

Response time data for Fire Rescue Victoria (FRV) appliances responding to Emergency Medical Response incidents in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene).



Emergency Medical Response incidents (EMR) meeting benchmarks by Station Maintenance Area

Reporting period: 1 October 2021 to 31 December 2021

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for EMR is 9.2 minutes.

FRV District FRV Station Maintenance Area within the Station Maintenance Area for the Maintenanc	
reporting period reporting period station	he time in minutes in which 10% of emergency incidents were responded to by any station
CENTRAL         1 - Eastern Hill         27         27         26         96.3%	6.17
CENTRAL         2 - West Melbourne         21         21         20         95.2%	7.62
CENTRAL         3 - Carlton         29         29         29         100.0%	8.17
CENTRAL         4 - Brunswick         21         21         21         100.0%	8.27
NORTHERN         5 - Broadmeadows         34         34         32         94.1%	7.52
NORTHERN         6 - Pascoe Vale         16         16         16         100.0%	6.62
NORTHERN         7 - Thomastown         19         19         19         100.0%	9.43
CENTRAL         10 - Richmond         32         32         30         93.8%	7.93
NORTHERN 11 - Epping 22 22 100.0%	7.67
NORTHERN         12 - Preston         30         30         29         96.7%	5.98
CENTRAL         13 - Northcote         24         23         21         91.3%	7.70
NORTHERN         15 - Heidelberg         29         29         25         86.2%	7.30
NORTHERN 16 - Greensborough 16 16 16 100.0%	8.58
CENTRAL         18 - Hawthorn         16         16         16         100.0%           FASTERN         10 North Polymer         31         31         32         100.0%	7.57
EASTERN         19 - North Balwyn         21         21         21         21         100.0%           EASTERN         20 - Box Hill         20         20         20         20         100.0%	6.38
	7.00 7.50
EASTERN         22 - Ringwood         14         14         13         92.9%           EASTERN         23 - Burwood         24         24         24         24         100.0%	7.50 8.50
SOUTHERN D1 24 - Malvern 18 18 16 88.9%	6.28
SOUTHERN D1 25 - Oakleigh 26 26 26 100.0%	7.73
EASTERN 26 - Croydon 14 14 14 100.0%	8.02
<b>EASTERN</b> 27 - Nunawading 29 29 27 93.1%	7.27
<b>EASTERN</b> 28 - Vermont South 17 17 16 94.1%	7.30
<b>SOUTHERN D1 29 - Clayton</b> 13 13 12 92.3%	7.32
SOUTHERN D1         31 - Glen Waverley         19         19         19         100.0%	6.82
SOUTHERN D1         32 - Ormond         37         37         34         91.9%	6.92
SOUTHERN D1         33 - Mentone         14         14         12         85.7%	7.62
SOUTHERN D1         34 - Highett         22         21         20         95.2%	8.95
CENTRAL         35 - Windsor         39         39         39         100.0%	8.15
CENTRAL         38 - South Melbourne         23         23         22         95.7%           CENTRAL         39 - Port Melbourne         16         16         14         87.5%	10.27
CENTRAL         39 - Port Melbourne         16         16         14         87.5%           WESTERN D1         40 - Laverton         10         10         9         90.0%	9.22 7.95
WESTERN D2         41 - St Albans         29         29         27         93.1%	11.07
WESTERN D1 42 - Newport 18 15 83.3%	5.23
WESTERN D2 43 - Deer Park 27 27 23 85.2%	8.87
WESTERN D2 44 - Sunshine 44 44 40 90.9%	8.07
WESTERN D1         45 - Spotswood         10         10         7         70.0%	8.10
WESTERN D1         47 - Footscray         30         30         27         90.0%	8.07
CENTRAL         50 - Ascot Vale         17         17         16         94.1%	9.45
WESTERN D2         51 - Keilor         23         23         21         91.3%	10.97
WESTERN D2         52 - Tullamarine         11         11         10         90.9%	10.27
WESTERN D2 53 - Sunbury 10 10 8 80.0%	8.47
WESTERN D2         55 - Caroline Springs         17         17         12         70.6%           WESTERN D2         56 - Melton         30         30         28         93.3%	6.77 5.87
WESTERN D2 56 - Melton 30 30 28 93.3% WESTERN D1 57 - Tarneit 33 33 30 90.9%	7.88
WESTERN D1 57 - Tarriett 33 33 30 90.9%  WESTERN D1 58 - Point Cook 13 13 13 100.0%	4.70
WESTERN D3 62 - Corio 18 18 18 100.0%	7.22
WESTERN D3 63 - Geelong City 31 31 29 93.5%	5.57
WESTERN D3 64 - Belmont 12 12 12 100.0%	7.48
NORTH & WEST REGIONAL         70 - Warrnambool         13         13         13         100.0%	6.07
NORTH & WEST REGIONAL         72 - Mildura         16         16         16         100.0%	7.22
NORTH & WEST REGIONAL         73 - Bendigo         19         19         18         94.7%	4.73
SOUTH & EAST REGIONAL         75 - Shepparton         20         20         18         90.0%	7.53
SOUTH & EAST REGIONAL 78 - Morwell 10 10 10 10 10 10 10 10 10 10 10 10 10	6.52
NORTHERN 80 - Craigieburn 23 22 17 77.3%	6.47
EASTERN 85 - Boronia 14 14 14 100.0%	6.93
SOUTHERN D1         86 - Rowville         16         16         15         93.8%           SOUTHERN D2         87 - Dandenong         29         29         29         100.0%	7.48 7.72
SOUTHERN D2 87 - Dandenong 29 29 29 100.0% SOUTHERN D2 88 - Hallam 18 18 18 100.0%	7.72
SOUTHERN D1 89 - Springvale 16 16 14 87.5%	7.78
SOUTHERN D2 90 - Patterson River 15 15 14 93.3%	8.47
SOUTHERN D2 91 - Frankston 38 37 36 97.3%	8.53
SOUTHERN D2 92 - Cranbourne 30 30 27 90.0%	9.08
SOUTHERN D2         93 - Pakenham         13         13         12         92.3%	8.18
SOUTHERN D2         94 - Mornington         17         17         17         100.0%	7.37
SOUTHERN D2         95 - Rosebud         14         14         13         92.9%	6.70



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				Community Response  These figures represent the service provided to the community by FRV		
FRV District	FRV Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standard of 9.2 minutes was met by any station	% of emergency incidents the standard of 9.2 minutes was met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
	Total	1406	1402	1317	93.9%	