



Response time data for Fire Rescue Victoria (FRV) appliances responding to emergency incidents (Code 1) in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene).



All emergency incidents (Code 1) meeting benchmarks by Station Maintenance Area

Reporting period: 1 October 2021 to 31 December 2021

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for all emergency incidents is 7.7 minutes with the exception of the Emergency Medical Response incidents (EMR). The service delivery standard (response time) for EMR is 9.2 minutes.

Community Response
These figures represent the service provided to the community by FRV

FRV District	FRV Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standards were met by any station	% of emergency incidents the standards were met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
CENTRAL	1 - Eastern Hill	389	365	356	97.5%	5.62
CENTRAL	2 - West Melbourne	356	326	310	95.1%	6.65
CENTRAL	3 - Carlton	376	348	338	97.1%	6.52
CENTRAL	4 - Brunswick	258	232	213	91.8%	7.57
NORTHERN	5 - Broadmeadows	260	206	165	80.1%	8.57
NORTHERN	6 - Pascoe Vale	164	129	102	79.1%	9.20
NORTHERN	7 - Thomastown	160	115	100	87.0%	8.07
NORTHERN	9 - Somerton	85	71	65	91.5%	7.65
CENTRAL	10 - Richmond	311	280	258	92.1%	7.27
NORTHERN	11 - Epping	134	111	101	91.0%	8.00
NORTHERN	12 - Preston	221	183	170	92.9%	7.67
CENTRAL	13 - Northcote	182	141	116	82.3%	8.58
NORTHERN	14 - Bundoora	174	144	125	86.8%	7.82
NORTHERN	15 - Heidelberg	270	224	196	87.5%	8.25
NORTHERN	16 - Greensborough	111	82	73	89.0%	7.62
CENTRAL	18 - Hawthorn	236	191	165	86.4%	8.13
EASTERN	19 - North Balwyn	147	122	100	82.0%	9.20
EASTERN	20 - Box Hill	176	144	134	93.1%	7.43
EASTERN	22 - Ringwood	184	136	124	91.2%	7.57
EASTERN	23 - Burwood	166	127	121	95.3%	7.30
SOUTHERN D1	24 - Malvern	189	158	141	89.2%	8.13
SOUTHERN D1	25 - Oakleigh	193	161	145	90.1%	7.75
EASTERN	26 - Croydon	134	102	95	93.1%	6.90
EASTERN	27 - Nunawading	156	120	110	91.7%	7.30
EASTERN	28 - Vermont South	188	145	133	91.7%	7.50
SOUTHERN D1	29 - Clayton	133	108	102	94.4%	7.43
EASTERN	30 - Templestowe	92	73	64	87.7%	7.73
SOUTHERN D1	31 - Glen Waverley	281	244	207	84.8%	8.38
SOUTHERN D1	32 - Ormond	250	206	169	82.0%	8.60
SOUTHERN D1	33 - Mentone	166	126	111	88.1%	7.90
SOUTHERN D1	34 - Highett	235	185	149	80.5%	8.37
CENTRAL	35 - Windsor	526	472	417	88.3%	7.95
CENTRAL	38 - South Melbourne	426	391	363	92.8%	6.87
CENTRAL	39 - Port Melbourne	159	141	125	88.7%	7.78
WESTERN D1	40 - Laverton	92	71	56	78.9%	8.87
WESTERN D2	41 - St Albans	155	113	105	92.9%	7.85
WESTERN D1	42 - Newport	127	111	97	87.4%	7.97
WESTERN D2	43 - Deer Park	141	115	91	79.1%	8.82
WESTERN D2	44 - Sunshine	209	169	153	90.5%	7.75
WESTERN D1	45 - Spotswood	159	116	92	79.3%	8.80
WESTERN D1	46 - Altona	46	34	28	82.4%	7.83
WESTERN D1	47 - Footscray	260	222	196	88.3%	8.20
WESTERN D2	48 - Taylors Lakes	74	61	52	85.2%	8.47
CENTRAL	50 - Ascot Vale	255	229	196	85.6%	8.40
WESTERN D2	51 - Keilor	142	102	90	88.2%	7.95
WESTERN D2	52 - Tullamarine	123	103	75	72.8%	9.48
WESTERN D2	53 - Sunbury	92	77	59	76.6%	9.18
WESTERN D2	54 - Greenvale	65	54	37	68.5%	10.97
WESTERN D2	55 - Caroline Springs	195	158	103	65.2%	9.98
WESTERN D2	56 - Melton	246	209	158	75.6%	9.50
WESTERN D1	57 - Tarneit	259	209	140	67.0%	10.97
WESTERN D1	58 - Point Cook	147	127	96	75.6%	10.47
WESTERN D1	59 - Derrimut	125	108	70	64.8%	9.33
WESTERN D3	61 - Lara	64	57	38	66.7%	10.42
WESTERN D3	62 - Corio	207	165	134	81.2%	8.13
WESTERN D3	63 - Geelong City	187	158	148	93.7%	7.15
WESTERN D3	64 - Belmont	114	93	84	90.3%	7.60
WESTERN D3	66 - Ocean Grove	32	26	26	100.0%	5.85
NORTH & WEST REGIONAL	67 - Ballarat City	100	88	85	96.6%	6.52
NORTH & WEST REGIONAL	68 - Lucas	61	54	46	85.2%	8.15
NORTH & WEST REGIONAL	70 - Warrnambool	104	90	74	82.2%	8.70
NORTH & WEST REGIONAL	71 - Portland	31	27	23	85.2%	8.05
NORTH & WEST REGIONAL	72 - Mildura	126	106	94	88.7%	7.90
NORTH & WEST REGIONAL	73 - Bendigo	214	188	152	80.9%	8.57
SOUTH & EAST REGIONAL	74 - Wangaratta	65	59	52	88.1%	7.97
SOUTH & EAST REGIONAL	75 - Shepparton	162	154	135	87.7%	8.22
SOUTH & EAST REGIONAL	76 - Wodonga	115	99	80	80.8%	8.45
SOUTH & EAST REGIONAL	77 - Traralgon	84	73	62	84.9%	8.40
SOUTH & EAST REGIONAL	78 - Morwell	69	64	59	92.2%	7.32
SOUTH & EAST REGIONAL	79 - Latrobe West	62	53	45	84.9%	8.17
NORTHERN	80 - Craigieburn	158	120	91	75.8%	9.40
NORTHERN	81 - South Morang	68	63	55	87.3%	7.82
EASTERN	82 - Eltham City	95	67	59	88.1%	8.20



