Response time data for Fire Rescue Victoria (FRV) appliances responding to Emergency Medical Response incidents in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene).

FIRE RESCUE VICTORIA

Emergency Medical Response incidents (EMR) meeting benchmarks by Station Maintenance Area

Reporting period: 1 October 2020 to 31 December 2020

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for EMR is 9.2 minutes.

| | | | | Community Response These figures represent the service provided to the community by FRV | | |
FRV District	FRV Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standard of 9.2 minutes was met by any station	% of emergency incidents the standard of 9.2 minutes was met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
CENTRAL	1 - Eastern Hill	14	14	14	100.0%	6.0
CENTRAL	2 - West Melbourne	17	17	17	100.0%	8.0
CENTRAL	3 - Carlton	12	12	12	100.0%	6.0
CENTRAL	4 - Brunswick	13	13	13	100.0%	7.2
NORTHERN	5 - Broadmeadows	23	23	20	87.0%	8.5
NORTHERN	6 - Pascoe Vale	11	11	9	81.8%	8.1
NORTHERN	7 - Thomastown	17	17	15	88.2%	9.0
CENTRAL	10 - Richmond	28	27	26	96.3%	7.6
NORTHERN	12 - Preston	20	20	18	90.0%	7.6
CENTRAL	13 - Northcote	10	10	9	90.0%	7.4
NORTHERN	14 - Bundoora	14	14	13	92.9%	8.1
NORTHERN	15 - Heidelberg	16	16	14	87.5%	8.3
CENTRAL	18 - Hawthorn	18	17	16	94.1%	8.4
EASTERN	19 - North Balwyn	14	14	14	100.0%	8.2
EASTERN	20 - Box Hill	17	17	16	94.1%	8.3
EASTERN	22 - Ringwood	10	10	10	100.0%	7.8
EASTERN	23 - Burwood	12	12	12	100.0%	7.1
SOUTHERN D1	24 - Malvern	15	15	14	93.3%	9.0
SOUTHERN D1	25 - Oakleigh	14	14	14	100.0%	7.8
EASTERN	26 - Croydon	15	14	14	100.0%	6.9
EASTERN	27 - Nunawading	17	17	16	94.1%	7.8
EASTERN	28 - Vermont South	17	17	17	100.0%	8.3
EASTERN	30 - Templestowe	11	11	11	100.0%	8.0
SOUTHERN D1	31 - Glen Waverley	16	16	14	87.5%	8.0
SOUTHERN D1	32 - Ormond	19	19	19	100.0%	8.7
SOUTHERN D1	33 - Mentone	14	14	14	100.0%	8.2
SOUTHERN D1	34 - Highett	26	26	25	96.2%	8.0
CENTRAL	35 - Windsor	50	50	48	96.0%	7.5
CENTRAL	38 - South Melbourne	22	22	22	100.0%	5.8
CENTRAL	39 - Port Melbourne	12	12	9	75.0%	10.3
WESTERN D1	40 - Laverton	10	10	9	90.0%	8.3
WESTERN D2	41 - St Albans	22	22	21	95.5%	8.4
WESTERN D2	43 - Deer Park	24	24	22	91.7%	9.0
WESTERN D2	44 - Sunshine	12	12	11	91.7%	5.7
WESTERN D1	47 - Footscray	19	19	18	94.7%	8.1
CENTRAL	50 - Ascot Vale	12	12	11	91.7%	8.9
WESTERN D2	51 - Keilor	13	13	11	84.6%	7.6
WESTERN D2	55 - Caroline Springs	11	11	5	45.5%	9.9
WESTERN D2	56 - Melton	25	25	22	88.0%	8.8
WESTERN D1	57 - Tarneit	21	21	17	81.0%	9.4
WESTERN D1	58 - Point Cook	11	11	11	100.0%	8.5
WESTERN D3	62 - Corio	22	22	21	95.5%	8.2
WESTERN D3	63 - Geelong City	16	16	14	87.5%	9.1
WESTERN D3	64 - Belmont	11	11	10	90.9%	6.5
NORTH & WEST REGIONAL	68 - Lucas	12	12	12	100.0%	7.7
NORTH & WEST REGIONAL	70 - Warrnambool	10	10	10	100.0%	7.1
NORTH & WEST REGIONAL	72 - Mildura	18	18	16	88.9%	8.0
NORTH & WEST REGIONAL	73 - Bendigo	24	23	21	91.3%	6.5
SOUTH & EAST REGIONAL	74 - Wangaratta	14	14	14	100.0%	7.1
SOUTH & EAST REGIONAL	75 - Shepparton	16	16	15	93.8%	7.2
SOUTH & EAST REGIONAL	77 - Traralgon	10	10	9	90.0%	7.9
SOUTH & EAST REGIONAL	79 - Latrobe West	12	12	12	100.0%	5.6
NORTHERN	80 - Craigieburn	21	21	19	90.5%	7.2
NORTHERN	81 - South Morang	10	10	9	90.0%	8.7
SOUTHERN D2	87 - Dandenong	35	35	34	97.1%	7.3
SOUTHERN D2	88 - Hallam	13	13	13	100.0%	7.4
SOUTHERN D1	89 - Springvale	11	11	10	90.9%	7.6
SOUTHERN D2	90 - Patterson River	18	18	18	100.0%	7.7
SOUTHERN D2	91 - Frankston	35	35	35	100.0%	7.6
SOUTHERN D2	92 - Cranbourne	24	24	22	91.7%	8.4
SOUTHERN D2	94 - Mornington	12	12	12	100.0%	6.4
SOUTHERN D2	95 - Rosebud	17	17	17	100.0%	7.5
	Total	1055	1051	986	93.8%	