



Response time data for Fire Rescue Victoria (FRV) appliances responding to Emergency Medical Response incidents in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene).



Emergency Medical Response incidents (EMR) meeting benchmarks by Station Maintenance Area

Reporting period: 1 April 2022 to 30 June 2022

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for EMR is 9.2 minutes.

FRV District	FRV Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Community Response		
				Number of emergency incidents the standard of 9.2 minutes was met by any station	% of emergency incidents the standard of 9.2 minutes was met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
CENTRAL	1 - Eastern Hill	37	37	37	100.0%	5.2
CENTRAL	2 - West Melbourne	29	29	29	100.0%	6.4
CENTRAL	3 - Carlton	18	18	17	94.4%	6.7
CENTRAL	4 - Brunswick	38	38	36	94.7%	7.4
NORTHERN	5 - Broadmeadows	39	39	35	89.7%	9.2
NORTHERN	6 - Pascoe Vale	33	33	32	97.0%	8.4
NORTHERN	7 - Thomastown	20	20	19	95.0%	8.2
NORTHERN	9 - Somerton	10	10	10	100.0%	7.9
CENTRAL	10 - Richmond	42	42	41	97.6%	6.6
NORTHERN	11 - Epping	28	28	26	92.9%	9.0
NORTHERN	12 - Preston	28	28	28	100.0%	7.1
CENTRAL	13 - Northcote	19	19	18	94.7%	8.2
NORTHERN	14 - Bundoora	14	14	14	100.0%	7.6
NORTHERN	15 - Heidelberg	36	36	33	91.7%	8.9
NORTHERN	16 - Greensborough	12	12	11	91.7%	7.7
CENTRAL	18 - Hawthorn	25	25	24	96.0%	7.8
EASTERN	19 - North Balwyn	11	11	11	100.0%	6.6
EASTERN	20 - Box Hill	22	22	21	95.5%	8.1
EASTERN	22 - Ringwood	24	24	23	95.8%	6.5
EASTERN	23 - Burwood	17	17	16	94.1%	7.6
SOUTHERN D1	24 - Malvern	13	13	13	100.0%	7.0
SOUTHERN D1	25 - Oakleigh	28	28	28	100.0%	7.7
EASTERN	26 - Croydon	20	20	20	100.0%	6.5
EASTERN	27 - Nunawading	20	20	20	100.0%	7.1
EASTERN	28 - Vermont South	17	17	16	94.1%	9.0
SOUTHERN D1	29 - Clayton	20	20	20	100.0%	7.6
SOUTHERN D1	31 - Glen Waverley	22	22	21	95.5%	7.1
SOUTHERN D1	32 - Ormond	34	34	33	97.1%	6.9
SOUTHERN D1	33 - Mentone	15	15	15	100.0%	7.2
SOUTHERN D1	34 - Highett	27	27	25	92.6%	7.6
CENTRAL	35 - Windsor	51	51	46	90.2%	8.5
CENTRAL	38 - South Melbourne	39	39	38	97.4%	6.3
CENTRAL	39 - Port Melbourne	12	12	12	100.0%	5.6
WESTERN D1	40 - Laverton	13	13	11	84.6%	8.4
WESTERN D2	41 - St Albans	40	40	40	100.0%	7.4
WESTERN D2	43 - Deer Park	23	23	23	100.0%	7.5
WESTERN D2	44 - Sunshine	34	34	31	91.2%	8.5
WESTERN D1	45 - Spotswood	14	14	12	85.7%	7.8
WESTERN D1	47 - Footscray	41	41	40	97.6%	7.1
WESTERN D2	48 - Taylors Lakes	20	20	16	80.0%	10.4
CENTRAL	50 - Ascot Vale	24	24	21	87.5%	7.1
WESTERN D2	51 - Keilor	23	23	22	95.7%	7.7
WESTERN D2	52 - Tullamarine	25	25	20	80.0%	10.1
WESTERN D2	53 - Sunbury	20	20	18	90.0%	7.7
WESTERN D2	55 - Caroline Springs	16	16	13	81.3%	9.4
WESTERN D2	56 - Melton	38	38	33	86.8%	9.2
WESTERN D1	57 - Tarneit	36	36	30	83.3%	10.0
WESTERN D1	58 - Point Cook	20	20	20	100.0%	7.6
WESTERN D3	62 - Corio	31	31	30	96.8%	8.2
WESTERN D3	63 - Geelong City	29	29	28	96.6%	7.9
WESTERN D3	64 - Belmont	13	13	13	100.0%	6.1
NORTH & WEST REGIONAL	70 - Warrnambool	16	16	16	100.0%	7.8
NORTH & WEST REGIONAL	72 - Mildura	23	23	23	100.0%	5.8
NORTH & WEST REGIONAL	73 - Bendigo	21	21	21	100.0%	6.7
SOUTH & EAST REGIONAL	75 - Shepparton	15	15	15	100.0%	6.3
SOUTH & EAST REGIONAL	76 - Wodonga	11	11	11	100.0%	7.5
SOUTH & EAST REGIONAL	77 - Traralgon	11	11	11	100.0%	6.3
NORTHERN	80 - Craigieburn	29	29	27	93.1%	8.5
EASTERN	82 - Eltham City	12	12	9	75.0%	9.8
EASTERN	85 - Boronia	11	11	11	100.0%	6.3
SOUTHERN D2	87 - Dandenong	38	38	37	97.4%	6.5
SOUTHERN D2	88 - Hallam	24	24	22	91.7%	7.9
SOUTHERN D1	89 - Springvale	27	27	27	100.0%	7.6
SOUTHERN D2	90 - Patterson River	13	13	13	100.0%	7.0
SOUTHERN D2	91 - Frankston	37	37	36	97.3%	8.6
SOUTHERN D2	92 - Cranbourne	30	30	29	96.7%	8.8



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				Community Response		
				These figures represent the service provided to the community by FRV		
FRV District	FRV Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standard of 9.2 minutes was met by any station	% of emergency incidents the standard of 9.2 minutes was met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
SOUTHERN D2	93 - Pakenham	20	20	19	95.0%	8.8
SOUTHERN D2	94 - Mornington	13	13	13	100.0%	5.3
SOUTHERN D2	95 - Rosebud	16	16	16	100.0%	7.6
	<b>Total</b>	1647	1647	1565	95.0%	