwood	11	10	10	100.0%	6.9
Southern	24 - Malvern	15	15	14	93.3%	7.6
Southern	25 - Oakleigh	13	13	13	100.0%	6.4
Eastern	26 - Croydon	12	12	12	100.0%	6.6
Eastern	28 - Vermont South	11	11	11	100.0%	5.4
Southern	32 - Ormond	22	22	19	86.4%	7.4
Southern	34 - Highett	15	14	10	71.4%	8.1
Southern	35 - Windsor	37	36	36	100.0%	6.4
Central	38 - South Melbourne	41	41	41	100.0%	5.7
Southern	39 - Port Melbourne	12	12	11	91.7%	6.8
Western	41 - St Albans	14	14	13	92.9%	6.8
Western	44 - Sunshine	12	12	12	100.0%	6.4
Western	47 - Footscray	13	13	12	92.3%	7.0
Western	49 - North Laverton	10	10	5	50.0%	11.6
Western	50 - Ascot Vale	19	19	16	84.2%	7.9
	Total	496	492	459	93.3%	