

Response time data for Fire Rescue Victoria (FRV) appliances responding to emergency incidents (Code 1) in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene), from 1 July 2022 to 30 September 2022.

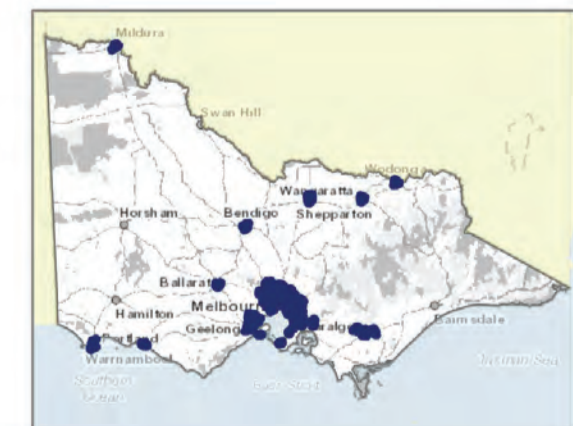
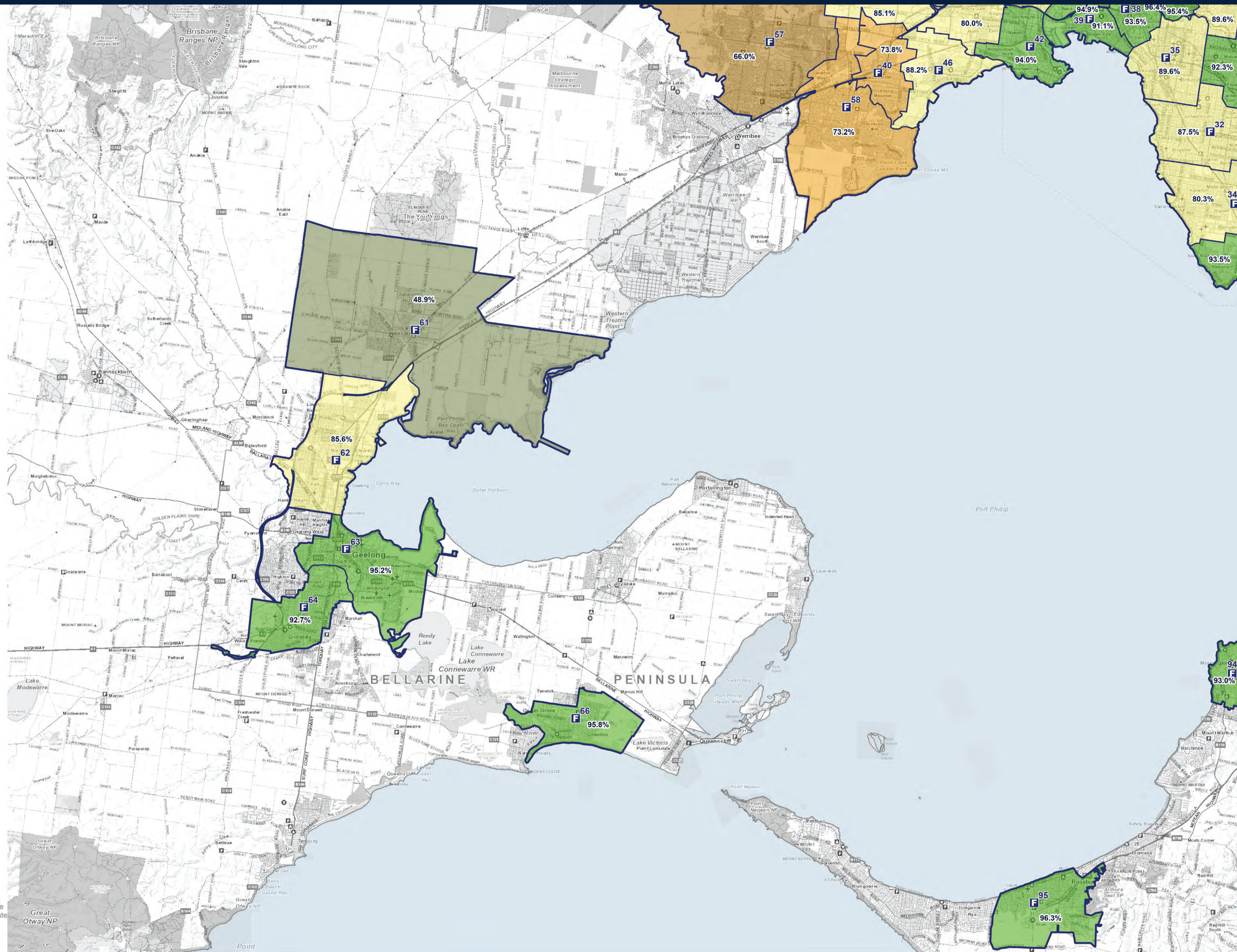


This measure applies a benchmark of 7.7 minutes for all Code 1 incidents, with the exception of emergency medical response incidents (EMR). The service delivery standard (response time) for EMR is 9.2 minutes.

Calls under Normal Road Conditions and outside the FRV Fire District have been excluded.

- FRV Fire Stations
- FRV Boundary
- Maintenance Area
- Station MA with < 10 emergency incidents.

- Within Target Percentage
- < 50%
  - 60-70%
  - 70-80%
  - 80-90%
  - 90-100%



Scale  
1:120,000

FRV Business Intelligence & GIS  
Map produced: 13 September 2023  
Request ID: Public Reporting/FY23/Maps/Q1

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**Disclaimer:**

**Alternative data set** - An alternative data set was used to generate this report, as access to FRV data was limited following the cyber-attack of 15 December 2022. Post incident data containing correct incident type classifications (i.e. structure fire) was unavailable.

To validate the accuracy of the result, the previous and alternative data sets were compared for Q1 FY 2022/23. This showed a 1.3 percentage point difference for "All Code 1" incidents, with the result showing as 88.2 per cent using alternative data compared to 89.5 per cent using previous data. This is deemed an acceptable margin of difference.