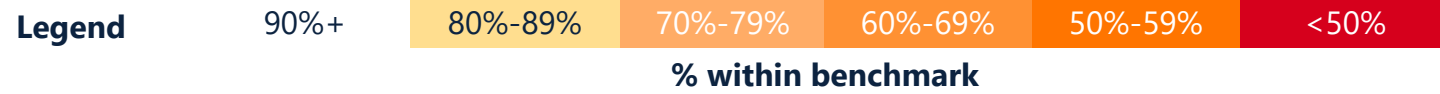**Response time data for Fire Rescue Victoria (FRV) appliances responding to Structure Fires in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene)**

FIRE RESCUE VICTORIA

Reporting Period: 1 October 2023 - 31 December 2023

Emergency Structure Fires meeting benchmark by Station Maintenance Area

Primarily residential structure fires including commercial centres, industrial and/or community services e.g. schools, facilities, hospitals.
FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for Structure Fire is 7.7 minutes.

Legend | 90%+ | 80%-89% | 70%-79% | 60%-69% | 50%-59% | <50%

% within benchmark

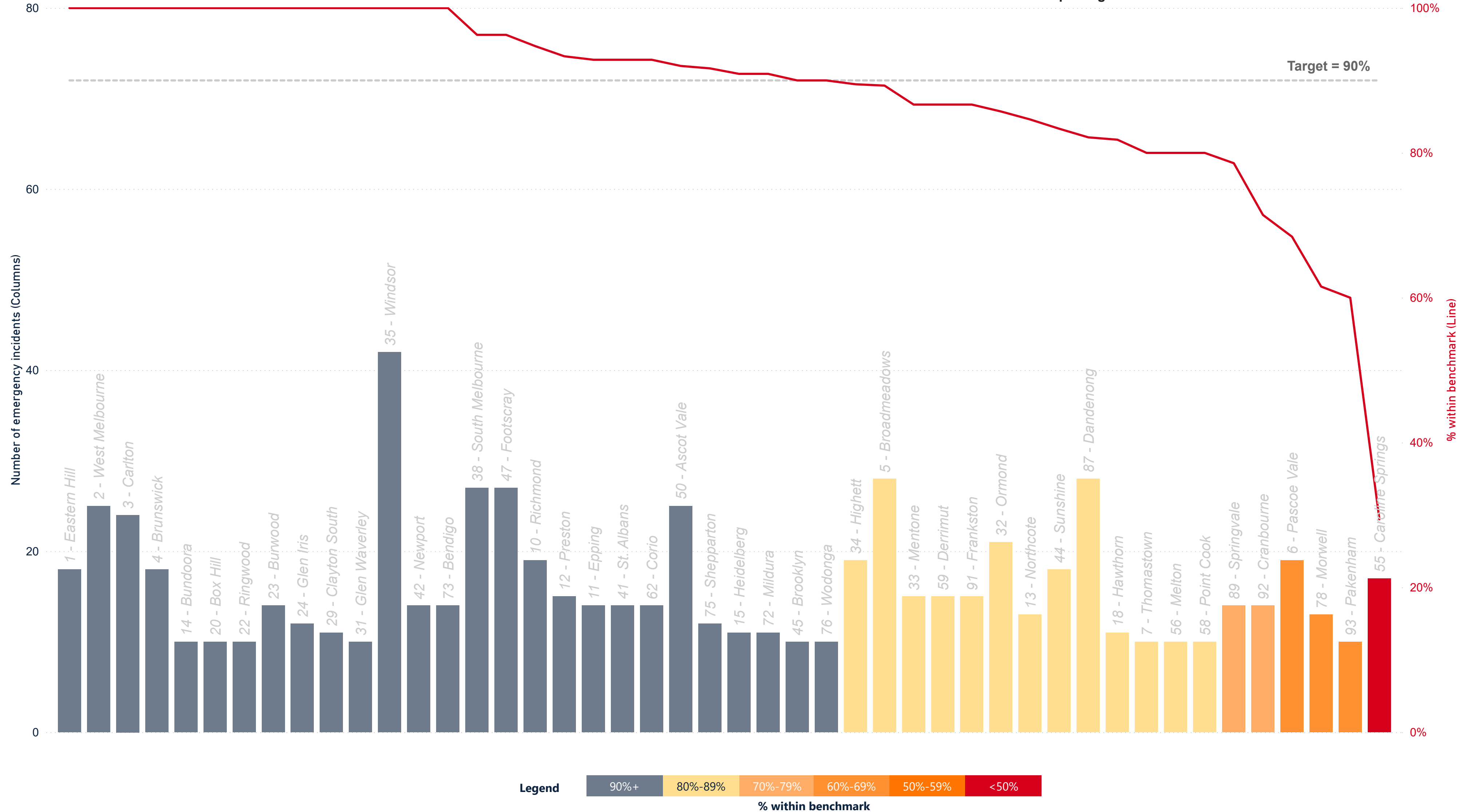| FRV District + Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standards were met by any station	% of emergency incidents the standards were met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
Central District	**226**	**222**	**214**	**96.4%**	**6.5**
1 - Eastern Hill	18	18	18	100.0%	5.1
2 - West Melbourne	25	25	25	100.0%	5.6
3 - Carlton	24	24	24	100.0%	5.6
4 - Brunswick	18	18	18	100.0%	6.4
10 - Richmond	19	19	18	94.7%	6.6
13 - Northcote	13	13	11	84.6%	7.6
18 - Hawthorn	13	11	9	81.8%	7.7
35 - Windsor	44	42	42	100.0%	6.1
38 - South Melbourne	27	27	26	96.3%	5.9
50 - Ascot Vale	25	25	23	92.0%	7.4
Eastern District	**35**	**34**	**34**	**100.0%**	**7.0**
20 - Box Hill	10	10	10	100.0%	5.8
22 - Ringwood	11	10	10	100.0%	7.5
23 - Burwood	14	14	14	100.0%	6.7
North West Region	**28**	**25**	**24**	**96.0%**	**6.2**
72 - Mildura	11	11	10	90.9%	7.7
73 - Bendigo	17	14	14	100.0%	6.0
Northern District	**111**	**107**	**93**	**86.9%**	**8.1**
5 - Broadmeadows	30	28	25	89.3%	7.7
6 - Pascoe Vale	20	19	13	68.4%	8.4
7 - Thomastown	10	10	8	80.0%	8.1
11 - Epping	14	14	13	92.9%	7.5
12 - Preston	15	15	14	93.3%	7.5
14 - Bundoora	10	10	10	100.0%	7.3
15 - Heidelberg	12	11	10	90.9%	6.2
South East Region	**35**	**35**	**28**	**80.0%**	**10.3**
75 - Shepparton	12	12	11	91.7%	7.2
76 - Wodonga	10	10	9	90.0%	7.5
78 - Morwell	13	13	8	61.5%	11.7
Southern District 1	**103**	**102**	**92**	**90.2%**	**7.6**
24 - Glen Iris	12	12	12	100.0%	7.0
29 - Clayton South	11	11	11	100.0%	6.6
31 - Glen Waverley	11	10	10	100.0%	6.7
32 - Ormond	21	21	18	85.7%	7.8
33 - Mentone	15	15	13	86.7%	7.3
34 - Highett	19	19	17	89.5%	8.0
89 - Springvale	14	14	11	78.6%	8.6
Southern District 2	**68**	**67**	**52**	**77.6%**	**10.0**
87 - Dandenong	28	28	23	82.1%	9.7
91 - Frankston	15	15	13	86.7%	7.8
92 - Cranbourne	15	14	10	71.4%	9.3
93 - Pakenham	10	10	6	60.0%	12.4
Western District 1	**78**	**76**	**70**	**92.1%**	**7.6**
42 - Newport	15	14	14	100.0%	7.2
45 - Brooklyn	10	10	9	90.0%	7.2
47 - Footscray	28	27	26	96.3%	6.4
58 - Point Cook	10	10	8	80.0%	9.5
59 - Derrimut	15	15	13	86.7%	8.5
Western District 2	**60**	**59**	**41**	**69.5%**	**8.8**
41 - St. Albans	14	14	13	92.9%	6.9
44 - Sunshine	18	18	15	83.3%	7.8
55 - Caroline Springs	18	17	5	29.4%	9.5
56 - Melton	10	10	8	80.0%	8.1
Western District 3	**14**	**14**	**13**	**92.9%**	**6.8**
62 - Corio	14	14	13	92.9%	6.8
Total	**758**	**741**	**661**	**89.2%**	**7.8**

