

Response time data for Fire Rescue Victoria (FRV) appliances responding to Structure Fires in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene).



Emergency Structure Fires meeting benchmarks by Station Maintenance Area

Reporting period: 1 April 2021 to 30 June 2021

Primarily residential structure fires including commercial centres, industrial and/or community services e.g. schools, correctional facilities, hospitals. FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for Structure Fire is 7.7 minutes.

Community Response Number of incidents within **Number of emergency** Number of emergency The time in minutes in whic % of emergency incidents the Station Maintenance incidents within the Station ncidents the standard of 7.7 90% of emergency incidents **FRV District FRV Station Maintenance Area** the standard of 7.7 minutes Area for the reporting Maintenance Area for the minutes was met by any were responded to by any was met by any station reporting period station period station CENTRAL 1 - Eastern Hill 23 23 23 100.0% 5.8 2 - West Melbourne 5.3 CENTRAL 17 17 17 100.0% **CENTRAL** 3 - Carlton 19 19 18 94.7% 6.6 CENTRAL 4 - Brunswick 21 21 21 100.0% 6.2 **NORTHERN** 5 - Broadmeadows 24 24 22 91.7% 7.5 **NORTHERN** 6 - Pascoe Vale 18 18 14 77.8% 8.7 CENTRAL 10 - Richmond 22 22 21 95.5% 6.5 11 - Epping **NORTHERN** 16 16 14 87.5% 7.7 **NORTHERN** 12 - Preston 16 16 14 87.5% 7.6 13 - Northcote 9 7.5 **CENTRAL** 10 10 90.0% NORTHERN 14 - Bundoora 13 13 13 100.0% 6.2 15 - Heidelberg **NORTHERN** 13 13 10 76.9% 8.0 **CENTRAL** 15 18 - Hawthorn 16 16 93.8% 7.3 EASTERN 19 - North Balwyn 12 12 11 91.7% 7.2 **EASTERN** 20 - Box Hill 16 100.0% 6.4 16 16 **EASTERN** 23 - Burwood 12 12 12 100.0% 6.1 SOUTHERN D1 31 - Glen Waverley 14 14 10 71.4% 8.1 SOUTHERN D1 32 - Ormond 19 19 16 84.2% 8.1 **SOUTHERN D1** 33 - Mentone 10 10 7 70.0% 8.1 **SOUTHERN D1** 34 - Highett 11 8 72.7% 7.9 11 CENTRAL 35 - Windsor 54 53 47 88.7% 7.5 CENTRAL 38 - South Melbourne 30 30 30 100.0% 6.6 WESTERN D2 41 - St Albans 17 17 15 88.2% 7.5 WESTERN D1 12 14 14 85.7% 6.5 42 - Newport CENTRAL 50 - Ascot Vale 15 15 13 86.7% 7.6 **WESTERN D2** 55 - Caroline Springs 16 16 9 56.3% 8.4 **WESTERN D2** 56 - Melton 10 10 6 60.0% 9.5 WESTERN D1 57 - Tarneit 14 14 50.0% 10.6 WESTERN D3 62 - Corio 13 13 13 100.0% 6.5 **WESTERN D3** 14 63 - Geelong City 14 13 92.9% 5.9 NORTH & WEST REGIONAL 67 - Ballarat City 11 10 9 90.0% 6.6 SOUTH & EAST REGIONAL 75 - Shepparton 20 20 18 90.0% 7.5 **SOUTHERN D2** 87 - Dandenong 31 31 24 77.4% 8.1 **SOUTHERN D2** 88 - Hallam 12 12 7 58.3% 8.9 **SOUTHERN D2** 90 - Patterson River 11 11 10 90.9% 6.5 **SOUTHERN D2** 91 - Frankston 25 25 23 92.0% 7.3 70.0% SOUTHERN D2 92 - Cranbourne 10 10 10.4 SOUTHERN D2 94 - Mornington 10 83.3% 12 12 7.0

651

649

564

86.9%