



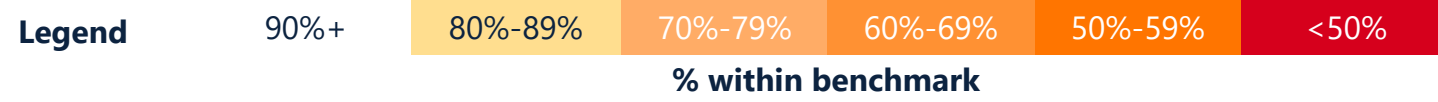
Response time data for Fire Rescue Victoria (FRV) appliances responding to emergency incidents (Code 1) in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene)



Reporting Period: 1 October 2023 - 31 December 2023

All emergency incidents (Code 1) meeting benchmark by Station Maintenance Area

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for all emergency incidents is 7.7 minutes with the exception of Emergency Medical Response (EMR). The service delivery standard (response time) for EMR is 9.2 minutes.



FRV District + Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standards were met by any station	% of emergency incidents the standards were met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
Central District	4221	3782	3468	91.7%	7.5
1 - Eastern Hill	464	421	408	96.9%	6.0
2 - West Melbourne	461	407	381	93.6%	7.2
3 - Carlton	510	478	456	95.4%	6.6
4 - Brunswick	261	234	215	91.9%	7.6
10 - Richmond	383	348	328	94.3%	7.0
13 - Northcote	173	143	118	82.5%	8.4
18 - Hawthorn	255	227	194	85.5%	8.0
35 - Windsor	670	583	530	90.9%	7.7
38 - South Melbourne	594	544	491	90.3%	7.6
39 - Port Melbourne	170	150	140	93.3%	6.7
50 - Ascot Vale	280	247	207	83.8%	8.4
Eastern District	1544	1300	1161	89.3%	8.0
19 - North Balwyn	104	85	76	89.4%	8.2
20 - Box Hill	210	184	171	92.9%	6.9
22 - Ringwood	185	154	135	87.7%	8.1
23 - Burwood	194	162	152	93.8%	7.3
26 - Croydon	142	112	102	91.1%	7.6
27 - Nunawading	169	142	126	88.7%	7.9
28 - Vermont South	185	166	156	94.0%	6.9
30 - Templestowe	114	100	81	81.0%	8.7
82 - Eltham City	90	71	57	80.3%	8.4
84 - South Warrandyte	23	17	14	82.4%	8.5
85 - Boronia	128	107	91	85.0%	8.1
North West Region	747	580	533	91.9%	7.6
67 - Ballarat City	166	134	128	95.5%	6.3
68 - Lucas	51	35	29	82.9%	9.4
70 - Warrnambool	120	97	78	80.4%	8.1
71 - Portland	38	31	31	100.0%	6.5
72 - Mildura	150	118	113	95.8%	6.9
73 - Bendigo	222	165	154	93.3%	7.3
Northern District	1953	1677	1438	85.7%	8.5
5 - Broadmeadows	330	275	220	80.0%	9.0
6 - Pascoe Vale	155	134	101	75.4%	9.6
7 - Thomastown	177	143	123	86.0%	8.7
9 - Somerton	130	113	96	85.0%	8.5
11 - Epping	153	129	112	86.8%	8.3
12 - Preston	177	155	144	92.9%	7.4
14 - Bundoora	226	212	196	92.5%	7.3
15 - Heidelberg	242	209	186	89.0%	8.2
16 - Greensborough	109	93	84	90.3%	7.7
80 - Craigieburn	180	150	116	77.3%	9.8
81 - South Morang	74	64	60	93.8%	7.2
South East Region	633	487	391	80.3%	9.7
74 - Wangaratta	73	57	49	86.0%	8.3
75 - Shepparton	156	115	99	86.1%	8.1
76 - Wodonga	112	83	69	83.1%	8.2
77 - Traralgon	103	83	66	79.5%	10.5
78 - Morwell	110	92	62	67.4%	11.4
79 - Latrobe West	79	57	46	80.7%	9.3
Southern District 1	1957	1676	1432	85.4%	8.6
24 - Glen Iris	213	191	162	84.8%	8.7
25 - Oakleigh	218	186	168	90.3%	7.7
29 - Clayton South	165	137	122	89.1%	8.2
31 - Glen Waverley	338	303	265	87.5%	8.3
32 - Ormond	279	236	209	88.6%	8.2
33 - Mentone	186	153	127	83.0%	8.6
34 - Highett	269	218	173	79.4%	9.0
86 - Rowville	89	80	67	83.8%	9.3
89 - Springvale	200	172	139	80.8%	9.8
Southern District 2	1413	1170	935	79.9%	9.2
87 - Dandenong	333	277	213	76.9%	9.5
88 - Hallam	222	176	133	75.6%	9.2
90 - Patterson River	86	71	63	88.7%	8.1
91 - Frankston	272	234	206	88.0%	8.0
92 - Cranbourne	228	189	135	71.4%	10.3
93 - Pakenham	114	93	71	76.3%	11.0
94 - Mornington	85	71	62	87.3%	8.4
95 - Rosebud	73	59	52	88.1%	8.2
Western District 1	1357	1170	942	80.5%	8.9
40 - Laverton	85	75	60	80.0%	8.4
42 - Newport	140	119	107	89.9%	7.6
45 - Brooklyn	165	141	112	79.4%	8.8
46 - Altona	52	44	33	75.0%	8.5
47 - Footscray	317	277	260	93.9%	7.3
57 - Tarneit	299	248	182	73.4%	9.6
58 - Point Cook	141	122	91	74.6%	9.4
59 - Derrimut	158	144	97	67.4%	10.1
Western District 2	1538	1271	977	76.9%	9.8
41 - St. Albans	157	129	120	93.0%	8.2
43 - Deer Park	145	116	96	82.8%	8.6
44 - Sunshine	259	216	198	91.7%	7.5
48 - Taylors Lakes	68	56	43	76.8%	9.8
51 - Keilor	156	126	107	84.9%	8.4
52 - Tullamarine	137	121	89	73.6%	9.8
53 - Sunbury	103	84	61	72.6%	11.2
54 - Greenvale	71	62	40	64.5%	13.2
55 - Caroline Springs	189	161	82	50.9%	11.3
56 - Melton	253	200	141	70.5%	12.2
Western District 3	711	607	502	82.7%	8.9
61 - Lara	76	63	36	57.1%	14.7
62 - Corio	238	208	168	80.8%	8.4
63 - Geelong City	241	209	186	89.0%	8.1
64 - Belmont	131	108	93	86.1%	8.0
66 - Ocean Grove	25	19	19	100.0%	6.5
Total	16074	13720	11779	85.9%	8.4

