



Response time data for Fire Rescue Victoria (FRV) appliances responding to emergency incidents (Code 1) in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene)



Reporting Period: 1 October 2024 - 31 December 2024

All emergency incidents (Code 1) meeting benchmark by Station Maintenance Area

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for all emergency incidents is 7.7 minutes with the exception of Emergency Medical Response (EMR). The service delivery standard (response time) for EMR is 9.2 minutes.



FRV District + Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standards were met by any station	% of emergency incidents the standards were met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
Central District	4780	4249	3860	90.8%	7.6
1 - Eastern Hill	591	522	506	96.9%	6.1
2 - West Melbourne	510	461	417	90.5%	7.8
3 - Carlton	553	509	488	95.9%	6.7
4 - Brunswick	320	282	253	89.7%	7.7
10 - Richmond	381	344	325	94.5%	7.0
13 - Northcote	236	201	160	79.6%	9.0
18 - Hawthorn	300	272	229	84.2%	8.2
35 - Windsor	764	660	590	89.4%	7.9
38 - South Melbourne	618	569	528	92.8%	7.3
39 - Port Melbourne	209	182	159	87.4%	8.1
50 - Ascot Vale	298	247	205	83.0%	8.6
Eastern District	1618	1352	1212	89.6%	7.9
19 - North Balwyn	140	122	112	91.8%	7.8
20 - Box Hill	225	190	177	93.2%	7.1
22 - Ringwood	201	167	151	90.4%	7.9
23 - Burwood	190	158	139	88.0%	8.1
26 - Croydon	165	136	124	91.2%	7.5
27 - Nunawading	178	149	129	86.6%	8.1
28 - Vermont South	204	178	160	89.9%	7.7
30 - Templestowe	102	81	75	92.6%	7.6
82 - Eltham City	62	46	39	84.8%	8.2
84 - South Warrandyte	18	14	12	85.7%	8.8
85 - Boronia	133	111	94	84.7%	9.1
North West Region	792	614	563	91.7%	7.5
67 - Ballarat City	154	128	126	98.4%	5.7
68 - Lucas	57	46	44	95.7%	7.3
70 - Warrnambool	136	116	104	89.7%	7.8
71 - Portland	56	43	40	93.0%	6.7
72 - Mildura	152	104	93	89.4%	7.9
73 - Bendigo	237	177	156	88.1%	8.3
Northern District	2385	2058	1721	83.6%	8.7
5 - Broadmeadows	416	344	276	80.2%	9.0
6 - Pascoe Vale	247	211	175	82.9%	8.9
7 - Thomastown	186	152	128	84.2%	8.8
9 - Somerton	163	132	110	83.3%	8.6
11 - Epping	145	126	108	85.7%	8.3
12 - Preston	259	226	205	90.7%	7.7
14 - Bundoora	249	228	199	87.3%	8.0
15 - Heidelberg	303	272	221	81.3%	9.0
16 - Greensborough	96	81	69	85.2%	8.4
80 - Craigieburn	221	198	149	75.3%	10.7
81 - South Morang	100	88	81	92.0%	7.7
South East Region	845	657	531	80.8%	9.6
74 - Wangaratta	84	63	55	87.3%	8.3
75 - Shepparton	240	181	152	84.0%	8.8
76 - Wodonga	155	117	91	77.8%	9.1
77 - Traralgon	139	116	82	70.7%	10.9
78 - Morwell	136	112	94	83.9%	9.1
79 - Latrobe West	91	68	57	83.8%	8.3
Southern District 1	2057	1753	1451	82.8%	8.7
24 - Glen Iris	258	224	187	83.5%	9.2
25 - Oakleigh	245	209	184	88.0%	8.0
29 - Clayton South	138	117	100	85.5%	8.2
31 - Glen Waverley	325	300	251	83.7%	8.6
32 - Ormond	312	261	210	80.5%	9.0
33 - Mentone	181	149	129	86.6%	8.1
34 - Highett	310	258	184	71.3%	9.3
86 - Rowville	75	59	56	94.9%	6.4
89 - Springvale	213	176	150	85.2%	8.6
Southern District 2	1687	1398	1111	79.5%	9.1
87 - Dandenong	367	301	232	77.1%	9.0
88 - Hallam	294	252	180	71.4%	10.0
90 - Patterson River	105	82	69	84.1%	9.5
91 - Frankston	338	281	245	87.2%	8.2
92 - Cranbourne	252	207	148	71.5%	9.8
93 - Pakenham	131	107	81	75.7%	10.1
94 - Mornington	110	96	92	95.8%	7.0
95 - Rosebud	90	72	64	88.9%	8.2
Western District 1	1593	1362	1044	76.7%	9.5
40 - Laverton	112	97	67	69.1%	10.1
42 - Newport	135	118	109	92.4%	7.5
45 - Brooklyn	235	207	163	78.7%	9.1
46 - Altona	48	41	36	87.8%	7.8
47 - Footscray	337	288	260	90.3%	7.7
57 - Tarneit	367	305	205	67.2%	11.1
58 - Point Cook	192	165	117	70.9%	9.9
59 - Derrimut	167	141	87	61.7%	9.9
Western District 2	1758	1499	1095	73.0%	9.8
41 - St. Albans	197	160	135	84.4%	8.5
43 - Deer Park	137	117	86	73.5%	9.5
44 - Sunshine	302	256	229	89.5%	8.1
48 - Taylors Lakes	88	73	62	84.9%	9.4
51 - Keilor	158	137	111	81.0%	8.7
52 - Tullamarine	169	153	92	60.1%	9.2
53 - Sunbury	128	110	79	71.8%	11.2
54 - Greenvale	56	51	34	66.7%	10.2
55 - Caroline Springs	251	214	113	52.8%	11.7
56 - Melton	272	228	154	67.5%	11.0
Western District 3	741	594	469	79.0%	9.2
61 - Lara	71	60	27	45.0%	12.7
62 - Corio	278	221	173	78.3%	8.9
63 - Geelong City	246	199	170	85.4%	8.3
64 - Belmont	118	92	78	84.8%	8.1
66 - Ocean Grove	28	22	21	95.5%	6.3
Total	18256	15536	13057	84.0%	8.7

