Response time data for Fire Rescue Victoria (FRV) appliances responding to Emergency Medical Response incidents in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene)

FIRE RESCUE VICTORIA

Emergency Medical Response incidents (EMR) meeting benchmark by Station Maintenance Area

Reporting Period: 1 June 2022 - 30 September 2022

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for EMR is 9.2 minutes.

FRV District	FRV Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standard of 9.2 minutes was met by any station	% of emergency incidents the standard of 9.2 minutes was met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
Central District	1 - Eastern Hill	43	43	43	100.0%	7.2
Central District	2 - West Melbourne	22	22	22	100.0%	7.3
Central District	3 - Carlton	26	26	26	100.0%	6.0
Central District	4 - Brunswick	28	28	26	92.9%	7.0
Northern District	5 - Broadmeadows	44	44	40	90.9%	8.7
Northern District	6 - Pascoe Vale	25	25	24	96.0%	8.9
Northern District	7 - Thomastown	32	32	30	93.8%	9.0
Central District	10 - Richmond	35	35	35	100.0%	6.6
Northern District	11 - Epping	26	26	25	96.2%	8.2
Northern District	12 - Preston	25	25	25	100.0%	7.4
Central District	13 - Northcote	24	24	22	91.7%	8.7
Northern District	14 - Bundoora	16	16	15	93.8%	8.3
Northern District	15 - Heidelberg	26	26	24	92.3%	9.0
Northern District	16 - Greensborough	16	16	16	100.0%	7.7
Central District	18 - Hawthorn	27	27	25	92.6%	8.2
Eastern District	19 - North Balwyn	26	26	25	96.2%	8.1
Eastern District	20 - Box Hill	15	15	15	100.0%	6.1
Eastern District	22 - Ringwood	11	11	11	100.0%	6.9
Eastern District	23 - Burwood	27	27	25	92.6%	8.2
Southern District 1	24 - Glen Iris	34	34	33	97.1%	8.1
Southern District 1	25 - Oakleigh	23	23	22	95.7%	6.8
Eastern District	26 - Croydon	22	22	22	100.0%	6.2
Eastern District	27 - Nunawading	22	22	21	95.5%	7.6
Eastern District	28 - Vermont South	29	29	29	100.0%	6.8
Southern District 1	29 - Clayton South	11	11	9	81.8%	9.5
Eastern District	30 - Templestowe	11	11	11	100.0%	7.4
Southern District 1	31 - Glen Waverley	26	26	24	92.3%	8.7
Southern District 1	32 - Ormond	37	37	36	97.3%	7.8
Southern District 1	33 - Mentone	25	25	25	100.0%	7.5
Southern District 1	34 - Highett	29	29	27	93.1%	7.8
Central District	35 - Windsor	60	60	55	91.7%	8.7
Central District	38 - South Melbourne	30	30	29	96.7%	6.5
Central District	39 - Port Melbourne	16	16	16	100.0%	5.7
Western District 1	40 - Laverton	11	11	10	90.9%	8.7
Western District 2	41 - St. Albans	45	45	45	100.0%	8.2
Western District 1	42 - Newport	13	13	12	92.3%	8.1
Western District 2	43 - Deer Park	22	22	21	95.5%	7.9
Western District 2	44 - Sunshine	47	47	43	91.5%	8.5
Western District 1	45 - Brooklyn	19	19	17	89.5%	9.1
Western District 1	47 - Footscray	31	31	29	93.5%	7.5
Western District 2	48 - Taylors Lakes	14	14	13	92.9%	7.7
Central District	50 - Ascot Vale	21	21	20	95.2%	7.6
Western District 2	51 - Keilor	20	20	20	100.0%	8.0
Western District 2	52 - Tullamarine	19	19	19	100.0%	8.5
Western District 2	53 - Sunbury	19	19	17	89.5%	9.0
Western District 2	55 - Caroline Springs	24	24	17	70.8%	10.2
Western District 2	56 - Melton	36	36	34	94.4%	8.5
Western District 1	57 - Tarneit	38	38	31	81.6%	10.3
Western District 1	58 - Point Cook	18	18	17	94.4%	7.7
Western District 3	62 - Corio	34	34	32	94.1%	7.6
Western District 3	63 - Geelong City	28	28	27	96.4%	7.7
Western District 3	64 - Belmont	14	14	13	92.9%	7.4
North West Region	67 - Ballarat City	11	11	11	100.0%	7.6
North West Region	70 - Warrnambool	12	12	12	100.0%	7.5
North West Region	72 - Mildura	26	26	24	92.3%	7.0
North West Region	73 - Bendigo	27	27	27	100.0%	6.9
South East Region	75 - Shepparton	23	23	23	100.0%	7.3
South East Region	77 - Traralgon	16	16	15	93.8%	7.6
South East Region	78 - Morwell	18	18	18	100.0%	7.4
South East Region	79 - Latrobe West	11	11	10	90.9%	6.6
Northern District	80 - Craigieburn	26	26	23	88.5%	9.3
Northern District	81 - South Morang	14	14	14	100.0%	8.1
Eastern District	82 - Eltham City	10	10	10	100.0%	7.7
Eastern District	85 - Boronia	16	16	15	93.8%	7.1
Southern District 1	86 - Rowville	17	17	16	94.1%	8.0
Southern District 2	87 - Dandenong	44	44	43	97.7%	7.1
Southern District 2	88 - Hallam	33	33	30	90.9%	8.8
Southern District 1	89 - Springvale	25	25	24	96.0%	6.8
Southern District 2	90 - Patterson River	12	12	12	100.0%	7.5
Southern District 2	91 - Frankston	35	35	34	97.1%	7.6
Southern District 2	92 - Cranbourne	37	37	34	91.9%	8.1
Southern District 2	93 - Pakenham	23	23	23	100.0%	7.1
Southern District 2	94 - Mornington	19	19	18	94.7%	6.2
Southern District 2	95 - Rosebud	17	17	17	100.0%	8.1
Total		**1814**	**1814**	**1723**	**95.0%**	**8.2**

Alternative data set - *An alternative data set was used to generate this report, as access to FRV data was limited following the cyber-attack of 15 December 2022. Post incident data containing correct incident type classifications (i.e. structure fire) was unavailable.*

To validate the accuracy of the result, the previous and alternative data sets were compared for Q1 FY 2022/23. This showed a 0.6 percentage point difference for Emergency Medical Response (EMR) incidents, with the result showing as 95.0 per cent using alternative data compared to 95.6 per cent using previous data. This is deemed an acceptable margin of difference.