

# Fire Rescue Victoria – Outcomes Framework

## DOMAIN 1 – Prevention and Preparedness

Victorians understand risk in their local environment and know how to prevent and prepare for emergency incidents.



### Outcomes

#### 1.1 Safer homes

### Outcome Indicators

- Decrease in preventable fires in homes
- Increase in fire-safe behaviours and escape plans in homes
- Increase in homes with working smoke alarms

#### 1.2 A well-regulated built environment

- Decrease in preventable fires in higher-risk\* buildings
- Decrease in impact from fire due to early detection and suppression systems
- Decrease in unwanted false alarms to reduce unnecessary emergency responses
- Increase in understanding of and compliance with essential safety measures

#### 1.3 Enabled, empowered and resilient local communities

- Increase in understanding of risk of fire and other hazards in local communities
- Increase in local preparedness and mitigation activities related to fire and natural hazards
- Decrease in preventable non-structural fires and other hazard-related incidents
- Decrease in preventable structure fires

\* For the purpose of this Outcomes Framework, higher-risk is defined as building classifications Class 1b and above (National Construction Code).

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## DOMAIN 2 – Response and Recovery

Victorians can rely on a world-class fire and rescue emergency response.



### Outcomes

### Outcome Indicators

#### 2.1 A best-practice emergency response

- Decrease in negative impact on life and property from fire and other emergency incidents
- Increase in interoperability capabilities and seamless multi-agency responses
- Improved readiness for all emergencies, including large or complex incidents, for specialist rescue, and for times of surge demand

#### 2.2 Saving lives

- Increase in firefighters with contemporary emergency medical response skills and equipment to assist people during emergencies

#### 2.3 Helping recover

- Increase in the timeliness and effectiveness of community recovery following a disaster or emergency incident

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## DOMAIN 3 – Organisational Excellence

Victorians value FRV as a leading, progressive and accountable fire and rescue service.



### Outcomes

### Outcome Indicators

#### 3.1 Prioritised firefighter safety and wellbeing

- Increase in support and maintenance of firefighters' physical and psychological health

#### 3.2 A diverse and inclusive organisation

- Increase in number of women firefighters in all ranks, including leadership cohorts, with bold but achievable targets
- Increase in acknowledgement and understanding of Aboriginal and Torres Strait Islander peoples and cultures in FRV's workforce and workplace
- Increase in diversity and inclusion capability to better meet the needs of all Victorians, including culturally and linguistically diverse people, people with disability, and LGBTIQ+ people

#### 3.3 A data-driven and innovative organisation

- Increase in use of data analytics and evaluation to support evidence-based decision making and improvements to community and firefighter safety
- Increase in use of and participation in research and development, in collaboration with industry and sector partners, to drive innovation and continual improvements in emergency management

#### 3.4 A socially and environmentally responsible organisation and respected partner

- Increase in collaboration, consultation and advocacy with CFA and other sector stakeholders to continually improve community safety and emergency management
- Increase in workforce and asset planning to ensure sufficient resources now and into the future
- Increase in strategic thinking and planning to ensure FRV can respond to emerging challenges
- Improvement in corporate performance, accountability and compliance with legislative and regulatory obligations