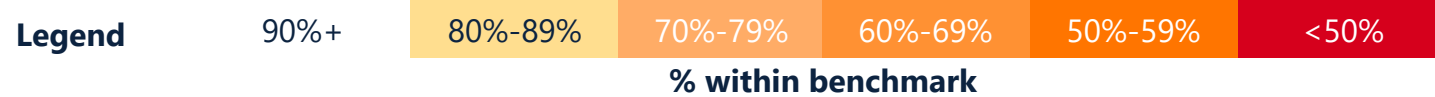




Reporting Period: 1 April 2024 - 30 June 2024

Emergency Medical Response incidents (EMR) meeting benchmark by Station Maintenance Area

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for EMR is 9.2 minutes.



FRV District + Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standards were met by any station	% of emergency incidents the standards were met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
Central District	247	247	244	98.8%	7.0
1 - Eastern Hill	25	25	24	96.0%	6.4
2 - West Melbourne	13	13	13	100.0%	6.1
3 - Carlton	18	18	18	100.0%	5.4
4 - Brunswick	21	21	21	100.0%	7.6
10 - Richmond	24	24	23	95.8%	6.7
13 - Northcote	15	15	15	100.0%	7.6
18 - Hawthorn	19	19	18	94.7%	7.2
35 - Windsor	39	39	39	100.0%	6.9
38 - South Melbourne	32	32	32	100.0%	6.0
39 - Port Melbourne	11	11	11	100.0%	6.9
50 - Ascot Vale	30	30	30	100.0%	8.5
Eastern District	169	169	163	96.4%	8.0
19 - North Balwyn	13	13	13	100.0%	7.8
20 - Box Hill	19	19	19	100.0%	7.2
22 - Ringwood	17	17	17	100.0%	7.6
23 - Burwood	23	23	21	91.3%	8.0
26 - Croydon	17	17	17	100.0%	6.7
27 - Nunawading	17	17	16	94.1%	7.3
28 - Vermont South	28	28	27	96.4%	8.6
30 - Templestowe	20	20	18	90.0%	9.2
85 - Boronia	15	15	15	100.0%	8.3
North West Region	81	81	80	98.8%	7.2
67 - Ballarat City	13	13	13	100.0%	5.8
68 - Lucas	12	12	11	91.7%	7.0
70 - Warrnambool	13	13	13	100.0%	6.9
72 - Mildura	22	22	22	100.0%	7.1
73 - Bendigo	21	21	21	100.0%	7.9
Northern District	210	210	199	94.8%	8.4
5 - Broadmeadows	38	38	38	100.0%	8.1
6 - Pascoe Vale	24	24	23	95.8%	7.2
7 - Thomastown	26	26	26	100.0%	7.8
9 - Somerton	17	17	17	100.0%	7.9
11 - Epping	17	17	16	94.1%	7.9
12 - Preston	22	22	22	100.0%	7.0
14 - Bundoora	14	14	13	92.9%	8.3
15 - Heidelberg	19	19	18	94.7%	7.7
16 - Greensborough	12	12	12	100.0%	8.0
80 - Craigieburn	21	21	14	66.7%	11.1
South East Region	63	63	63	100.0%	6.8
74 - Wangaratta	14	14	14	100.0%	7.0
75 - Shepparton	21	21	21	100.0%	6.7
77 - Traralgon	14	14	14	100.0%	7.2
78 - Morwell	14	14	14	100.0%	6.2
Southern District 1	176	176	165	93.8%	8.0
24 - Glen Iris	15	15	12	80.0%	10.2
25 - Oakleigh	23	23	21	91.3%	8.2
29 - Clayton South	14	14	12	85.7%	9.5
31 - Glen Waverley	23	23	21	91.3%	8.5
32 - Ormond	30	30	29	96.7%	7.1
33 - Mentone	22	22	22	100.0%	7.9
34 - Highett	24	24	23	95.8%	7.7
89 - Springvale	25	25	25	100.0%	7.7
Southern District 2	159	159	152	95.6%	8.0
87 - Dandenong	38	38	37	97.4%	7.6
88 - Hallam	31	31	30	96.8%	8.2
91 - Frankston	32	32	31	96.9%	7.4
92 - Cranbourne	32	32	28	87.5%	9.5
93 - Pakenham	15	15	15	100.0%	7.6
95 - Rosebud	11	11	11	100.0%	7.2
Western District 1	130	130	121	93.1%	8.6
40 - Laverton	10	10	10	100.0%	7.8
45 - Brooklyn	13	13	11	84.6%	8.6
47 - Footscray	40	40	39	97.5%	7.5
57 - Tarneit	44	44	39	88.6%	9.4
58 - Point Cook	23	23	22	95.7%	8.4
Western District 2	137	137	125	91.2%	9.0
41 - St. Albans	18	18	18	100.0%	8.5
43 - Deer Park	10	10	9	90.0%	7.7
44 - Sunshine	23	23	21	91.3%	8.1
48 - Taylors Lakes	10	10	10	100.0%	6.8
51 - Keilor	16	16	15	93.8%	7.3
52 - Tullamarine	11	11	9	81.8%	9.7
55 - Caroline Springs	17	17	16	94.1%	8.6
56 - Melton	32	32	27	84.4%	10.0
Western District 3	42	42	42	100.0%	7.1
62 - Corio	19	19	19	100.0%	6.7
63 - Geelong City	23	23	23	100.0%	7.3
Total	1414	1414	1354	95.8%	8.1

