



Response time data for Fire Rescue Victoria (FRV) appliances responding to Structure Fires in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene)



Emergency Structure Fires meeting benchmark by Station Maintenance Area

Reporting Period: 1 June 2022 - 30 September 2022

Primarily residential structure fires including commercial centres, industrial and/or community services e.g. schools, facilities, hospitals.

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for Structure Fire is 7.7 minutes.

FRV District	FRV Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standard of 7.7 minutes was met by any station	% of emergency incidents the standard of 7.7 minutes was met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
Central District	1 - Eastern Hill	25	25	25	100.0%	4.8
Central District	2 - West Melbourne	11	11	11	100.0%	5.2
Central District	3 - Carlton	28	28	28	100.0%	6.0
Central District	4 - Brunswick	17	16	16	100.0%	6.2
Northern District	5 - Broadmeadows	20	20	18	90.0%	7.3
Northern District	7 - Thomastown	10	10	10	100.0%	7.1
Central District	10 - Richmond	22	22	22	100.0%	5.3
Northern District	12 - Preston	16	15	15	100.0%	6.8
Central District	13 - Northcote	12	12	12	100.0%	7.0
Northern District	14 - Bundoora	10	10	10	100.0%	7.3
Northern District	15 - Heidelberg	10	10	7	70.0%	8.6
Central District	18 - Hawthorn	14	13	13	100.0%	6.4
Eastern District	20 - Box Hill	16	16	16	100.0%	6.4
Eastern District	23 - Burwood	10	10	9	90.0%	7.5
Southern District 1	24 - Glen Iris	17	16	16	100.0%	6.4
Eastern District	26 - Croydon	10	10	8	80.0%	8.3
Eastern District	28 - Vermont South	12	11	11	100.0%	6.1
Southern District 1	32 - Ormond	20	19	16	84.2%	8.1
Southern District 1	33 - Mentone	10	10	10	100.0%	6.7
Southern District 1	34 - Highett	17	16	14	87.5%	7.6
Central District	35 - Windsor	40	40	39	97.5%	6.7
Central District	38 - South Melbourne	33	33	31	93.9%	7.1
Western District 2	41 - St. Albans	10	10	8	80.0%	8.1
Western District 2	44 - Sunshine	19	18	15	83.3%	7.8
Western District 1	45 - Brooklyn	13	12	12	100.0%	6.6
Western District 1	47 - Footscray	22	22	22	100.0%	7.1
Central District	50 - Ascot Vale	20	20	20	100.0%	6.5
Western District 2	51 - Keilor	10	10	8	80.0%	8.8
Western District 2	56 - Melton	24	24	14	58.3%	9.9
Western District 1	57 - Tarneit	23	21	8	38.1%	9.5
Western District 3	63 - Geelong City	13	13	13	100.0%	7.0
North West Region	72 - Mildura	11	11	11	100.0%	7.1
North West Region	73 - Bendigo	18	17	17	100.0%	6.4
South East Region	75 - Shepparton	16	16	14	87.5%	7.8
South East Region	77 - Traralgon	11	11	10	90.9%	7.0
Northern District	80 - Craigieburn	12	11	6	54.5%	9.8
Southern District 2	87 - Dandenong	14	14	12	85.7%	7.7
Southern District 2	91 - Frankston	14	14	11	78.6%	8.4
Total		630	617	558	90.4%	7.6

Alternative data set - An alternative data set was used to generate this report, as access to FRV data was limited following the cyber-attack of 15 December 2022. Post incident data containing correct incident type classifications (i.e. structure fire) was unavailable.

To validate the accuracy of the result, the previous and alternative data sets were compared for Q1 FY 2022/23. This showed a 0.7 percentage point difference for Structure Fires, with the result showing as 89.2 per cent using alternative data compared to 89.9 per cent using previous data. This is deemed an acceptable margin of difference.