



Response time data for Fire Rescue Victoria (FRV) appliances responding to emergency incidents (Code 1) in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene).



All emergency incidents (Code 1) meeting benchmarks by Station Maintenance Area

Reporting period: 1 January 2021 to 31 March 2021

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for all emergency incidents is 7.7 minutes with the exception of the Emergency Medical Response incidents (EMR). The service delivery standard (response time) for EMR is 9.2 minutes.

FRV District	FRV Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Community Response		
				Number of emergency incidents the standards were met by any station	% of emergency incidents the standards were met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
CENTRAL	1 - Eastern Hill	360	346	339	98.0%	5.7
CENTRAL	2 - West Melbourne	367	361	343	95.0%	6.8
CENTRAL	3 - Carlton	341	340	328	96.5%	6.4
CENTRAL	4 - Brunswick	231	216	207	95.8%	6.8
NORTHERN	5 - Broadmeadows	260	239	212	88.7%	8.2
NORTHERN	6 - Pascoe Vale	160	150	123	82.0%	8.8
NORTHERN	7 - Thomastown	153	134	124	92.5%	7.7
NORTHERN	9 - Somerton	88	82	69	84.1%	8.2
CENTRAL	10 - Richmond	359	349	334	95.7%	6.5
NORTHERN	11 - Epping	145	132	115	87.1%	8.3
NORTHERN	12 - Preston	224	200	193	96.5%	7.3
CENTRAL	13 - Northcote	209	186	165	88.7%	7.9
NORTHERN	14 - Bundoora	191	182	170	93.4%	7.4
NORTHERN	15 - Heidelberg	243	218	200	91.7%	7.5
NORTHERN	16 - Greensborough	91	80	71	88.8%	8.9
CENTRAL	18 - Hawthorn	267	244	218	89.3%	7.9
EASTERN	19 - North Balwyn	141	121	109	90.1%	7.7
EASTERN	20 - Box Hill	203	176	168	95.5%	7.0
EASTERN	22 - Ringwood	149	138	131	94.9%	7.2
EASTERN	23 - Burwood	175	154	142	92.2%	7.6
SOUTHERN D1	24 - Malvern	175	167	144	86.2%	8.2
SOUTHERN D1	25 - Oakleigh	177	154	146	94.8%	7.3
EASTERN	26 - Croydon	144	125	118	94.4%	7.3
EASTERN	27 - Nunawading	145	134	119	88.8%	8.3
EASTERN	28 - Vermont South	155	140	134	95.7%	7.1
SOUTHERN D1	29 - Clayton	123	110	95	86.4%	8.0
EASTERN	30 - Templestowe	92	83	72	86.7%	8.0
SOUTHERN D1	31 - Glen Waverley	299	287	248	86.4%	8.1
SOUTHERN D1	32 - Ormond	220	206	185	89.8%	7.8
SOUTHERN D1	33 - Mentone	162	143	129	90.2%	8.0
SOUTHERN D1	34 - Highett	280	257	216	84.0%	8.2
CENTRAL	35 - Windsor	634	598	546	91.3%	7.6
CENTRAL	38 - South Melbourne	467	454	432	95.2%	6.6
CENTRAL	39 - Port Melbourne	178	173	154	89.0%	8.3
WESTERN D1	40 - Laverton	169	158	125	79.1%	8.9
WESTERN D2	41 - St Albans	102	94	81	86.2%	8.4
WESTERN D1	42 - Newport	86	79	74	93.7%	7.5
WESTERN D2	43 - Deer Park	148	134	117	87.3%	8.4
WESTERN D2	44 - Sunshine	218	205	193	94.1%	7.3
WESTERN D1	45 - Spotswood	67	63	52	82.5%	8.2
WESTERN D1	46 - Altona	61	61	47	77.0%	8.7
WESTERN D1	47 - Footscray	202	186	173	93.0%	7.5
WESTERN D2	48 - Taylors Lakes	70	66	52	78.8%	10.6
WESTERN D1	49 - North Laverton	114	109	81	74.3%	9.2
CENTRAL	50 - Ascot Vale	221	213	190	89.2%	7.9
WESTERN D2	51 - Keilor	104	93	76	81.7%	8.3
WESTERN D2	52 - Tullamarine	115	111	85	76.6%	8.7
WESTERN D2	53 - Sunbury	99	90	71	78.9%	9.7
WESTERN D2	54 - Greenvale	52	49	33	67.3%	10.2
WESTERN D2	55 - Caroline Springs	163	153	93	60.8%	9.4
WESTERN D2	56 - Melton	226	216	169	78.2%	9.6
WESTERN D1	57 - Tarneit	261	240	172	71.7%	10.0
WESTERN D1	58 - Point Cook	92	91	62	68.1%	10.1
WESTERN D1	59 - Derrimut	64	60	46	76.7%	8.9
WESTERN D3	61 - Lara	55	52	31	59.6%	11.1
WESTERN D3	62 - Corio	229	218	186	85.3%	8.3
WESTERN D3	63 - Geelong City	231	222	203	91.4%	7.7
WESTERN D3	64 - Belmont	115	109	100	91.7%	7.5
WESTERN D3	66 - Ocean Grove	21	20	19	95.0%	6.1
NORTH & WEST REGIONAL	67 - Ballarat City	130	125	120	96.0%	6.2
NORTH & WEST REGIONAL	68 - Lucas	49	44	40	90.9%	7.6
NORTH & WEST REGIONAL	70 - Warrnambool	125	115	100	87.0%	7.9
NORTH & WEST REGIONAL	71 - Portland	32	29	26	89.7%	7.6
NORTH & WEST REGIONAL	72 - Mildura	141	129	113	87.6%	8.3
NORTH & WEST REGIONAL	73 - Bendigo	201	189	177	93.7%	7.4
SOUTH & EAST REGIONAL	74 - Wangaratta	72	71	65	91.5%	6.7
SOUTH & EAST REGIONAL	75 - Shepparton	178	173	148	85.5%	8.7
SOUTH & EAST REGIONAL	76 - Wodonga	93	84	70	83.3%	8.7
SOUTH & EAST REGIONAL	77 - Traralgon	93	89	82	92.1%	7.1



