



Response time data for Fire Rescue Victoria (FRV) appliances responding to emergency incidents (Code 1) in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene).



All emergency incidents (Code 1) meeting benchmarks by Station Maintenance Area

Reporting period: 1 July 2021 to 30 September 2021

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for all emergency incidents is 7.7 minutes with the exception of the Emergency Medical Response incidents (EMR). The service delivery standard (response time) for EMR is 9.2 minutes.

Community Response
These figures represent the service provided to the community by FRV

FRV District	FRV Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standards were met by any station	% of emergency incidents the standards were met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
CENTRAL	1 - Eastern Hill	374	359	350	97.5%	5.50
CENTRAL	2 - West Melbourne	309	280	262	93.6%	6.57
CENTRAL	3 - Carlton	349	330	319	96.7%	6.27
CENTRAL	4 - Brunswick	203	176	164	93.2%	7.32
NORTHERN	5 - Broadmeadows	241	199	171	85.9%	8.68
NORTHERN	6 - Pascoe Vale	127	100	90	90.0%	8.40
NORTHERN	7 - Thomastown	122	104	90	86.5%	8.02
NORTHERN	9 - Somerton	58	46	40	87.0%	7.95
CENTRAL	10 - Richmond	263	249	238	95.6%	6.70
NORTHERN	11 - Epping	94	84	71	84.5%	8.08
NORTHERN	12 - Preston	158	139	130	93.5%	7.23
CENTRAL	13 - Northcote	148	119	103	86.6%	7.95
NORTHERN	14 - Bundoora	130	110	100	90.9%	7.80
NORTHERN	15 - Heidelberg	199	174	155	89.1%	7.98
NORTHERN	16 - Greensborough	83	68	65	95.6%	7.55
CENTRAL	18 - Hawthorn	193	169	148	87.6%	7.87
EASTERN	19 - North Balwyn	123	103	90	87.4%	8.28
EASTERN	20 - Box Hill	159	138	126	91.3%	7.63
EASTERN	22 - Ringwood	118	107	97	90.7%	7.97
EASTERN	23 - Burwood	140	120	113	94.2%	7.08
SOUTHERN D1	24 - Malvern	175	145	121	83.4%	8.92
SOUTHERN D1	25 - Oakleigh	148	127	115	90.6%	7.62
EASTERN	26 - Croydon	138	114	106	93.0%	7.13
EASTERN	27 - Nunawading	120	105	96	91.4%	7.55
EASTERN	28 - Vermont South	96	76	72	94.7%	7.05
SOUTHERN D1	29 - Clayton	136	116	104	89.7%	7.88
EASTERN	30 - Templestowe	77	68	56	82.4%	9.12
SOUTHERN D1	31 - Glen Waverley	225	204	187	91.7%	7.67
SOUTHERN D1	32 - Ormond	203	168	148	88.1%	7.83
SOUTHERN D1	33 - Mentone	126	96	87	90.6%	8.08
SOUTHERN D1	34 - Highett	186	156	130	83.3%	8.57
CENTRAL	35 - Windsor	459	407	375	92.1%	7.23
CENTRAL	38 - South Melbourne	366	349	337	96.6%	6.48
CENTRAL	39 - Port Melbourne	122	113	107	94.7%	7.13
WESTERN D1	40 - Laverton	74	64	53	82.8%	8.98
WESTERN D2	41 - St Albans	130	103	90	87.4%	8.22
WESTERN D1	42 - Newport	80	76	68	89.5%	7.72
WESTERN D2	43 - Deer Park	114	96	85	88.5%	8.03
WESTERN D2	44 - Sunshine	214	179	168	93.9%	7.50
WESTERN D1	45 - Spotswood	124	97	74	76.3%	8.90
WESTERN D1	46 - Altona	39	33	28	84.8%	7.85
WESTERN D1	47 - Footscray	211	181	172	95.0%	7.00
WESTERN D2	48 - Taylors Lakes	50	42	37	88.1%	7.43
CENTRAL	50 - Ascot Vale	189	164	145	88.4%	7.88
WESTERN D2	51 - Keilor	103	78	63	80.8%	8.60
WESTERN D2	52 - Tullamarine	103	85	69	81.2%	8.48
WESTERN D2	53 - Sunbury	75	63	56	88.9%	8.15
WESTERN D2	54 - Greenvale	48	39	23	59.0%	12.83
WESTERN D2	55 - Caroline Springs	167	146	99	67.8%	9.57
WESTERN D2	56 - Melton	196	164	117	71.3%	10.13
WESTERN D1	57 - Tarneit	196	154	120	77.9%	9.05
WESTERN D1	58 - Point Cook	116	96	76	79.2%	9.37
WESTERN D1	59 - Derrimut	84	74	56	75.7%	8.73
WESTERN D3	61 - Lara	46	46	18	39.1%	10.73
WESTERN D3	62 - Corio	174	141	118	83.7%	8.32
WESTERN D3	63 - Geelong City	165	147	135	91.8%	7.60
WESTERN D3	64 - Belmont	114	90	87	96.7%	7.05
WESTERN D3	66 - Ocean Grove	24	23	23	100.0%	5.87
NORTH & WEST REGIONAL	67 - Ballarat City	82	74	74	100.0%	5.48
NORTH & WEST REGIONAL	68 - Lucas	48	44	44	100.0%	6.83
NORTH & WEST REGIONAL	70 - Warrnambool	99	89	76	85.4%	8.17
NORTH & WEST REGIONAL	71 - Portland	25	21	20	95.2%	7.05
NORTH & WEST REGIONAL	72 - Mildura	104	94	82	87.2%	8.57
NORTH & WEST REGIONAL	73 - Bendigo	151	145	133	91.7%	7.70
SOUTH & EAST REGIONAL	74 - Wangaratta	78	69	64	92.8%	7.52
SOUTH & EAST REGIONAL	75 - Shepparton	141	131	109	83.2%	8.47
SOUTH & EAST REGIONAL	76 - Wodonga	77	67	55	82.1%	8.47
SOUTH & EAST REGIONAL	77 - Traralgon	71	66	63	95.5%	7.28
SOUTH & EAST REGIONAL	78 - Morwell	84	75	70	93.3%	6.77
SOUTH & EAST REGIONAL	79 - Latrobe West	47	45	38	84.4%	8.10
NORTHERN	80 - Craigieburn	130	93	80	86.0%	8.32
NORTHERN	81 - South Morang	57	51	48	94.1%	7.67
EASTERN	82 - Eltham City	70	60	49	81.7%	8.83



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EASTERN	84 - South Warrandyte	21	20	12	60.0%	9.57
EASTERN	85 - Boronia	75	59	52	88.1%	7.92
SOUTHERN D1	86 - Rowville	53	39	37	94.9%	6.70
SOUTHERN D2	87 - Dandenong	261	211	182	86.3%	8.48
SOUTHERN D2	88 - Hallam	150	115	95	82.6%	8.50
SOUTHERN D1	89 - Springvale	123	96	77	80.2%	8.40
SOUTHERN D2	90 - Patterson River	83	69	58	84.1%	8.32
SOUTHERN D2	91 - Frankston	210	184	162	88.0%	8.18
SOUTHERN D2	92 - Cranbourne	173	127	107	84.3%	8.48
SOUTHERN D2	93 - Pakenham	99	77	64	83.1%	8.65
SOUTHERN D2	94 - Mornington	80	69	62	89.9%	7.95
SOUTHERN D2	95 - Rosebud	59	49	44	89.8%	7.68
	Total	11655	10038	8900	88.7%	8.07