



Response time data for Fire Rescue Victoria (FRV) appliances responding to emergency incidents (Code 1) in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene).



All emergency incidents (Code 1) meeting benchmarks by Station Maintenance Area

Reporting period: 1 April 2022 to 30 June 2022

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for all emergency incidents is 7.7 minutes with the exception of the Emergency Medical Response incidents (EMR). The service delivery standard (response time) for EMR is 9.2 minutes.

Community Response
These figures represent the service provided to the community by FRV

FRV District	FRV Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standards were met by any station	% of emergency incidents the standards were met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
CENTRAL	1 - Eastern Hill	491	472	466	98.7%	5.7
CENTRAL	2 - West Melbourne	385	354	341	96.3%	6.6
CENTRAL	3 - Carlton	435	414	400	96.6%	6.4
CENTRAL	4 - Brunswick	247	221	207	93.7%	7.4
NORTHERN	5 - Broadmeadows	262	204	167	81.9%	8.9
NORTHERN	6 - Pascoe Vale	169	129	117	90.7%	8.0
NORTHERN	7 - Thomastown	147	114	100	87.7%	8.1
NORTHERN	9 - Somerton	84	67	59	88.1%	7.9
CENTRAL	10 - Richmond	310	284	264	93.0%	6.9
NORTHERN	11 - Epping	132	113	97	85.8%	8.6
NORTHERN	12 - Preston	185	153	144	94.1%	7.4
CENTRAL	13 - Northcote	180	154	128	83.1%	8.8
NORTHERN	14 - Bundoora	173	156	145	92.9%	7.6
NORTHERN	15 - Heidelberg	225	193	175	90.7%	7.7
NORTHERN	16 - Greensborough	95	80	72	90.0%	7.7
CENTRAL	18 - Hawthorn	218	188	170	90.4%	7.8
EASTERN	19 - North Balwyn	116	95	87	91.6%	7.6
EASTERN	20 - Box Hill	164	144	136	94.4%	7.5
EASTERN	22 - Ringwood	174	156	149	95.5%	7.1
EASTERN	23 - Burwood	174	143	136	95.1%	6.9
SOUTHERN D1	24 - Malvern	185	155	137	88.4%	7.9
SOUTHERN D1	25 - Oakleigh	171	136	117	86.0%	8.3
EASTERN	26 - Croydon	103	85	81	95.3%	7.3
EASTERN	27 - Nunawading	132	105	103	98.1%	7.0
EASTERN	28 - Vermont South	135	110	104	94.5%	7.2
SOUTHERN D1	29 - Clayton	152	123	115	93.5%	7.4
EASTERN	30 - Templestowe	78	69	57	82.6%	8.6
SOUTHERN D1	31 - Glen Waverley	296	252	229	90.9%	7.7
SOUTHERN D1	32 - Ormond	230	184	157	85.3%	8.4
SOUTHERN D1	33 - Mentone	142	119	106	89.1%	7.9
SOUTHERN D1	34 - Highett	203	172	142	82.6%	8.3
CENTRAL	35 - Windsor	566	505	460	91.1%	7.6
CENTRAL	38 - South Melbourne	503	477	449	94.1%	7.1
CENTRAL	39 - Port Melbourne	157	135	122	90.4%	7.4
WESTERN D1	40 - Laverton	102	83	68	81.9%	8.5
WESTERN D2	41 - St Albans	151	123	111	90.2%	7.9
WESTERN D1	42 - Newport	106	100	95	95.0%	7.1
WESTERN D2	43 - Deer Park	107	82	72	87.8%	7.9
WESTERN D2	44 - Sunshine	221	172	159	92.4%	7.6
WESTERN D1	45 - Spotswood	146	110	96	87.3%	8.1
WESTERN D1	46 - Altona	43	34	26	76.5%	8.8
WESTERN D1	47 - Footscray	275	243	229	94.2%	7.2
WESTERN D2	48 - Taylors Lakes	84	72	56	77.8%	9.0
CENTRAL	50 - Ascot Vale	224	192	166	86.5%	8.3
WESTERN D2	51 - Keilor	108	87	71	81.6%	8.6
WESTERN D2	52 - Tullamarine	141	119	89	74.8%	9.7
WESTERN D2	53 - Sunbury	89	76	58	76.3%	9.6
WESTERN D2	54 - Greenvale	38	31	25	80.6%	8.6
WESTERN D2	55 - Caroline Springs	198	169	110	65.1%	9.9
WESTERN D2	56 - Melton	207	176	135	76.7%	9.5
WESTERN D1	57 - Tarneit	258	199	142	71.4%	10.3
WESTERN D1	58 - Point Cook	150	127	106	83.5%	8.4
WESTERN D1	59 - Derrimut	93	81	62	76.5%	8.5
WESTERN D3	61 - Lara	61	55	29	52.7%	10.3
WESTERN D3	62 - Corio	198	169	144	85.2%	8.3
WESTERN D3	63 - Geelong City	213	175	160	91.4%	7.5
WESTERN D3	64 - Belmont	104	87	78	89.7%	8.0
WESTERN D3	66 - Ocean Grove	20	18	18	100.0%	6.4
NORTH & WEST REGIONAL	67 - Ballarat City	135	125	121	96.8%	6.7
NORTH & WEST REGIONAL	68 - Lucas	39	35	31	88.6%	6.7
NORTH & WEST REGIONAL	70 - Warrnambool	121	114	97	85.1%	8.0
NORTH & WEST REGIONAL	71 - Portland	43	32	26	81.3%	8.3
NORTH & WEST REGIONAL	72 - Mildura	102	94	87	92.6%	7.5
NORTH & WEST REGIONAL	73 - Bendigo	190	180	167	92.8%	7.3
SOUTH & EAST REGIONAL	74 - Wangaratta	57	52	46	88.5%	7.0
SOUTH & EAST REGIONAL	75 - Shepparton	136	126	109	86.5%	8.1
SOUTH & EAST REGIONAL	76 - Wodonga	84	73	62	84.9%	8.2
SOUTH & EAST REGIONAL	77 - Traralgon	94	86	78	90.7%	7.6
SOUTH & EAST REGIONAL	78 - Morwell	75	70	65	92.9%	7.0
SOUTH & EAST REGIONAL	79 - Latrobe West	68	62	49	79.0%	8.8
NORTHERN	80 - Craigieburn	165	120	92	76.7%	10.1
NORTHERN	81 - South Morang	52	41	36	87.8%	7.8
EASTERN	82 - Eltham City	79	58	49	84.5%	9.1



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EASTERN	84 - South Warrandyte	18	16	15	93.8%	6.7
EASTERN	85 - Boronia	89	71	64	90.1%	7.6
SOUTHERN D1	86 - Rowville	66	47	46	97.9%	6.8
SOUTHERN D2	87 - Dandenong	312	242	199	82.2%	8.6
SOUTHERN D2	88 - Hallam	193	142	113	79.6%	8.8
SOUTHERN D1	89 - Springvale	172	140	122	87.1%	8.2
SOUTHERN D2	90 - Patterson River	62	52	44	84.6%	7.8
SOUTHERN D2	91 - Frankston	233	198	176	88.9%	8.2
SOUTHERN D2	92 - Cranbourne	184	132	105	79.5%	9.8
SOUTHERN D2	93 - Pakenham	102	81	67	82.7%	8.6
SOUTHERN D2	94 - Mornington	87	72	69	95.8%	6.6
SOUTHERN D2	95 - Rosebud	51	45	37	82.2%	8.6
	Total	13765	11747	10416	88.7%	8.08