



Response time data for Fire Rescue Victoria (FRV) appliances responding to Emergency Medical Response incidents in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene).



Emergency Medical Response incidents (EMR) meeting benchmarks by Station Maintenance Area

Reporting period: 1 April 2021 to 30 June 2021

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for EMR is 9.2 minutes.

FRV District	FRV Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Community Response		
				Number of emergency incidents the standard of 9.2 minutes was met by any station	% of emergency incidents the standard of 9.2 minutes was met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
CENTRAL	1 - Eastern Hill	17	17	16	94.1%	6.2
CENTRAL	2 - West Melbourne	22	22	21	95.5%	6.7
CENTRAL	3 - Carlton	15	15	15	100.0%	5.6
CENTRAL	4 - Brunswick	21	21	21	100.0%	6.4
NORTHERN	5 - Broadmeadows	34	34	28	82.4%	9.5
NORTHERN	6 - Pascoe Vale	31	31	23	74.2%	9.6
NORTHERN	7 - Thomastown	25	25	23	92.0%	8.4
NORTHERN	9 - Somerton	10	10	9	90.0%	8.8
CENTRAL	10 - Richmond	28	28	28	100.0%	6.6
NORTHERN	11 - Epping	24	24	22	91.7%	9.0
NORTHERN	12 - Preston	18	18	17	94.4%	6.8
CENTRAL	13 - Northcote	16	16	16	100.0%	7.4
NORTHERN	14 - Bundoora	11	11	11	100.0%	7.8
NORTHERN	15 - Heidelberg	16	16	15	93.8%	6.7
NORTHERN	16 - Greensborough	13	13	13	100.0%	6.9
CENTRAL	18 - Hawthorn	13	13	12	92.3%	8.4
EASTERN	19 - North Balwyn	14	14	13	92.9%	8.2
EASTERN	20 - Box Hill	14	14	14	100.0%	6.7
EASTERN	22 - Ringwood	17	17	16	94.1%	8.4
EASTERN	23 - Burwood	14	14	12	85.7%	7.0
SOUTHERN D1	24 - Malvern	29	29	25	86.2%	9.3
SOUTHERN D1	25 - Oakleigh	15	15	13	86.7%	8.2
EASTERN	26 - Croydon	13	13	12	92.3%	6.5
EASTERN	27 - Nunawading	15	15	15	100.0%	7.3
EASTERN	28 - Vermont South	28	28	26	92.9%	7.3
SOUTHERN D1	29 - Clayton	20	20	19	95.0%	7.8
SOUTHERN D1	31 - Glen Waverley	25	25	25	100.0%	8.3
SOUTHERN D1	32 - Ormond	30	30	29	96.7%	7.0
SOUTHERN D1	33 - Mentone	14	14	13	92.9%	8.1
SOUTHERN D1	34 - Highett	17	17	16	94.1%	7.3
CENTRAL	35 - Windsor	42	42	38	90.5%	8.9
CENTRAL	38 - South Melbourne	18	17	17	100.0%	5.4
WESTERN D1	40 - Laverton	13	13	13	100.0%	8.5
WESTERN D2	41 - St Albans	28	28	27	96.4%	7.8
WESTERN D1	42 - Newport	14	14	13	92.9%	8.9
WESTERN D2	43 - Deer Park	26	26	26	100.0%	8.0
WESTERN D2	44 - Sunshine	20	20	20	100.0%	6.8
WESTERN D1	47 - Footscray	20	20	20	100.0%	6.9
WESTERN D1	49 - North Laverton	10	10	10	100.0%	8.5
CENTRAL	50 - Ascot Vale	23	23	23	100.0%	7.6
WESTERN D2	51 - Keilor	21	21	20	95.2%	8.0
WESTERN D2	52 - Tullamarine	16	16	16	100.0%	6.3
WESTERN D2	55 - Caroline Springs	16	16	12	75.0%	9.8
WESTERN D2	56 - Melton	26	26	22	84.6%	10.6
WESTERN D1	57 - Tarneit	22	22	20	90.9%	7.9
WESTERN D3	62 - Corio	29	29	28	96.6%	7.8
WESTERN D3	63 - Geelong City	22	22	21	95.5%	7.7
WESTERN D3	64 - Belmont	15	15	15	100.0%	6.8
NORTH & WEST REGIONAL	67 - Ballarat City	10	10	10	100.0%	5.2
NORTH & WEST REGIONAL	72 - Mildura	12	12	12	100.0%	6.5
NORTH & WEST REGIONAL	73 - Bendigo	29	29	26	89.7%	7.8
SOUTH & EAST REGIONAL	75 - Shepparton	13	13	13	100.0%	6.8
SOUTH & EAST REGIONAL	76 - Wodonga	16	16	16	100.0%	7.9
SOUTH & EAST REGIONAL	77 - Traralgon	14	14	14	100.0%	7.4
SOUTH & EAST REGIONAL	78 - Morwell	15	15	15	100.0%	5.2
NORTHERN	80 - Craigieburn	24	24	22	91.7%	7.9
EASTERN	82 - Eltham City	10	10	10	100.0%	7.3
SOUTHERN D2	87 - Dandenong	32	32	32	100.0%	6.6
SOUTHERN D2	88 - Hallam	15	15	15	100.0%	8.2
SOUTHERN D1	89 - Springvale	21	21	21	100.0%	7.1
SOUTHERN D2	90 - Patterson River	15	15	14	93.3%	8.8
SOUTHERN D2	91 - Frankston	20	20	20	100.0%	7.2
SOUTHERN D2	92 - Cranbourne	23	23	20	87.0%	8.3
SOUTHERN D2	93 - Pakenham	12	12	11	91.7%	8.1
SOUTHERN D2	94 - Mornington	17	17	16	94.1%	7.0



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				Community Response		
				These figures represent the service provided to the community by FRV		
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SOUTHERN D2	95 - Rosebud	16	16	16	100.0%	5.2
	Total	1274	1273	1202	94.4%	