Response time data for Fire Rescue Victoria (FRV) appliances responding to emergency incidents (Code 1) in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene).



All emergency incidents (Code 1) meeting benchmarks by Station Maintenance Area

Reporting period: 1 October 2021 to 31 December 2021

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for all emergency incidents is 7.7 minutes with the exception of the Emergency Medical Response incidents (EMR). The service delivery standard (response time) for EMR is 9.2 minutes.

				Community Response		
				These figures represent the service provided to the community by FRV		
FRV District	FRV Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standards were met by any station	% of emergency incidents the standards were met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
EASTERN	84 - South Warrandyte	36	25	20	80.0%	8.42
EASTERN	85 - Boronia	97	82	74	90.2%	7.18
SOUTHERN D1	86 - Rowville	73	58	53	91.4%	7.02
SOUTHERN D2	87 - Dandenong	297	242	200	82.6%	8.83
SOUTHERN D2	88 - Hallam	190	145	120	82.8%	8.87
SOUTHERN D1	89 - Springvale	202	157	128	81.5%	8.62
SOUTHERN D2	90 - Patterson River	94	74	57	77.0%	9.68
SOUTHERN D2	91 - Frankston	285	240	217	90.4%	8.22
SOUTHERN D2	92 - Cranbourne	230	177	143	80.8%	9.08
SOUTHERN D2	93 - Pakenham	102	85	70	82.4%	9.75
SOUTHERN D2	94 - Mornington	90	74	67	90.5%	7.53
SOUTHERN D2	95 - Rosebud	75	62	59	95.2%	7.08
	Total	14289	11922	10307	86.5%	8.33