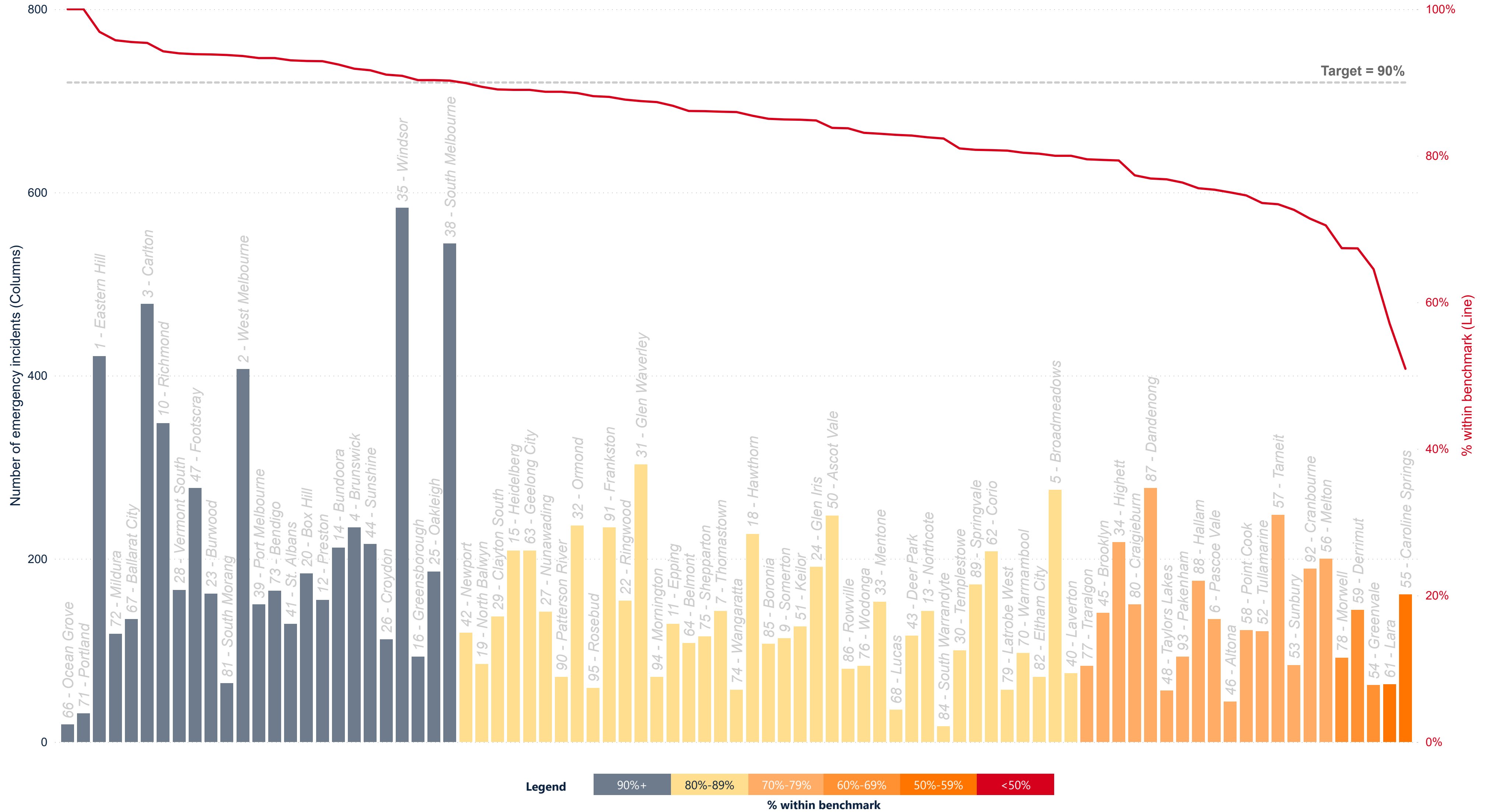


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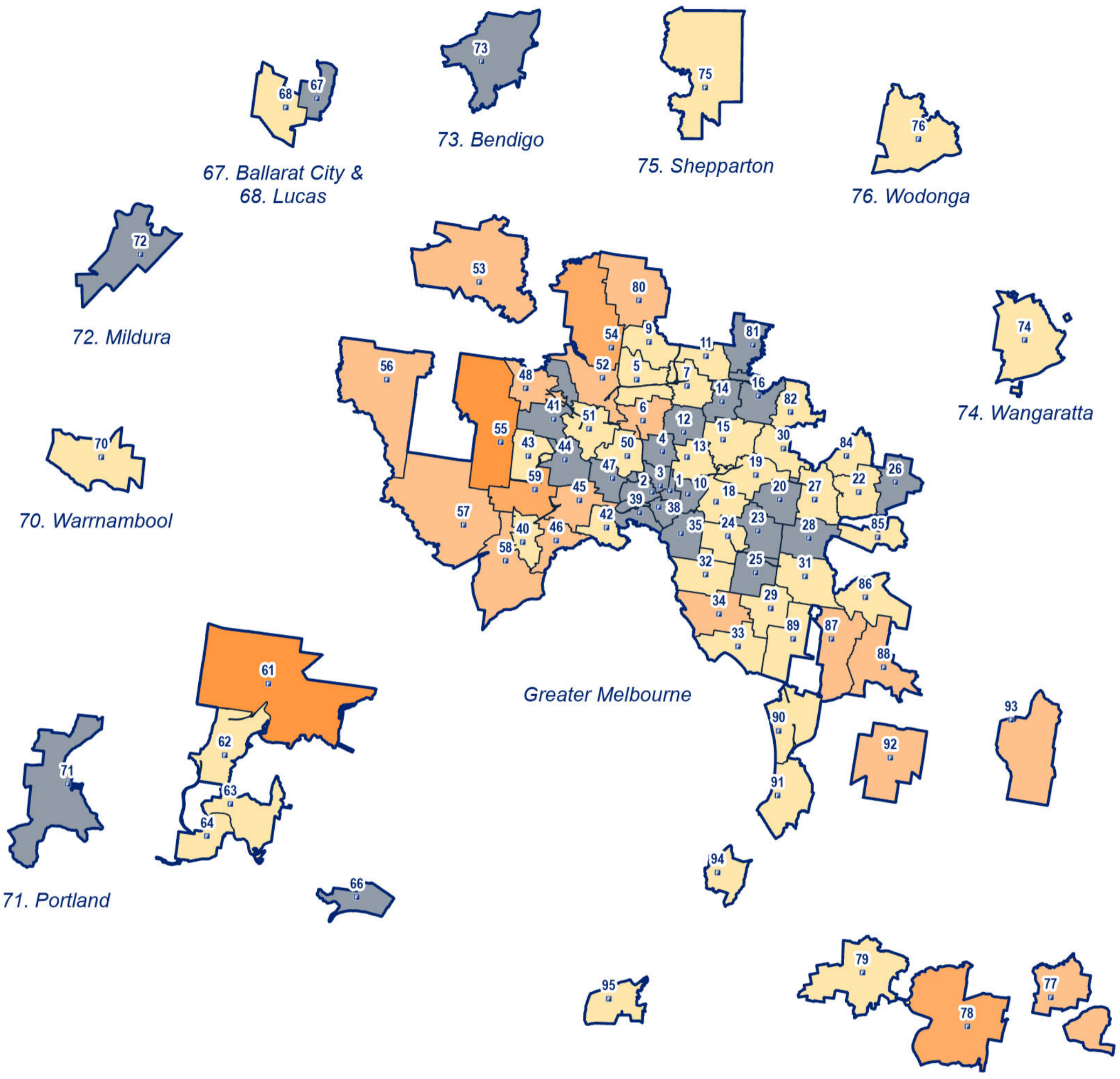


Reporting Period: 1 October 2023 - 31 December 2023

All Emergency Incidents (Code 1) - Response Times Meeting Benchmarks



Response time data for Fire Rescue Victoria (FRV) appliances responding to emergency incidents (Code 1) in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene), from 1 October 2023 to 31 December 2023.



- FRV Fire Station
 - FRV Boundary
 - Maintenance Area
 - SMA with < 10 emergency incidents
- Within Target Percentage
- <50%
 - 50 - 60%
 - 60 - 70%
 - 70 - 80%
 - 80 - 90%
 - 90 - 100%

FRV Business Intelligence & GIS
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