



Response time data for Fire Rescue Victoria (FRV) appliances responding to Structure Fires in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene).



Emergency Structure Fires meeting benchmarks by Station Maintenance Area

Reporting period: 1 July 2020 to 30 September 2020

Primarily residential structure fires including commercial centres, industrial and/or community services e.g. schools, correctional facilities, hospitals. FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for Structure Fire is 7.7 minutes.

FRV District	FRV Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Community Response		
				Number of emergency incidents the standard of 7.7 minutes was met by any station	% of emergency incidents the standard of 7.7 minutes was met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
CENTRAL	1 - Eastern Hill	14	14	14	100.0%	5.2
CENTRAL	2 - West Melbourne	15	15	15	100.0%	5.4
CENTRAL	3 - Carlton	13	13	13	100.0%	4.8
NORTHERN	5 - Broadmeadows	18	18	17	94.4%	7.1
CENTRAL	10 - Richmond	22	22	22	100.0%	6.0
NORTHERN	12 - Preston	15	15	15	100.0%	6.6
NORTHERN	14 - Bundoora	17	17	16	94.1%	7.1
EASTERN	20 - Box Hill	12	12	12	100.0%	4.9
EASTERN	22 - Ringwood	15	15	14	93.3%	7.1
EASTERN	23 - Burwood	11	11	9	81.8%	6.8
SOUTHERN D1	24 - Malvern	10	10	10	100.0%	6.3
SOUTHERN D1	25 - Oakleigh	12	12	12	100.0%	6.6
EASTERN	26 - Croydon	15	15	15	100.0%	6.6
EASTERN	28 - Vermont South	12	12	11	91.7%	7.3
SOUTHERN D1	29 - Clayton	15	15	14	93.3%	7.1
SOUTHERN D1	32 - Ormond	22	22	22	100.0%	7.0
SOUTHERN D1	34 - Highett	18	18	15	83.3%	7.8
CENTRAL	35 - Windsor	37	35	32	91.4%	7.1
CENTRAL	38 - South Melbourne	31	31	30	96.8%	5.2
WESTERN D2	41 - St Albans	12	12	11	91.7%	6.5
WESTERN D1	47 - Footscray	17	17	17	100.0%	6.7
WESTERN D1	49 - North Laverton	11	11	8	72.7%	7.9
CENTRAL	50 - Ascot Vale	17	16	16	100.0%	6.4
WESTERN D2	55 - Caroline Springs	13	11	9	81.8%	7.7
WESTERN D2	56 - Melton	15	15	14	93.3%	7.1
WESTERN D1	57 - Tarneit	16	16	13	81.3%	7.9
WESTERN D3	62 - Corio	14	14	11	78.6%	10.1
WESTERN D3	63 - Geelong City	17	17	17	100.0%	6.7
NORTH & WEST REGIONAL	70 - Warrnambool	10	10	10	100.0%	6.8
NORTH & WEST REGIONAL	72 - Mildura	13	13	13	100.0%	7.0
NORTH & WEST REGIONAL	73 - Bendigo	16	16	16	100.0%	6.5
SOUTH & EAST REGIONAL	75 - Shepparton	13	12	12	100.0%	6.2
SOUTHERN D2	87 - Dandenong	20	20	15	75.0%	8.5
SOUTHERN D2	88 - Hallam	13	13	12	92.3%	7.4
SOUTHERN D2	91 - Frankston	17	17	13	76.5%	7.9
SOUTHERN D2	93 - Pakenham	11	11	8	72.7%	8.6
	Total	569	563	523	92.9%	