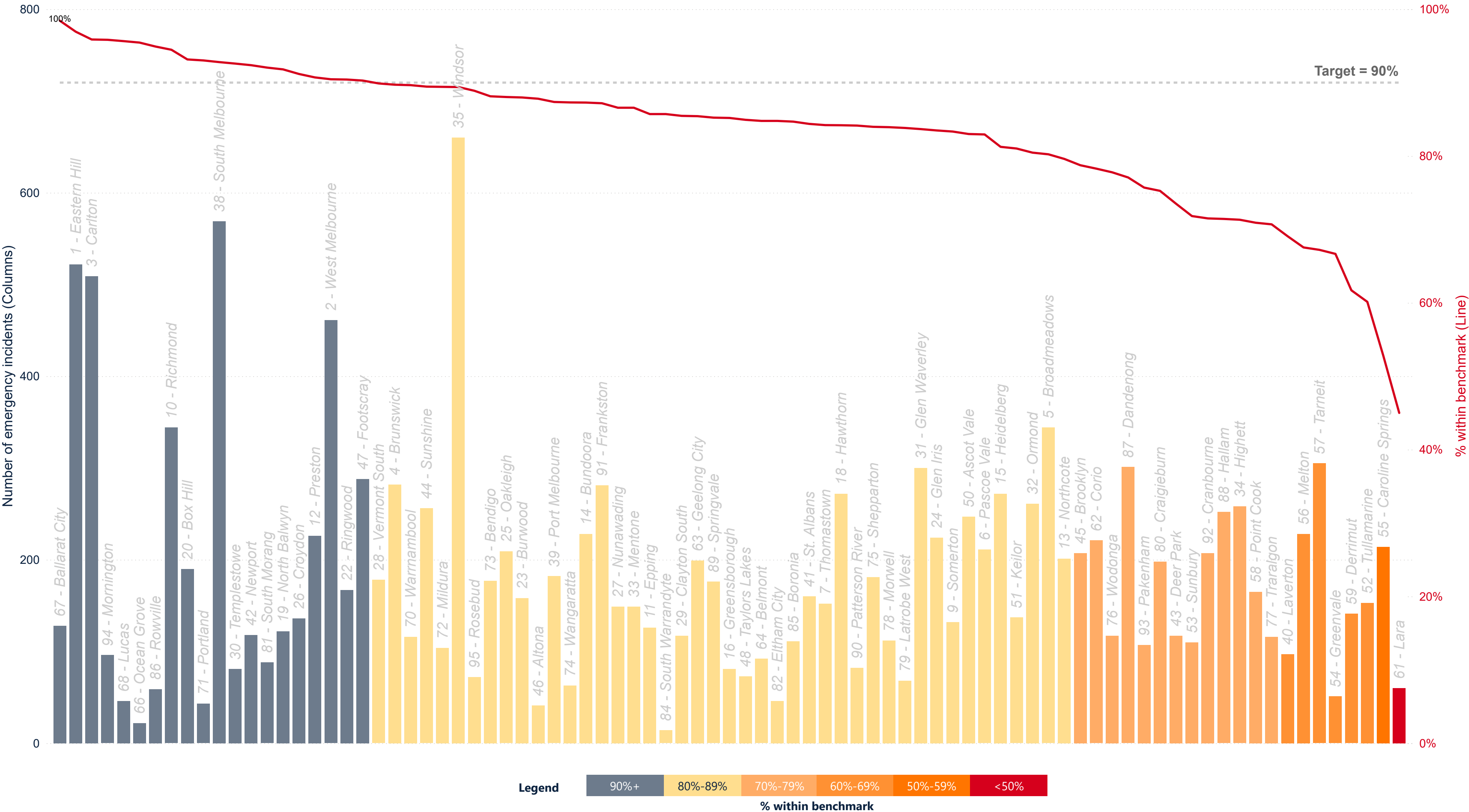


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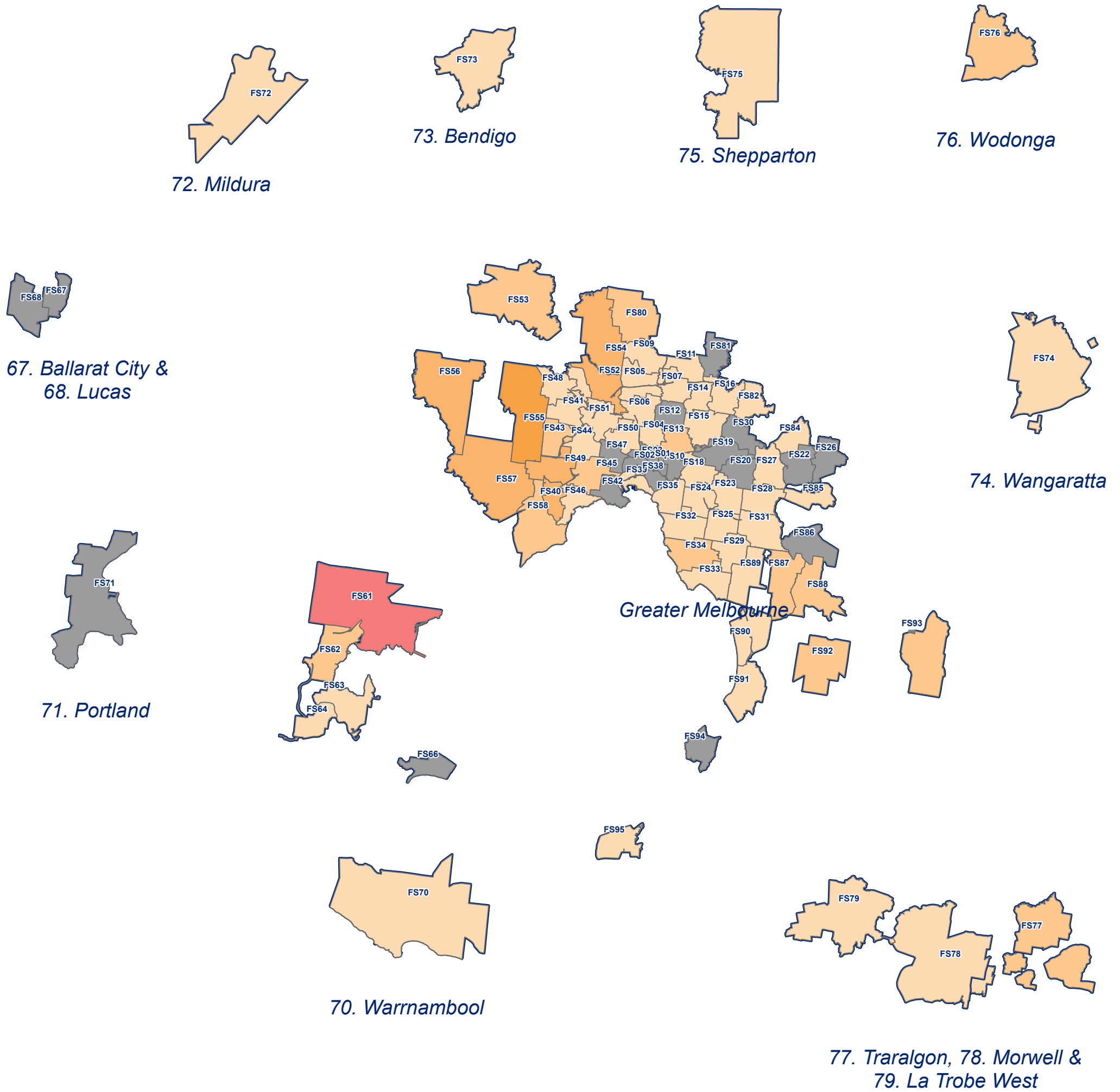


All Emergency Incidents (Code 1) - Response Times Meeting Benchmarks

Reporting Period: 1 October 2024 - 31 December 2024



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- FRV Fire Station
- ▭ FRV Boundary
- ▭ Maintenance Area
- Within Target Percentage
- Below 50%
- 50% - 60%
- 60% - 70%
- 70% - 80%
- 80% - 90%
- 90% - 100%

FRV Business Intelligence & GIS
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Scale
1:500,000