Response time data for Fire Rescue Victoria (FRV) appliances responding to Structure Fires in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene)
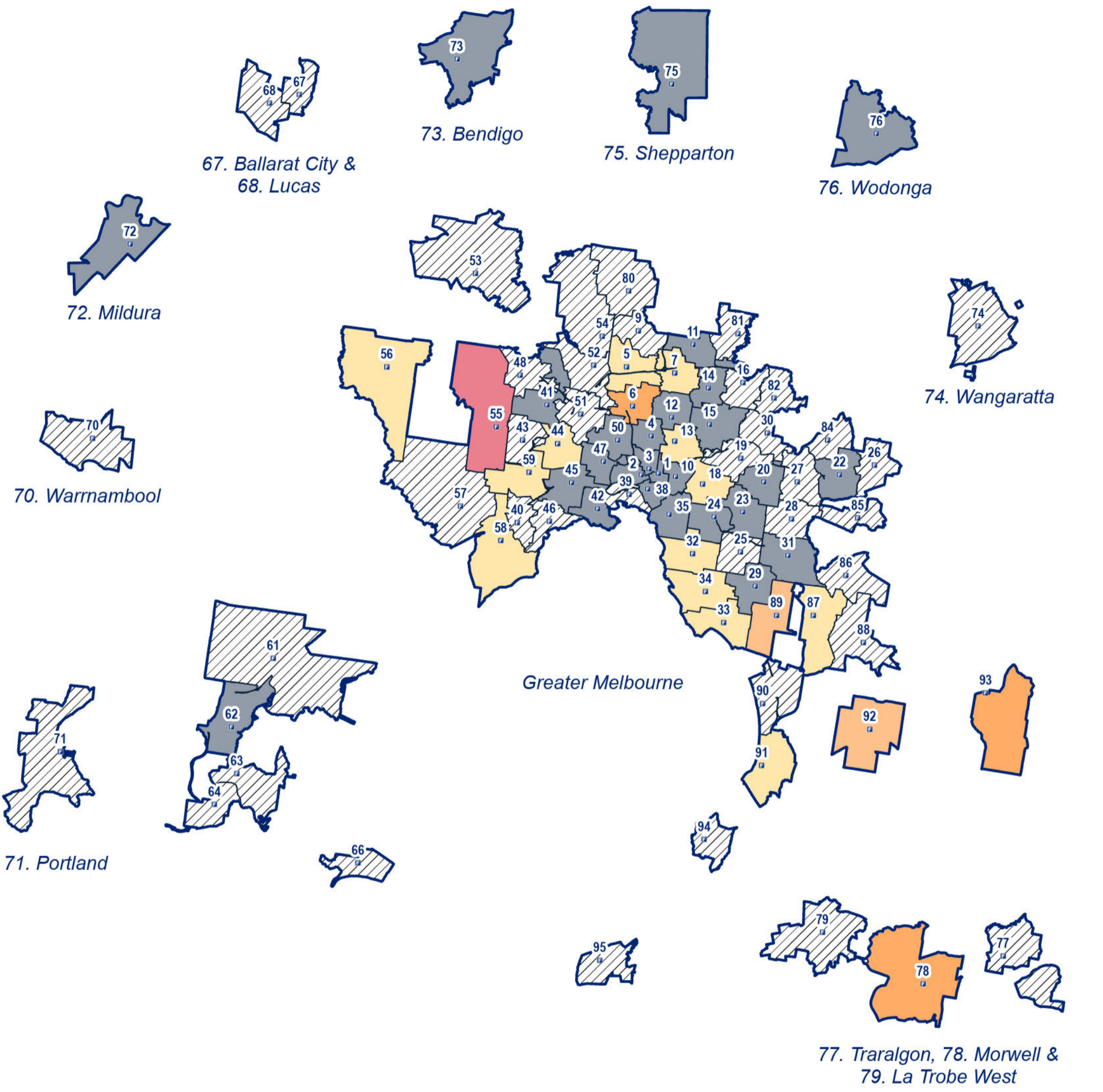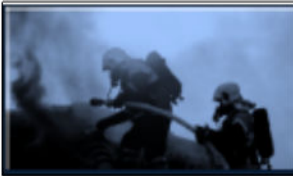
Emergency Structure Fires - Response Times Meeting Benchmarks

