



Response time data for Fire Rescue Victoria (FRV) appliances responding to Structure Fires in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene).



Emergency Structure Fires meeting benchmarks by Station Maintenance Area

Reporting period: 1 July 2021 to 30 September 2021

Primarily residential structure fires including commercial centres, industrial and/or community services e.g. schools, correctional facilities, hospitals. FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for Structure Fire is 7.7 minutes.

				Community Response		
				These figures represent the service provided to the community by FRV		
FRV District	FRV Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standard of 7.7 minutes was met by any station	% of emergency incidents the standard of 7.7 minutes was met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
CENTRAL	1 - Eastern Hill	29	29	28	96.6%	5.5
CENTRAL	2 - West Melbourne	14	14	14	100.0%	5.5
CENTRAL	3 - Carlton	27	27	27	100.0%	5.0
CENTRAL	4 - Brunswick	13	13	13	100.0%	6.7
NORTHERN	5 - Broadmeadows	14	14	11	78.6%	9.3
NORTHERN	6 - Pascoe Vale	11	11	10	90.9%	7.4
NORTHERN	7 - Thomastown	13	13	9	69.2%	7.9
CENTRAL	10 - Richmond	17	17	17	100.0%	6.9
NORTHERN	12 - Preston	20	20	20	100.0%	6.0
CENTRAL	13 - Northcote	16	16	14	87.5%	7.9
NORTHERN	14 - Bundoora	10	10	10	100.0%	8.9
NORTHERN	15 - Heidelberg	11	11	10	90.9%	6.4
CENTRAL	18 - Hawthorn	14	14	14	100.0%	6.3
SOUTHERN D1	24 - Malvern	13	13	11	84.6%	8.6
SOUTHERN D1	25 - Oakleigh	10	10	10	100.0%	7.3
EASTERN	26 - Croydon	15	15	14	93.3%	7.6
SOUTHERN D1	31 - Glen Waverley	12	12	11	91.7%	7.3
SOUTHERN D1	32 - Ormond	17	17	15	88.2%	7.9
SOUTHERN D1	33 - Mentone	10	10	9	90.0%	8.5
SOUTHERN D1	34 - Highett	14	14	13	92.9%	8.5
CENTRAL	35 - Windsor	30	30	29	96.7%	6.7
CENTRAL	38 - South Melbourne	17	17	17	100.0%	6.2
WESTERN D2	44 - Sunshine	14	14	13	92.9%	7.4
WESTERN D1	47 - Footscray	17	17	16	94.1%	7.6
CENTRAL	50 - Ascot Vale	16	16	14	87.5%	7.9
WESTERN D2	51 - Keilor	11	11	8	72.7%	8.1
WESTERN D2	55 - Caroline Springs	20	20	12	60.0%	9.7
WESTERN D2	56 - Melton	21	21	15	71.4%	12.0
WESTERN D1	57 - Tarneit	17	17	13	76.5%	9.7
WESTERN D1	58 - Point Cook	14	14	10	71.4%	10.5
WESTERN D3	62 - Corio	20	19	19	100.0%	7.7
WESTERN D3	63 - Geelong City	10	10	8	80.0%	7.9
SOUTH & EAST REGIONAL	75 - Shepparton	24	23	22	95.7%	6.4
SOUTHERN D2	87 - Dandenong	23	23	22	95.7%	7.2
SOUTHERN D2	91 - Frankston	16	15	13	86.7%	8.2
SOUTHERN D2	92 - Cranbourne	14	14	12	85.7%	8.0
	Total	584	581	523	90.0%	