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				Community Response		
				These figures represent the service provided to the community by FRV		
FRV District	FRV Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standards were met by any station	% of emergency incidents the standards were met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
SOUTH & EAST REGIONAL	78 - Morwell	52	51	50	98.0%	6.7
SOUTH & EAST REGIONAL	79 - Latrobe West	59	55	49	89.1%	8.1
NORTHERN	80 - Craigieburn	178	163	134	82.2%	8.6
NORTHERN	81 - South Morang	38	35	29	82.9%	8.4
EASTERN	82 - Eltham City	76	60	53	88.3%	8.0
EASTERN	84 - South Warrandyte	23	19	17	89.5%	8.9
EASTERN	85 - Boronia	112	97	95	97.9%	7.0
SOUTHERN D1	86 - Rowville	69	68	65	95.6%	6.7
SOUTHERN D2	87 - Dandenong	339	319	265	83.1%	8.8
SOUTHERN D2	88 - Hallam	197	183	131	71.6%	9.9
SOUTHERN D1	89 - Springvale	166	149	124	83.2%	8.3
SOUTHERN D2	90 - Patterson River	93	85	65	76.5%	9.0
SOUTHERN D2	91 - Frankston	289	281	251	89.3%	7.9
SOUTHERN D2	92 - Cranbourne	212	197	151	76.6%	9.0
SOUTHERN D2	93 - Pakenham	130	126	88	69.8%	10.2
SOUTHERN D2	94 - Mornington	84	76	72	94.7%	7.3
SOUTHERN D2	95 - Rosebud	70	62	54	87.1%	7.7
	Total	14194	13245	11664	88.1%	8.1