



Response time data for Fire Rescue Victoria (FRV) appliances responding to Emergency Medical Response incidents in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene).



Emergency Medical Response incidents (EMR) meeting benchmarks by Station Maintenance Area

Reporting period: 1 July 2021 to 30 September 2021

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for EMR is 9.2 minutes.

FRV District	FRV Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Community Response		
				Number of emergency incidents the standard of 9.2 minutes was met by any station	% of emergency incidents the standard of 9.2 minutes was met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
CENTRAL	1 - Eastern Hill	19	19	19	100.0%	5.3
CENTRAL	2 - West Melbourne	17	17	17	100.0%	6.1
CENTRAL	3 - Carlton	22	22	21	95.5%	5.9
CENTRAL	4 - Brunswick	23	23	23	100.0%	7.3
NORTHERN	5 - Broadmeadows	41	41	38	92.7%	8.7
NORTHERN	6 - Pascoe Vale	18	18	18	100.0%	8.4
NORTHERN	7 - Thomastown	21	21	19	90.5%	7.4
CENTRAL	10 - Richmond	32	32	31	96.9%	6.2
NORTHERN	11 - Epping	16	16	15	93.8%	7.7
NORTHERN	12 - Preston	16	16	15	93.8%	7.2
CENTRAL	13 - Northcote	19	19	19	100.0%	6.8
NORTHERN	14 - Bundoora	16	16	15	93.8%	8.0
NORTHERN	15 - Heidelberg	24	24	24	100.0%	7.3
NORTHERN	16 - Greensborough	17	17	16	94.1%	8.3
CENTRAL	18 - Hawthorn	12	12	12	100.0%	6.1
EASTERN	19 - North Balwyn	20	20	18	90.0%	9.1
EASTERN	20 - Box Hill	22	22	18	81.8%	9.7
EASTERN	22 - Ringwood	23	23	20	87.0%	9.0
EASTERN	23 - Burwood	21	21	18	85.7%	8.9
SOUTHERN D1	24 - Malvern	14	14	14	100.0%	7.8
SOUTHERN D1	25 - Oakleigh	21	21	21	100.0%	6.7
EASTERN	26 - Croydon	15	15	15	100.0%	6.7
EASTERN	27 - Nunawading	20	20	19	95.0%	6.6
EASTERN	28 - Vermont South	16	16	16	100.0%	8.0
SOUTHERN D1	29 - Clayton	18	18	18	100.0%	7.6
EASTERN	30 - Templestowe	15	15	13	86.7%	7.7
SOUTHERN D1	31 - Glen Waverley	16	16	15	93.8%	8.8
SOUTHERN D1	32 - Ormond	18	18	17	94.4%	6.7
SOUTHERN D1	33 - Mentone	17	17	15	88.2%	8.3
SOUTHERN D1	34 - Highett	18	17	15	88.2%	8.1
CENTRAL	35 - Windsor	41	41	38	92.7%	7.1
CENTRAL	38 - South Melbourne	29	29	29	100.0%	6.0
CENTRAL	39 - Port Melbourne	10	10	10	100.0%	7.5
WESTERN D2	41 - St Albans	37	37	34	91.9%	8.3
WESTERN D1	42 - Newport	14	14	13	92.9%	7.5
WESTERN D2	43 - Deer Park	34	34	32	94.1%	7.3
WESTERN D2	44 - Sunshine	29	29	28	96.6%	7.8
WESTERN D1	47 - Footscray	15	15	15	100.0%	6.9
CENTRAL	50 - Ascot Vale	23	23	23	100.0%	7.7
WESTERN D2	51 - Keilor	16	16	15	93.8%	7.5
WESTERN D2	52 - Tullamarine	22	22	22	100.0%	7.3
WESTERN D2	53 - Sunbury	15	15	15	100.0%	8.2
WESTERN D2	55 - Caroline Springs	16	16	14	87.5%	8.7
WESTERN D2	56 - Melton	32	32	29	90.6%	8.7
WESTERN D1	57 - Tarneit	30	30	27	90.0%	9.1
WESTERN D1	58 - Point Cook	14	14	11	78.6%	9.3
WESTERN D3	62 - Corio	29	29	28	96.6%	7.8
WESTERN D3	63 - Geelong City	21	21	20	95.2%	6.4
WESTERN D3	64 - Belmont	12	11	10	90.9%	7.6
NORTH & WEST REGIONAL	70 - Warrnambool	10	10	9	90.0%	8.7
NORTH & WEST REGIONAL	72 - Mildura	14	14	13	92.9%	8.3
NORTH & WEST REGIONAL	73 - Bendigo	17	17	17	100.0%	7.8
SOUTH & EAST REGIONAL	75 - Shepparton	16	16	16	100.0%	6.5
SOUTH & EAST REGIONAL	76 - Wodonga	13	13	13	100.0%	7.6
SOUTH & EAST REGIONAL	77 - Traralgon	10	10	10	100.0%	7.0
SOUTH & EAST REGIONAL	78 - Morwell	12	12	12	100.0%	5.4
NORTHERN	80 - Craigieburn	26	26	23	88.5%	9.1
NORTHERN	81 - South Morang	14	14	14	100.0%	7.8
EASTERN	85 - Boronia	14	14	13	92.9%	6.8
SOUTHERN D2	87 - Dandenong	31	31	30	96.8%	6.6
SOUTHERN D2	88 - Hallam	16	16	14	87.5%	8.1
SOUTHERN D1	89 - Springvale	23	23	22	95.7%	7.6
SOUTHERN D2	90 - Patterson River	14	14	13	92.9%	6.7
SOUTHERN D2	91 - Frankston	27	27	27	100.0%	7.1
SOUTHERN D2	92 - Cranbourne	23	22	21	95.5%	8.6
SOUTHERN D2	93 - Pakenham	16	16	15	93.8%	6.5



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				Community Response		
				These figures represent the service provided to the community by FRV		
FRV District	FRV Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standard of 9.2 minutes was met by any station	% of emergency incidents the standard of 9.2 minutes was met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
SOUTHERN D2	94 - Mornington	17	17	16	94.1%	7.4
SOUTHERN D2	95 - Rosebud	10	10	10	100.0%	6.3
	<b>Total</b>	1349	1346	1275	94.7%	