



Response time data for Fire Rescue Victoria (FRV) appliances responding to Structure Fires in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene)



Reporting Period: 1 January 2024 - 31 March 2024

Emergency Structure Fires meeting benchmark by Station Maintenance Area

Primarily residential structure fires including commercial centres, industrial and/or community services e.g. schools, facilities, hospitals. FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for Structure Fire is 7.7 minutes.



FRV District + Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standards were met by any station	% of emergency incidents the standards were met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
<b>South East Region</b>	<b>47</b>	<b>45</b>	<b>26</b>	<b>57.8%</b>	<b>11.3</b>
78 - Morwell	25	24	10	41.7%	12.0
77 - Traralgon	11	10	7	70.0%	10.9
76 - Wodonga	11	11	9	81.8%	8.8
<b>Western District 1</b>	<b>56</b>	<b>56</b>	<b>43</b>	<b>76.8%</b>	<b>9.0</b>
57 - Tarneit	24	24	17	70.8%	11.0
58 - Point Cook	14	14	11	78.6%	9.0
47 - Footscray	18	18	15	83.3%	8.0
<b>Western District 2</b>	<b>102</b>	<b>99</b>	<b>78</b>	<b>78.8%</b>	<b>9.0</b>
55 - Caroline Springs	15	14	7	50.0%	9.8
51 - Keilor	14	14	11	78.6%	9.5
56 - Melton	22	21	13	61.9%	9.4
41 - St. Albans	15	15	13	86.7%	7.5
43 - Deer Park	16	15	14	93.3%	7.2
44 - Sunshine	20	20	20	100.0%	6.5
<b>Southern District 2</b>	<b>87</b>	<b>84</b>	<b>70</b>	<b>83.3%</b>	<b>8.9</b>
88 - Hallam	15	12	10	83.3%	9.4
92 - Cranbourne	27	27	21	77.8%	9.2
87 - Dandenong	29	29	25	86.2%	8.1
91 - Frankston	16	16	14	87.5%	7.3
<b>Northern District</b>	<b>143</b>	<b>139</b>	<b>121</b>	<b>87.1%</b>	<b>8.1</b>
11 - Epping	13	13	9	69.2%	8.6
80 - Craigieburn	18	18	15	83.3%	8.4
9 - Somerton	10	10	7	70.0%	8.3
16 - Greensborough	14	14	12	85.7%	7.9
15 - Heidelberg	20	20	17	85.0%	7.8
12 - Preston	18	17	16	94.1%	7.5
7 - Thomastown	13	12	11	91.7%	7.3
5 - Broadmeadows	24	22	22	100.0%	7.2
6 - Pascoe Vale	13	13	12	92.3%	6.9
<b>Western District 3</b>	<b>44</b>	<b>41</b>	<b>35</b>	<b>85.4%</b>	<b>8.1</b>
64 - Belmont	15	14	12	85.7%	8.9
62 - Corio	14	14	11	78.6%	8.0
63 - Geelong City	15	13	12	92.3%	6.6
<b>Southern District 1</b>	<b>90</b>	<b>89</b>	<b>77</b>	<b>86.5%</b>	<b>8.0</b>
25 - Oakleigh	11	11	7	63.6%	10.2
31 - Glen Waverley	16	15	13	86.7%	8.3
89 - Springvale	18	18	15	83.3%	8.2
34 - Highett	15	15	14	93.3%	7.1
24 - Glen Iris	12	12	11	91.7%	6.9
32 - Ormond	18	18	17	94.4%	6.8
<b>Eastern District</b>	<b>52</b>	<b>52</b>	<b>48</b>	<b>92.3%</b>	<b>7.1</b>
26 - Croydon	10	10	8	80.0%	7.9
20 - Box Hill	13	13	12	92.3%	7.2
23 - Burwood	14	14	13	92.9%	6.9
28 - Vermont South	15	15	15	100.0%	6.8
<b>Central District</b>	<b>231</b>	<b>225</b>	<b>207</b>	<b>92.0%</b>	<b>7.1</b>
18 - Hawthorn	16	16	12	75.0%	9.1
35 - Windsor	37	37	32	86.5%	8.0
50 - Ascot Vale	19	18	16	88.9%	7.7
4 - Brunswick	22	22	21	95.5%	7.0
13 - Northcote	11	10	9	90.0%	6.8
38 - South Melbourne	25	23	21	91.3%	6.3
3 - Carlton	38	38	35	92.1%	6.2
2 - West Melbourne	28	26	26	100.0%	5.5
10 - Richmond	13	13	13	100.0%	5.5
1 - Eastern Hill	22	22	22	100.0%	4.8
<b>North West Region</b>	<b>30</b>	<b>30</b>	<b>29</b>	<b>96.7%</b>	<b>6.6</b>
<b>Total</b>	<b>882</b>	<b>860</b>	<b>734</b>	<b>85.3%</b>	<b>8.4</b>

