

Response time data for MFB appliances responding to Structure Fires in the Metropolitan District where the MFB appliances are primary appliances (1st appliance onscene).

Emergency Structure Fires meeting benchmarks by Station Maintenance Area

Reporting period: 1 April 2020 to 30 June 2020

Primarily residential structure fires including commercial centres, industrial and/or community services e.g. schools, correctional facilities, hospitals.

MFB has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for Structure Fire is 7.7 minutes.

				Community Response	
				These figures represent the service provided to the community by MFB	
MFB District	MFB Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standard of 7.7 minutes was met by any station	% of emergency incidents the standard of 7.7 minutes was met by any station
Central	1 - Eastern Hill	18	18	18	100.0%
Central	2 - West Melbourne	13	13	13	100.0%
Central	3 - Carlton	15	15	15	100.0%
Central	10 - Richmond	26	26	26	93.3%
Central	38 - South Melbourne	24	24	24	100.0%
Central Total		96	96	96	100.0%
Eastern	18 - Hawthorn	11	11	10	90.9%
Eastern	22 - Ringwood	17	17	16	94.1%
Eastern	26 - Croydon	10	10	10	100.0%
Eastern Total		38	38	36	94.7%
Northern	4 - Brunswick	18	18	17	94.4%
Northern	5 - Broadmeadows	22	22	17	77.3%
Northern	6 - Pascoe Vale	16	16	14	87.5%
Northern	9 - Somerton	10	10	10	100.0%
Northern	12 - Preston	12	12	12	100.0%
Northern	13 - Northcote	11	11	11	100.0%
Northern	14 - Bundoora	10	10	9	90.0%
Northern	15 - Heidelberg	19	19	17	89.5%
Northern Total		118	118	107	90.7%
Southern	24 - Malvern	26	26	26	100.0%
Southern	25 - Oakleigh	16	16	16	100.0%
Southern	32 - Ormond	22	22	22	100.0%
Southern	34 - Highett	14	14	13	92.9%
Southern	35 - Windsor	34	34	34	100.0%
Southern Total		112	112	111	99.1%
Western	41 - St Albans	20	20	16	80.0%
Western	44 - Sunshine	11	11	11	100.0%
Western	47 - Footscray	16	16	15	93.8%
Western Total		47	47	42	89.4%
Grand Total		411	411	392	95.4%