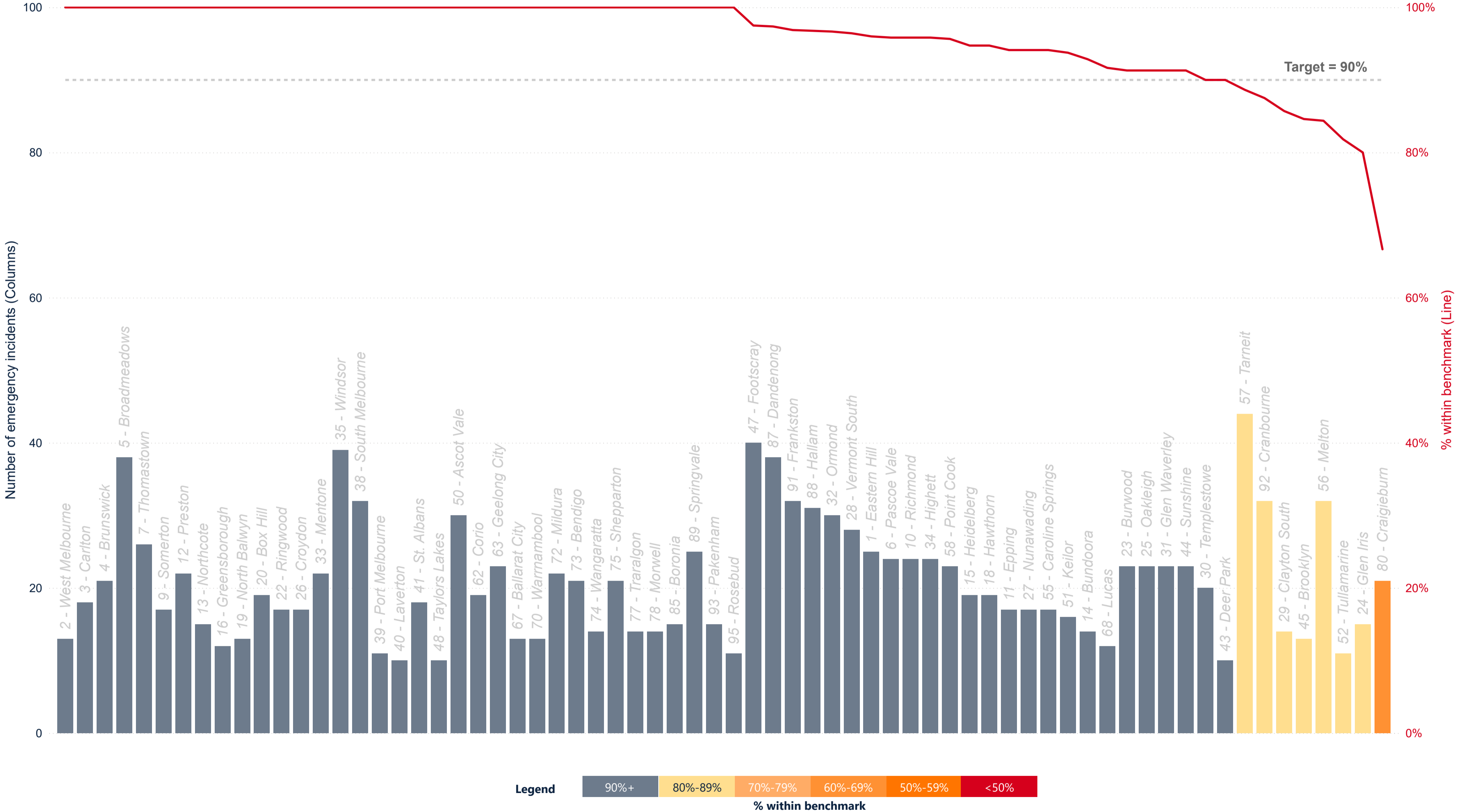


Response time data for Fire Rescue Victoria (FRV) appliances responding to Emergency Medical Response incidents in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene)