Reporting Period: 1 October 2023 - 31 December 2023

Target = 90%

Number of emergency incidents (Columns)

% within benchmark (Line)

1 - Eastern Hill
2 - West Melbourne
3 - Carlton
4 - Brunswick
14 - Bundoora
20 - Box Hill
22 - Ringwood
23 - Burwood
24 - Glen Iris
29 - Clayton South
31 - Glen Waverley
35 - Windsor
42 - Newport
73 - Bendigo
38 - South Melbourne
47 - Footscray
10 - Richmond
12 - Preston
11 - Epping
41 - St. Albans
62 - Corio
50 - Ascot Vale
75 - Shepparton
15 - Heidelberg
72 - Mildura
45 - Brooklyn
76 - Wodonga
34 - Highett
5 - Broadmeadows
33 - Mentone
59 - Derrimut
91 - Frankston
32 - Ormond
13 - Northcote
44 - Sunshine
87 - Dandenong
18 - Hawthorn
7 - Thomastown
56 - Melton
58 - Point Cook
89 - Springvale
92 - Cranbourne
6 - Pascoe Vale
78 - Morwell
93 - Pakenham
55 - Caroline Springs

Legend

| 90%+ | 80%-89% | 70%-79% | 60%-69% | 50%-59% | <50% |

% within benchmark

Response time data for Fire Rescue Victoria (FRV) appliances responding to Structure Fires in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene), from 1 October 2023 to 30 December 2023

FIRE
RESCUE
VICTORIA

67. Ballarat City &
68. Lucas

73. Bendigo

75. Shepparton

76. Wodonga

72. Mildura

74. Wangaratta

70. Warrnambool

Greater Melbourne

71. Portland

77. Traralgon, 78. Morwell &
79. La Trobe West

FRV Fire Station

FRV Boundary

Maintenance Area

SMA with < 10 emergency incidents

Within Target Percentage

	<50%
	50 - 60%
	60 - 70%
	70 - 80%
	80 - 90%
	90 - 100%

Scale
1:500,000