Response time data for Fire Rescue Victoria (FRV) appliances responding to emergency incidents (Code 1) in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene)

FIRE RESCUE VICTORIA

All emergency incidents (Code 1) meeting benchmark by Station Maintenance Area

Reporting Period: 1 June 2022 - 30 September 2022

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for all emergency incidents is 7.7 minutes with the exception of Emergency Medical Response (EMR). The service delivery standard (response time) for EMR is 9.2 minutes.

FRV District	FRV Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standards were met by any station	% of emergency incidents the standards were met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
Central District	1 - Eastern Hill	446	420	405	96.4%	6.5
Central District	2 - West Melbourne	373	353	335	94.9%	6.8
Central District	3 - Carlton	472	434	414	95.4%	6.1
Central District	4 - Brunswick	243	217	197	90.8%	7.4
Northern District	5 - Broadmeadows	249	211	178	84.4%	8.8
Northern District	6 - Pascoe Vale	128	104	84	80.8%	9.0
Northern District	7 - Thomastown	124	105	94	89.5%	8.9
Northern District	9 - Somerton	96	86	76	88.4%	8.1
Central District	10 - Richmond	331	304	290	95.4%	6.7
Northern District	11 - Epping	116	104	95	91.3%	7.9
Northern District	12 - Preston	215	177	164	92.7%	7.4
Central District	13 - Northcote	187	164	137	83.5%	8.7
Northern District	14 - Bundoora	180	165	147	89.1%	8.0
Northern District	15 - Heidelberg	212	185	157	84.9%	8.3
Northern District	16 - Greensborough	104	91	83	91.2%	7.7
Central District	18 - Hawthorn	233	211	189	89.6%	7.9
Eastern District	19 - North Balwyn	114	92	82	89.1%	8.2
Eastern District	20 - Box Hill	194	164	155	94.5%	7.2
Eastern District	22 - Ringwood	136	114	105	92.1%	7.3
Eastern District	23 - Burwood	187	168	159	94.6%	7.1
Southern District 1	24 - Glen Iris	229	208	192	92.3%	7.7
Southern District 1	25 - Oakleigh	186	161	140	87.0%	8.1
Eastern District	26 - Croydon	115	96	91	94.8%	6.7
Eastern District	27 - Nunawading	125	101	94	93.1%	7.0
Eastern District	28 - Vermont South	166	145	139	95.9%	7.1
Southern District 1	29 - Clayton South	130	109	96	88.1%	8.2
Eastern District	30 - Templestowe	85	73	65	89.0%	7.9
Southern District 1	31 - Glen Waverley	258	226	203	89.8%	7.9
Southern District 1	32 - Ormond	223	192	168	87.5%	8.4
Southern District 1	33 - Mentone	122	107	100	93.5%	7.5
Southern District 1	34 - Highett	207	173	139	80.3%	8.5
Central District	35 - Windsor	531	480	430	89.6%	7.9
Central District	38 - South Melbourne	529	494	462	93.5%	6.6
Central District	39 - Port Melbourne	154	135	123	91.1%	7.4
Western District 1	40 - Laverton	96	84	62	73.8%	9.9
Western District 2	41 - St. Albans	146	120	107	89.2%	8.3
Western District 1	42 - Newport	91	84	79	94.0%	7.3
Western District 2	43 - Deer Park	106	90	75	83.3%	8.3
Western District 2	44 - Sunshine	284	237	210	88.6%	8.0
Western District 1	45 - Brooklyn	159	140	112	80.0%	9.2
Western District 1	46 - Altona	36	34	30	88.2%	7.7
Western District 1	47 - Footscray	263	231	215	93.1%	7.5
Western District 2	48 - Taylors Lakes	74	65	59	90.8%	7.7
Central District	50 - Ascot Vale	219	196	166	84.7%	8.4
Western District 2	51 - Keilor	109	93	82	88.2%	8.4
Western District 2	52 - Tullamarine	110	101	82	81.2%	9.2
Western District 2	53 - Sunbury	83	73	54	74.0%	10.7
Western District 2	54 - Greenvale	45	40	28	70.0%	13.4
Western District 2	55 - Caroline Springs	181	164	114	69.5%	9.7
Western District 2	56 - Melton	213	178	131	73.6%	10.0
Western District 1	57 - Tarneit	250	212	140	66.0%	10.9
Western District 1	58 - Point Cook	145	127	93	73.2%	9.5
Western District 1	59 - Derrimut	103	94	80	85.1%	8.3
Western District 3	61 - Lara	51	47	23	48.9%	11.2
Western District 3	62 - Corio	191	153	131	85.6%	8.5
Western District 3	63 - Geelong City	209	188	179	95.2%	7.2
Western District 3	64 - Belmont	111	96	89	92.7%	7.5
Western District 3	66 - Ocean Grove	27	24	23	95.8%	6.8
North West Region	67 - Ballarat City	108	86	86	100.0%	6.0
North West Region	68 - Lucas	56	43	39	90.7%	7.2
North West Region	70 - Warrnambool	87	67	60	89.6%	7.8
North West Region	71 - Portland	26	20	20	100.0%	6.5
North West Region	72 - Mildura	121	90	83	92.2%	7.4
North West Region	73 - Bendigo	199	166	161	97.0%	7.0
South East Region	74 - Wangaratta	75	57	54	94.7%	6.8
South East Region	75 - Shepparton	154	109	97	89.0%	8.2
South East Region	76 - Wodonga	92	68	53	77.9%	8.2
South East Region	77 - Traralgon	73	58	50	86.2%	9.1
South East Region	78 - Morwell	78	64	62	96.9%	6.9
South East Region	79 - Latrobe West	59	50	41	82.0%	8.4
Northern District	80 - Craigieburn	167	140	101	72.1%	10.6
Northern District	81 - South Morang	68	59	50	84.7%	8.4
Eastern District	82 - Eltham City	52	45	40	88.9%	7.9
Eastern District	84 - South Warrandyte	19	14	12	85.7%	7.8
Eastern District	85 - Boronia	92	82	77	93.9%	7.2
Southern District 1	86 - Rowville	59	53	47	88.7%	8.8
Southern District 2	87 - Dandenong	290	249	194	77.9%	9.2
Southern District 2	88 - Hallam	218	191	152	79.6%	9.9
Southern District 1	89 - Springvale	166	138	114	82.6%	8.1
Southern District 2	90 - Patterson River	66	55	51	92.7%	7.5
Southern District 2	91 - Frankston	249	202	185	91.6%	7.6
Southern District 2	92 - Cranbourne	203	165	137	83.0%	9.1
Southern District 2	93 - Pakenham	108	91	79	86.8%	8.8
Southern District 2	94 - Mornington	82	71	66	93.0%	6.8
Southern District 2	95 - Rosebud	67	54	52	96.3%	7.3
Total		**13736**	**11927**	**10515**	**88.2%**	**8.2**

Alternative data set - *An alternative data set was used to generate this report, as access to FRV data was limited following the cyber-attack of 15 December 2022. Post incident data containing correct incident type classifications (i.e. structure fire) was unavailable.*

To validate the accuracy of the result, the previous and alternative data sets were compared for Q1 FY 2022/23. This showed a 1.3 percentage point difference for "All Code 1" incidents, with the result showing as 88.2 per cent using alternative data compared to 89.5 per cent using previous data. This is deemed an acceptable margin of difference.