



Response time data for Fire Rescue Victoria (FRV) appliances responding to Emergency Medical Response incidents in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene).



Emergency Medical Response incidents (EMR) meeting benchmarks by Station Maintenance Area

Reporting period: 1 January 2021 to 31 March 2021

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for EMR is 9.2 minutes.

FRV District	FRV Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Community Response		
				Number of emergency incidents the standard of 9.2 minutes was met by any station	% of emergency incidents the standard of 9.2 minutes was met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
CENTRAL	1 - Eastern Hill	22	22	21	95.5%	5.8
CENTRAL	2 - West Melbourne	22	22	22	100.0%	6.7
CENTRAL	3 - Carlton	15	15	14	93.3%	6.1
CENTRAL	4 - Brunswick	16	16	16	100.0%	7.0
NORTHERN	5 - Broadmeadows	36	36	33	91.7%	8.9
NORTHERN	6 - Pascoe Vale	20	20	19	95.0%	9.1
NORTHERN	7 - Thomastown	25	25	25	100.0%	8.0
CENTRAL	10 - Richmond	35	35	34	97.1%	6.1
CENTRAL	11 - Epping	17	17	16	94.1%	8.4
NORTHERN	12 - Preston	23	23	23	100.0%	8.3
NORTHERN	13 - Northcote	19	19	18	94.7%	7.9
CENTRAL	14 - Bundoora	12	12	12	100.0%	7.3
NORTHERN	15 - Heidelberg	28	28	28	100.0%	7.2
NORTHERN	16 - Greensborough	13	13	9	69.2%	9.3
NORTHERN	18 - Hawthorn	15	15	13	86.7%	8.7
CENTRAL	19 - North Balwyn	25	25	23	92.0%	7.6
EASTERN	20 - Box Hill	18	18	18	100.0%	7.1
EASTERN	22 - Ringwood	13	13	13	100.0%	6.7
EASTERN	23 - Burwood	22	22	17	77.3%	9.6
EASTERN	24 - Malvern	16	16	15	93.8%	7.9
SOUTHERN D1	25 - Oakleigh	22	22	21	95.5%	8.0
SOUTHERN D1	26 - Croydon	15	15	14	93.3%	8.2
EASTERN	27 - Nunawading	12	12	12	100.0%	8.2
EASTERN	28 - Vermont South	18	18	18	100.0%	7.5
EASTERN	29 - Clayton	14	14	14	100.0%	7.1
SOUTHERN D1	30 - Templestowe	16	16	16	100.0%	7.6
EASTERN	31 - Glen Waverley	23	23	22	95.7%	8.0
SOUTHERN D1	32 - Ormond	25	25	22	88.0%	8.0
SOUTHERN D1	33 - Mentone	19	19	17	89.5%	9.0
SOUTHERN D1	34 - Highett	23	23	21	91.3%	8.3
SOUTHERN D1	35 - Windsor	61	61	57	93.4%	8.6
CENTRAL	38 - South Melbourne	39	39	38	97.4%	6.3
CENTRAL	39 - Port Melbourne	11	11	11	100.0%	6.7
CENTRAL	40 - Laverton	11	11	10	90.9%	8.9
WESTERN D1	41 - St Albans	22	22	19	86.4%	8.6
WESTERN D2	42 - Newport	12	12	9	75.0%	9.3
WESTERN D1	43 - Deer Park	25	25	23	92.0%	8.9
WESTERN D2	44 - Sunshine	17	17	16	94.1%	8.6
WESTERN D2	47 - Footscray	27	27	27	100.0%	7.4
WESTERN D1	48 - Taylors Lakes	11	10	8	80.0%	10.8
WESTERN D2	50 - Ascot Vale	27	27	26	96.3%	7.6
CENTRAL	51 - Keilor	11	11	10	90.9%	7.5
WESTERN D2	52 - Tullamarine	13	13	12	92.3%	7.4
WESTERN D2	53 - Sunbury	15	15	14	93.3%	7.9
WESTERN D2	55 - Caroline Springs	14	14	10	71.4%	10.0
WESTERN D2	56 - Melton	30	30	26	86.7%	9.5
WESTERN D2	57 - Tarneit	24	24	20	83.3%	9.7
WESTERN D1	58 - Point Cook	10	10	7	70.0%	9.5
WESTERN D1	62 - Corio	29	29	29	100.0%	7.1
WESTERN D3	63 - Geelong City	25	25	23	92.0%	8.7
WESTERN D3	70 - Warrnambool	10	10	10	100.0%	7.3
NORTH & WEST REGIONAL	72 - Mildura	19	19	18	94.7%	7.3
NORTH & WEST REGIONAL	73 - Bendigo	22	21	21	100.0%	5.5
NORTH & WEST REGIONAL	75 - Shepparton	17	17	15	88.2%	7.1
SOUTH & EAST REGIONAL	77 - Traralgon	13	13	13	100.0%	6.6
SOUTH & EAST REGIONAL	79 - LaTrobe West	11	11	10	90.9%	6.5
SOUTH & EAST REGIONAL	80 - Craigieburn	18	18	17	94.4%	7.9
NORTHERN	81 - South Morang	10	10	9	90.0%	8.7
NORTHERN	85 - Boronia	14	14	14	100.0%	5.6
EASTERN	86 - Rowville	11	11	10	90.9%	8.3
SOUTHERN D1	87 - Dandenong	41	41	40	97.6%	7.3
SOUTHERN D2	88 - Hallam	24	24	21	87.5%	8.1
SOUTHERN D2	89 - Springvale	31	31	29	93.5%	7.6



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				Community Response		
				These figures represent the service provided to the community by FRV		
FRV District	FRV Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standard of 9.2 minutes was met by any station	% of emergency incidents the standard of 9.2 minutes was met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
SOUTHERN D1	90 - Patterson River	13	13	13	100.0%	6.4
SOUTHERN D2	91 - Frankston	25	25	25	100.0%	7.0
SOUTHERN D2	92 - Cranbourne	31	31	28	90.3%	8.1
SOUTHERN D2	93 - Pakenham	13	13	11	84.6%	8.3
SOUTHERN D2	94 - Mornington	20	19	19	100.0%	7.2
	Total	1376	1373	1284	93.5%	