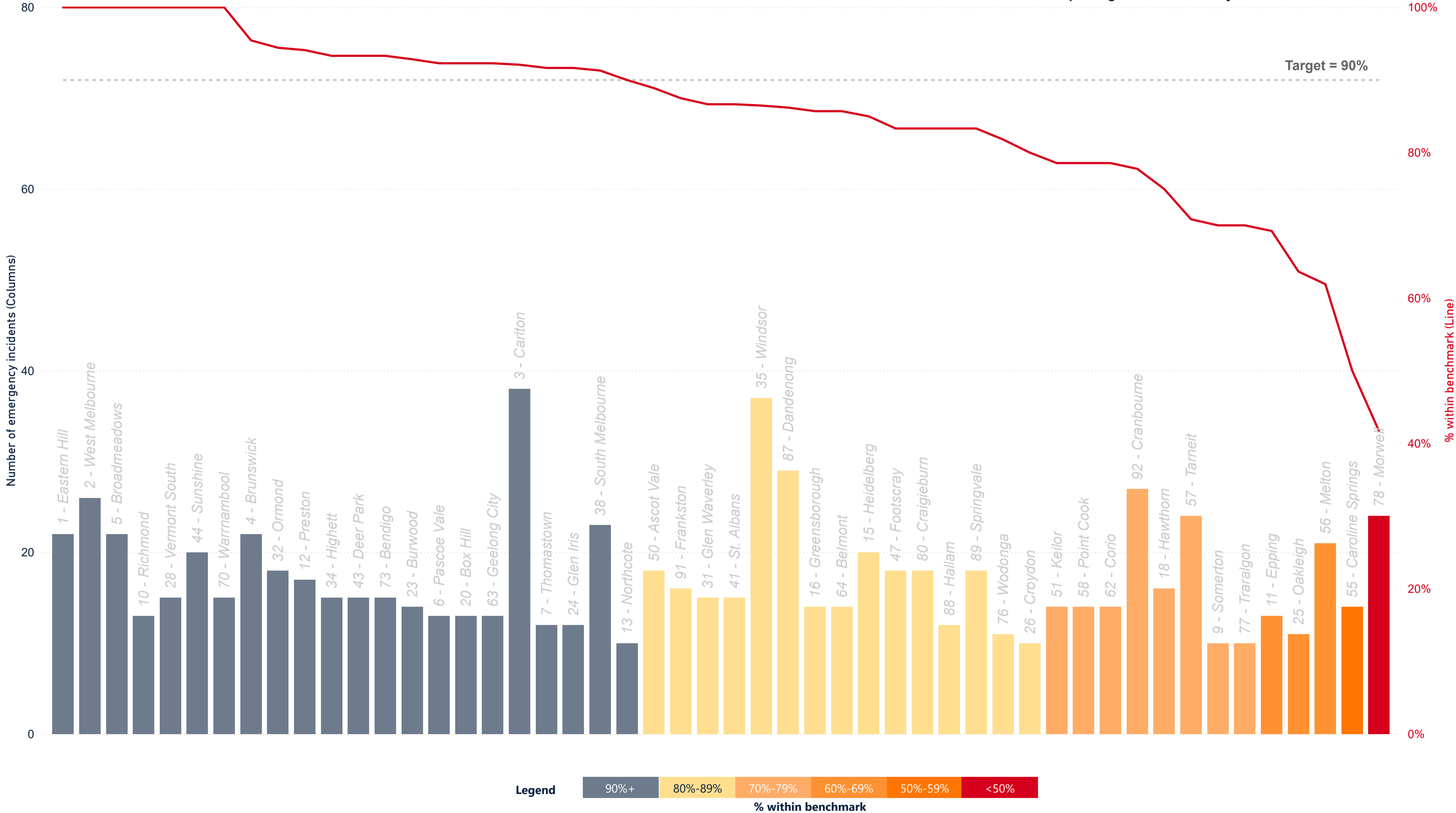


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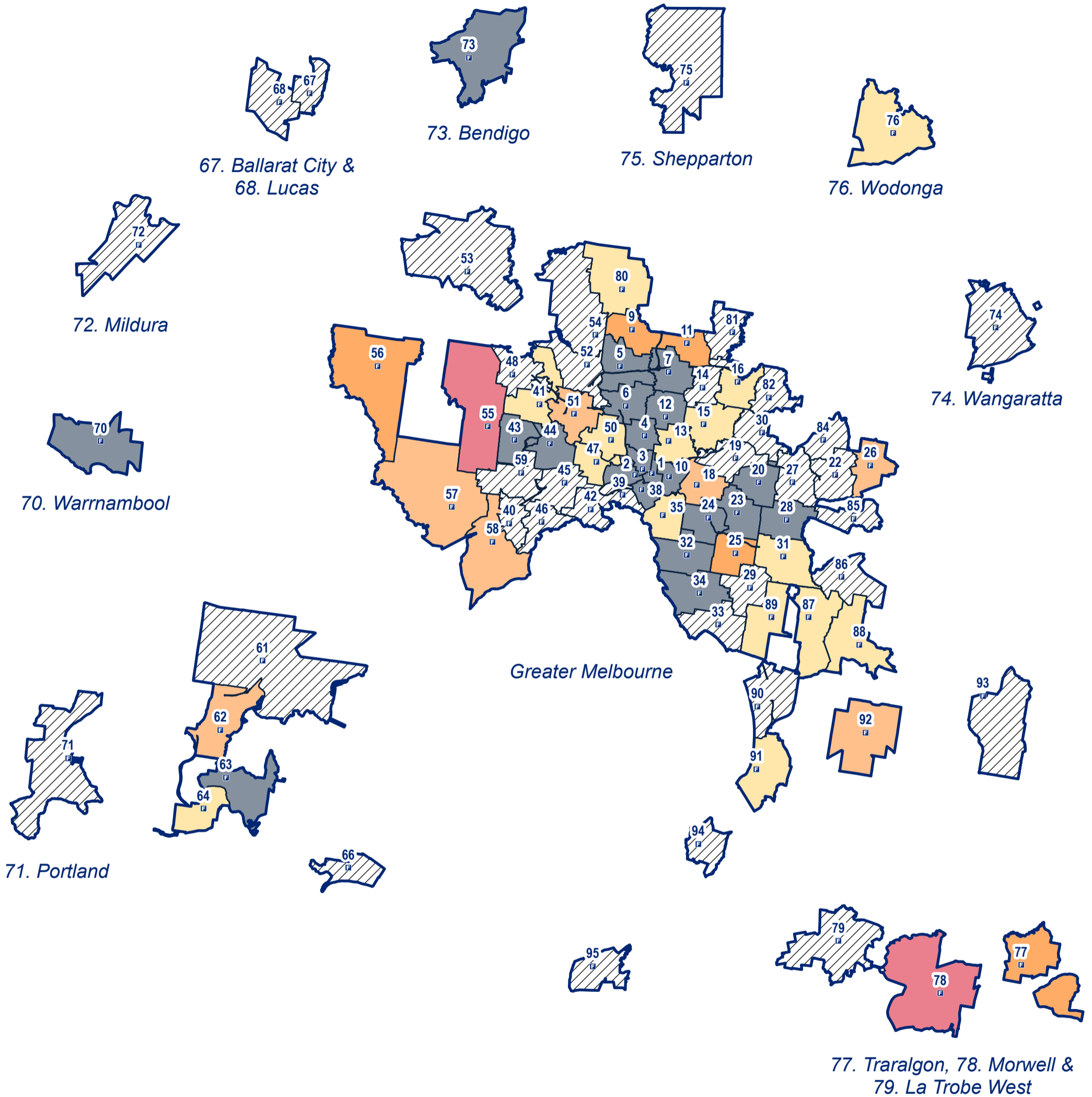


Emergency Structure Fires - Response Times Meeting Benchmarks

Reporting Period: 1 January 2024 - 31 March 2024



Response time data for Fire Rescue Victoria (FRV) appliances responding to Structure Fires in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene), from 1 January 2024 to 31 March 2024.



- FRV Fire Station
  - FRV Boundary
  - Maintenance Area
  - SMA with < 10 emergency incidents
- Within Target Percentage
- <50%
  - 50 - 60%
  - 60 - 70%
  - 70 - 80%
  - 80 - 90%
  - 90 - 100%

FRV Business Intelligence & GIS  
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