



Response time data for Fire Rescue Victoria (FRV) appliances responding to emergency incidents (Code 1) in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene).



All emergency incidents (Code 1) meeting benchmarks by Station Maintenance Area

Reporting period: 1 April 2021 to 30 June 2021

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for all emergency incidents is 7.7 minutes with the exception of the Emergency Medical Response incidents (EMR). The service delivery standard (response time) for EMR is 9.2 minutes.

FRV District	FRV Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Community Response		
				Number of emergency incidents the standards were met by any station	% of emergency incidents the standards were met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
CENTRAL	1 - Eastern Hill	380	364	353	97.0%	6.0
CENTRAL	2 - West Melbourne	330	300	284	94.7%	6.6
CENTRAL	3 - Carlton	342	324	317	97.8%	6.5
CENTRAL	4 - Brunswick	216	174	159	91.4%	7.4
NORTHERN	5 - Broadmeadows	256	214	182	85.0%	8.5
NORTHERN	6 - Pascoe Vale	177	140	113	80.7%	9.0
NORTHERN	7 - Thomastown	134	106	92	86.8%	8.3
NORTHERN	9 - Somerton	91	75	65	86.7%	8.3
CENTRAL	10 - Richmond	307	294	269	91.5%	7.2
NORTHERN	11 - Epping	122	109	91	83.5%	8.5
NORTHERN	12 - Preston	171	142	127	89.4%	7.6
CENTRAL	13 - Northcote	167	139	119	85.6%	8.2
NORTHERN	14 - Bundoora	171	152	144	94.7%	7.4
NORTHERN	15 - Heidelberg	211	183	168	91.8%	7.4
NORTHERN	16 - Greensborough	91	77	70	90.9%	7.7
CENTRAL	18 - Hawthorn	222	190	167	87.9%	8.2
EASTERN	19 - North Balwyn	115	92	80	87.0%	8.1
EASTERN	20 - Box Hill	203	177	161	91.0%	7.5
EASTERN	22 - Ringwood	176	136	125	91.9%	7.5
EASTERN	23 - Burwood	166	134	119	88.8%	7.9
SOUTHERN D1	24 - Malvern	195	169	152	89.9%	8.0
SOUTHERN D1	25 - Oakleigh	161	132	117	88.6%	8.1
EASTERN	26 - Croydon	131	97	88	90.7%	7.5
EASTERN	27 - Nunawading	129	103	94	91.3%	7.5
EASTERN	28 - Vermont South	147	122	114	93.4%	7.3
SOUTHERN D1	29 - Clayton	131	103	91	88.3%	7.9
EASTERN	30 - Templestowe	75	62	59	95.2%	7.4
SOUTHERN D1	31 - Glen Waverley	248	210	179	85.2%	8.4
SOUTHERN D1	32 - Ormond	265	216	181	83.8%	8.5
SOUTHERN D1	33 - Mentone	143	118	97	82.2%	8.2
SOUTHERN D1	34 - Highett	211	174	148	85.1%	8.0
CENTRAL	35 - Windsor	511	449	402	89.5%	7.7
CENTRAL	38 - South Melbourne	420	396	378	95.5%	6.8
CENTRAL	39 - Port Melbourne	143	121	109	90.1%	7.4
WESTERN D1	40 - Laverton	129	101	89	88.1%	8.4
WESTERN D2	41 - St Albans	147	114	102	89.5%	7.8
WESTERN D1	42 - Newport	98	86	74	86.0%	8.4
WESTERN D2	43 - Deer Park	131	96	83	86.5%	8.5
WESTERN D2	44 - Sunshine	172	134	126	94.0%	7.3
WESTERN D1	45 - Spotswood	64	55	45	81.8%	8.5
WESTERN D1	46 - Altona	50	41	34	82.9%	8.3
WESTERN D1	47 - Footscray	200	181	165	91.2%	7.4
WESTERN D2	48 - Taylors Lakes	59	46	38	82.6%	8.5
WESTERN D1	49 - North Laverton	104	84	62	73.8%	8.4
CENTRAL	50 - Ascot Vale	179	157	139	88.5%	8.1
WESTERN D2	51 - Keilor	112	88	70	79.5%	8.6
WESTERN D2	52 - Tullamarine	122	99	74	74.7%	9.3
WESTERN D2	53 - Sunbury	87	79	60	75.9%	9.9
WESTERN D2	54 - Greenvale	47	35	23	65.7%	9.3
WESTERN D2	55 - Caroline Springs	179	162	94	58.0%	9.6
WESTERN D2	56 - Melton	220	190	142	74.7%	10.0
WESTERN D1	57 - Tarneit	244	199	127	63.8%	10.5
WESTERN D1	58 - Point Cook	81	76	58	76.3%	9.6
WESTERN D1	59 - Derrimut	64	55	41	74.5%	8.6
WESTERN D3	61 - Lara	58	51	25	49.0%	11.3
WESTERN D3	62 - Corio	198	174	151	86.8%	8.0
WESTERN D3	63 - Geelong City	178	154	136	88.3%	7.9
WESTERN D3	64 - Belmont	117	104	96	92.3%	7.5
WESTERN D3	66 - Ocean Grove	37	31	30	96.8%	6.2
NORTH & WEST REGIONAL	67 - Ballarat City	116	110	103	93.6%	6.6
NORTH & WEST REGIONAL	68 - Lucas	40	36	31	86.1%	7.9
NORTH & WEST REGIONAL	70 - Warrnambool	104	88	75	85.2%	8.6
NORTH & WEST REGIONAL	71 - Portland	32	31	26	83.9%	8.3
NORTH & WEST REGIONAL	72 - Mildura	102	96	85	88.5%	7.9
NORTH & WEST REGIONAL	73 - Bendigo	174	166	138	83.1%	8.6
SOUTH & EAST REGIONAL	74 - Wangaratta	60	56	52	92.9%	6.6
SOUTH & EAST REGIONAL	75 - Shepparton	161	156	124	79.5%	10.0
SOUTH & EAST REGIONAL	76 - Wodonga	109	105	83	79.0%	8.8
SOUTH & EAST REGIONAL	77 - Traralgon	69	65	60	92.3%	7.7
SOUTH & EAST REGIONAL	78 - Morwell	88	84	77	91.7%	7.2
SOUTH & EAST REGIONAL	79 - Latrobe West	66	62	55	88.7%	7.4



