



Response time data for Fire Rescue Victoria (FRV) appliances responding to emergency incidents (Code 1) in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene).



All emergency incidents (Code 1) meeting benchmarks by Station Maintenance Area

Reporting period: 1 January 2022 to 31 March 2022

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for all emergency incidents is 7.7 minutes with the exception of the Emergency Medical Response incidents (EMR). The service delivery standard (response time) for EMR is 9.2 minutes.

Community Response
These figures represent the service provided to the community by FRV

FRV District	FRV Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standards were met by any station	% of emergency incidents the standards were met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
CENTRAL	1 - Eastern Hill	443	413	402	97.3%	5.8
CENTRAL	2 - West Melbourne	373	337	312	92.6%	7.3
CENTRAL	3 - Carlton	462	437	415	95.0%	6.9
CENTRAL	4 - Brunswick	233	203	180	88.7%	8.1
NORTHERN	5 - Broadmeadows	340	284	242	85.2%	8.0
NORTHERN	6 - Pascoe Vale	162	126	108	85.7%	8.4
NORTHERN	7 - Thomastown	165	133	116	87.2%	8.8
NORTHERN	9 - Somerton	86	69	64	92.8%	7.5
CENTRAL	10 - Richmond	353	335	308	91.9%	7.5
NORTHERN	11 - Epping	142	120	98	81.7%	8.7
NORTHERN	12 - Preston	186	154	142	92.2%	7.4
CENTRAL	13 - Northcote	207	183	149	81.4%	8.5
NORTHERN	14 - Bundoora	176	156	143	91.7%	7.6
NORTHERN	15 - Heidelberg	258	225	202	89.8%	8.0
NORTHERN	16 - Greensborough	93	80	73	91.3%	7.5
CENTRAL	18 - Hawthorn	238	204	169	82.8%	9.7
EASTERN	19 - North Balwyn	108	88	82	93.2%	7.7
EASTERN	20 - Box Hill	212	189	166	87.8%	8.1
EASTERN	22 - Ringwood	158	124	114	91.9%	7.6
EASTERN	23 - Burwood	174	146	136	93.2%	7.4
SOUTHERN D1	24 - Malvern	268	236	202	85.6%	8.4
SOUTHERN D1	25 - Oakleigh	185	142	123	86.6%	8.2
EASTERN	26 - Croydon	137	109	105	96.3%	7.4
EASTERN	27 - Nunawading	146	110	101	91.8%	7.2
EASTERN	28 - Vermont South	174	144	128	88.9%	7.7
SOUTHERN D1	29 - Clayton	136	114	101	88.6%	7.7
EASTERN	30 - Templestowe	96	76	64	84.2%	8.5
SOUTHERN D1	31 - Glen Waverley	338	290	250	86.2%	8.3
SOUTHERN D1	32 - Ormond	254	212	170	80.2%	8.7
SOUTHERN D1	33 - Mentone	162	130	116	89.2%	8.1
SOUTHERN D1	34 - Highett	256	216	176	81.5%	8.4
CENTRAL	35 - Windsor	550	490	432	88.2%	8.0
CENTRAL	38 - South Melbourne	477	447	422	94.4%	7.1
CENTRAL	39 - Port Melbourne	171	155	136	87.7%	7.8
WESTERN D1	40 - Laverton	106	96	70	72.9%	9.4
WESTERN D2	41 - St Albans	158	120	107	89.2%	8.3
WESTERN D1	42 - Newport	126	108	94	87.0%	8.0
WESTERN D2	43 - Deer Park	149	123	100	81.3%	9.1
WESTERN D2	44 - Sunshine	216	179	164	91.6%	7.7
WESTERN D1	45 - Spotswood	138	110	91	82.7%	8.9
WESTERN D1	46 - Altona	50	47	41	87.2%	8.2
WESTERN D1	47 - Footscray	273	231	209	90.5%	7.8
WESTERN D2	48 - Taylors Lakes	73	65	61	93.8%	7.6
CENTRAL	50 - Ascot Vale	241	214	180	84.1%	8.8
WESTERN D2	51 - Keilor	126	101	82	81.2%	8.5
WESTERN D2	52 - Tullamarine	122	103	67	65.0%	9.3
WESTERN D2	53 - Sunbury	93	83	65	78.3%	9.6
WESTERN D2	54 - Greenvale	67	56	39	69.6%	10.8
WESTERN D2	55 - Caroline Springs	190	168	93	55.4%	11.6
WESTERN D2	56 - Melton	225	186	151	81.2%	8.9
WESTERN D1	57 - Tarneit	277	214	149	69.6%	10.4
WESTERN D1	58 - Point Cook	160	135	105	77.8%	9.2
WESTERN D1	59 - Derrimut	155	131	91	69.5%	9.1
WESTERN D3	61 - Lara	62	56	33	58.9%	10.7
WESTERN D3	62 - Corio	206	177	144	81.4%	8.4
WESTERN D3	63 - Geelong City	210	190	172	90.5%	7.6
WESTERN D3	64 - Belmont	122	103	98	95.1%	7.0
WESTERN D3	66 - Ocean Grove	43	32	32	100.0%	6.2
NORTH & WEST REGIONAL	67 - Ballarat City	129	121	116	95.9%	6.0
NORTH & WEST REGIONAL	68 - Lucas	63	52	42	80.8%	8.1
NORTH & WEST REGIONAL	70 - Warrnambool	141	132	122	92.4%	7.6
NORTH & WEST REGIONAL	71 - Portland	41	36	34	94.4%	6.8
NORTH & WEST REGIONAL	72 - Mildura	105	96	80	83.3%	8.1
NORTH & WEST REGIONAL	73 - Bendigo	198	183	167	91.3%	7.3
SOUTH & EAST REGIONAL	74 - Wangaratta	87	78	66	84.6%	9.1
SOUTH & EAST REGIONAL	75 - Shepparton	136	127	104	81.9%	9.1
SOUTH & EAST REGIONAL	76 - Wodonga	99	93	74	79.6%	8.8
SOUTH & EAST REGIONAL	77 - Traralgon	86	83	78	94.0%	7.3
SOUTH & EAST REGIONAL	78 - Morwell	82	71	62	87.3%	8.9
SOUTH & EAST REGIONAL	79 - Latrobe West	82	73	64	87.7%	8.2
NORTHERN	80 - Craigieburn	172	139	114	82.0%	8.9
NORTHERN	81 - South Morang	67	60	55	91.7%	7.7
EASTERN	82 - Eltham City	79	56	44	78.6%	8.8



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EASTERN	84 - South Warrandyte	27	17	14	82.4%	8.3
EASTERN	85 - Boronia	117	95	90	94.7%	6.9
SOUTHERN D1	86 - Rowville	63	52	47	90.4%	7.3
SOUTHERN D2	87 - Dandenong	328	280	219	78.2%	9.2
SOUTHERN D2	88 - Hallam	205	163	130	79.8%	9.0
SOUTHERN D1	89 - Springvale	190	143	126	88.1%	8.0
SOUTHERN D2	90 - Patterson River	81	71	58	81.7%	8.7
SOUTHERN D2	91 - Frankston	280	242	215	88.8%	8.1
SOUTHERN D2	92 - Cranbourne	251	199	155	77.9%	9.7
SOUTHERN D2	93 - Pakenham	135	110	80	72.7%	9.4
SOUTHERN D2	94 - Mornington	106	94	89	94.7%	6.9
SOUTHERN D2	95 - Rosebud	93	85	77	90.6%	7.7
	Total	14950	12856	11107	86.4%	8.40