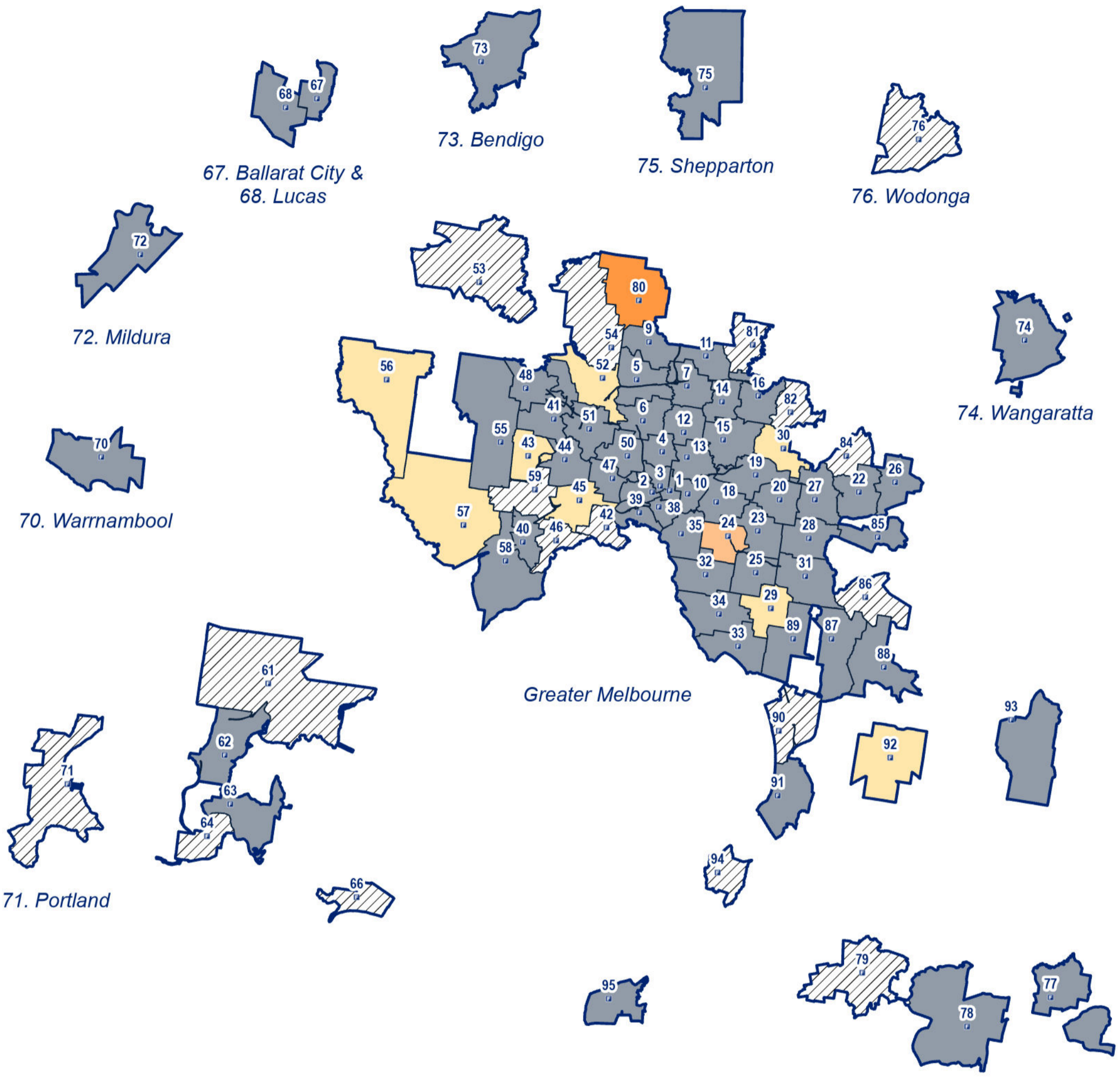


Emergency Medical Response Incidents - Response Times Meeting Benchmarks

Reporting Period: 1 April 2024 - 30 June 2024



Response time data for Fire Rescue Victoria (FRV) appliances responding to Emergency Medical Response incidents in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene), from 1 April 2024 to 30 June 2024.



- FRV Fire Station
 - FRV Boundary
 - Maintenance Area
 - SMA with < 10 emergency incidents
- Within Target Percentage
- <50%
 - 50 - 60%
 - 60 - 70%
 - 70 - 80%
 - 80 - 90%
 - 90 - 100%

FRV Business Intelligence & GIS
 Map produced: March 2024
 Request ID: Public Reporting/FY24/Q2/Maps

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