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NORTHERN	80 - Craigieburn	140	117	91	77.8%	9.5
NORTHERN	81 - South Morang	31	27	23	85.2%	7.9
EASTERN	82 - Eltham City	64	53	43	81.1%	7.9
EASTERN	84 - South Warrandyte	26	20	16	80.0%	8.7
EASTERN	85 - Boronia	100	78	75	96.2%	6.9
SOUTHERN D1	86 - Rowville	69	53	51	96.2%	7.0
SOUTHERN D2	87 - Dandenong	284	248	214	86.3%	8.4
SOUTHERN D2	88 - Hallam	201	148	115	77.7%	9.3
SOUTHERN D1	89 - Springvale	156	128	107	83.6%	8.2
SOUTHERN D2	90 - Patterson River	81	70	59	84.3%	9.1
SOUTHERN D2	91 - Frankston	225	195	179	91.8%	7.6
SOUTHERN D2	92 - Cranbourne	151	112	89	79.5%	9.8
SOUTHERN D2	93 - Pakenham	118	106	82	77.4%	8.6
SOUTHERN D2	94 - Mornington	89	85	79	92.9%	7.0
SOUTHERN D2	95 - Rosebud	71	59	53	89.8%	7.7
	<b>Total</b>	<b>12962</b>	<b>11140</b>	<b>9683</b>	<b>86.9%</b>	<b>8.2</b>