



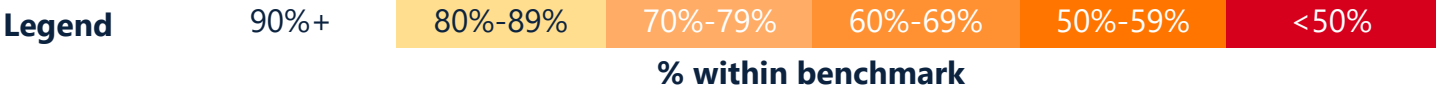
Response time data for Fire Rescue Victoria (FRV) appliances responding to emergency incidents (Code 1) in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene)



Reporting Period: 1 April 2025 - 30 June 2025

All emergency incidents (Code 1) meeting benchmark by Station Maintenance Area

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for all emergency incidents is 7.7 minutes with the exception of Emergency Medical Response (EMR). The service delivery standard (response time) for EMR is 9.2 minutes.



FRV District + Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standards were met by any station	% of emergency incidents the standards were met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
Central District	4365	3904	3618	92.7%	7.3
01. Eastern Hill	521	477	450	94.3%	6.6
02. West Melbourne	483	438	414	94.5%	7.0
03. Carlton	505	446	432	96.9%	6.6
04. Brunswick	277	240	223	92.9%	7.0
10. Richmond	335	299	288	96.3%	6.5
13. Northcote	209	187	157	84.0%	8.1
18. Hawthorn	258	230	205	89.1%	7.9
35. Windsor	702	621	574	92.4%	7.4
38. South Melbourne	639	574	532	92.7%	7.1
39. Port Melbourne	152	142	124	87.3%	8.3
50. Ascot Vale	284	250	219	87.6%	8.0
Eastern District	1455	1230	1103	89.7%	7.8
19. North Balwyn	135	117	100	85.5%	8.1
20. Box Hill	246	213	193	90.6%	7.6
22. Ringwood	179	155	138	89.0%	7.7
23. Burwood	165	138	128	92.8%	7.5
26. Croydon	120	97	92	94.8%	6.9
27. Nunawading	154	133	117	88.0%	7.8
28. Vermont South	155	130	119	91.5%	7.3
30. Templestowe	110	87	76	87.4%	8.2
82. Eltham City	68	54	47	87.0%	7.9
84. South Warrandyte	17	12	11	91.7%	7.9
85. Boronia	106	94	82	87.2%	8.2
North West Region	720	563	517	91.8%	7.7
67. Ballarat City	140	111	106	95.5%	6.4
68. Lucas	80	56	48	85.7%	8.6
70. Warrnambool	121	98	89	90.8%	7.7
71. Portland	51	40	35	87.5%	9.0
72. Mildura	124	95	87	91.6%	7.8
73. Bendigo	204	163	152	93.3%	7.5
Northern District	2191	1859	1587	85.4%	8.6
05. Broadmeadows	338	287	237	82.6%	8.6
06. Pascoe Vale	189	155	126	81.3%	9.0
07. Thomastown	183	147	123	83.7%	8.7
09. Somerton	150	125	111	88.8%	8.1
11. Epping	130	112	94	83.9%	8.7
12. Preston	292	246	228	92.7%	7.1
14. Bundoora	217	190	175	92.1%	7.6
15. Heidelberg	284	251	214	85.3%	8.6
16. Greensborough	121	103	86	83.5%	8.4
80. Craigieburn	199	166	125	75.3%	10.6
81. South Morang	88	77	68	88.3%	8.2
South East Region	716	534	421	78.8%	9.7
74. Wangaratta	84	65	64	98.5%	7.1
75. Shepparton	195	135	117	86.7%	8.0
76. Wodonga	135	103	79	76.7%	8.6
77. Traralgon	99	75	51	68.0%	10.7
78. Morwell	108	89	64	71.9%	10.9
79. Latrobe West	95	67	46	68.7%	10.2
Southern District 1	1970	1695	1442	85.1%	8.5
24. Glen Iris	276	248	218	87.9%	8.1
25. Oakleigh	203	173	156	90.2%	7.8
29. Clayton South	169	152	134	88.2%	7.9
31. Glen Waverley	321	283	226	79.9%	9.2
32. Ormond	291	247	204	82.6%	8.8
33. Mentone	173	139	117	84.2%	8.5
34. Highett	249	209	172	82.3%	8.3
86. Rowville	79	65	58	89.2%	8.4
89. Springvale	209	179	157	87.7%	8.2
Southern District 2	1560	1290	1006	78.0%	9.5
87. Dandenong	364	299	235	78.6%	9.3
88. Hallam	251	212	159	75.0%	9.9
90. Patterson River	93	78	64	82.1%	9.0
91. Frankston	351	292	241	82.5%	8.7
92. Cranbourne	227	184	126	68.5%	10.1
93. Pakenham	134	106	77	72.6%	11.9
94. Mornington	71	60	58	96.7%	6.4
95. Rosebud	69	59	46	78.0%	9.4
Western District 1	1393	1189	908	76.4%	9.7
40. Laverton	92	83	61	73.5%	9.5
42. Newport	98	83	77	92.8%	7.3
45. Brooklyn	148	129	108	83.7%	8.4
46. Altona	49	41	28	68.3%	9.2
47. Footscray	370	313	281	89.8%	7.8
57. Tarneit	367	302	177	58.6%	12.5
58. Point Cook	128	108	74	68.5%	9.9
59. Derrimut	141	130	102	78.5%	9.1
Western District 2	1625	1398	1037	74.2%	10.0
41. St.Albans	165	136	115	84.6%	8.8
43. Deer Park	150	128	101	78.9%	8.8
44. Sunshine	273	231	202	87.4%	8.0
48. Taylors Lakes	72	60	54	90.0%	7.8
51. Keilor (East)	135	116	93	80.2%	8.9
52. Tullamarine	166	154	105	68.2%	10.9
53. Sunbury	109	86	58	67.4%	10.1
54. Greenvale	57	52	33	63.5%	12.3
55. Caroline Springs	232	210	123	58.6%	11.1
56. Melton	266	225	153	68.0%	10.8
Western District 3	701	596	482	80.9%	9.3
61. Lara	88	75	38	50.7%	12.6
62. Corio	239	202	156	77.2%	8.9
63. Geelong City	244	206	188	91.3%	7.7
64. Belmont	96	86	73	84.9%	8.5
66. Ocean Grove	34	27	27	100.0%	5.6
Total	16696	14258	12121	85.0%	8.6

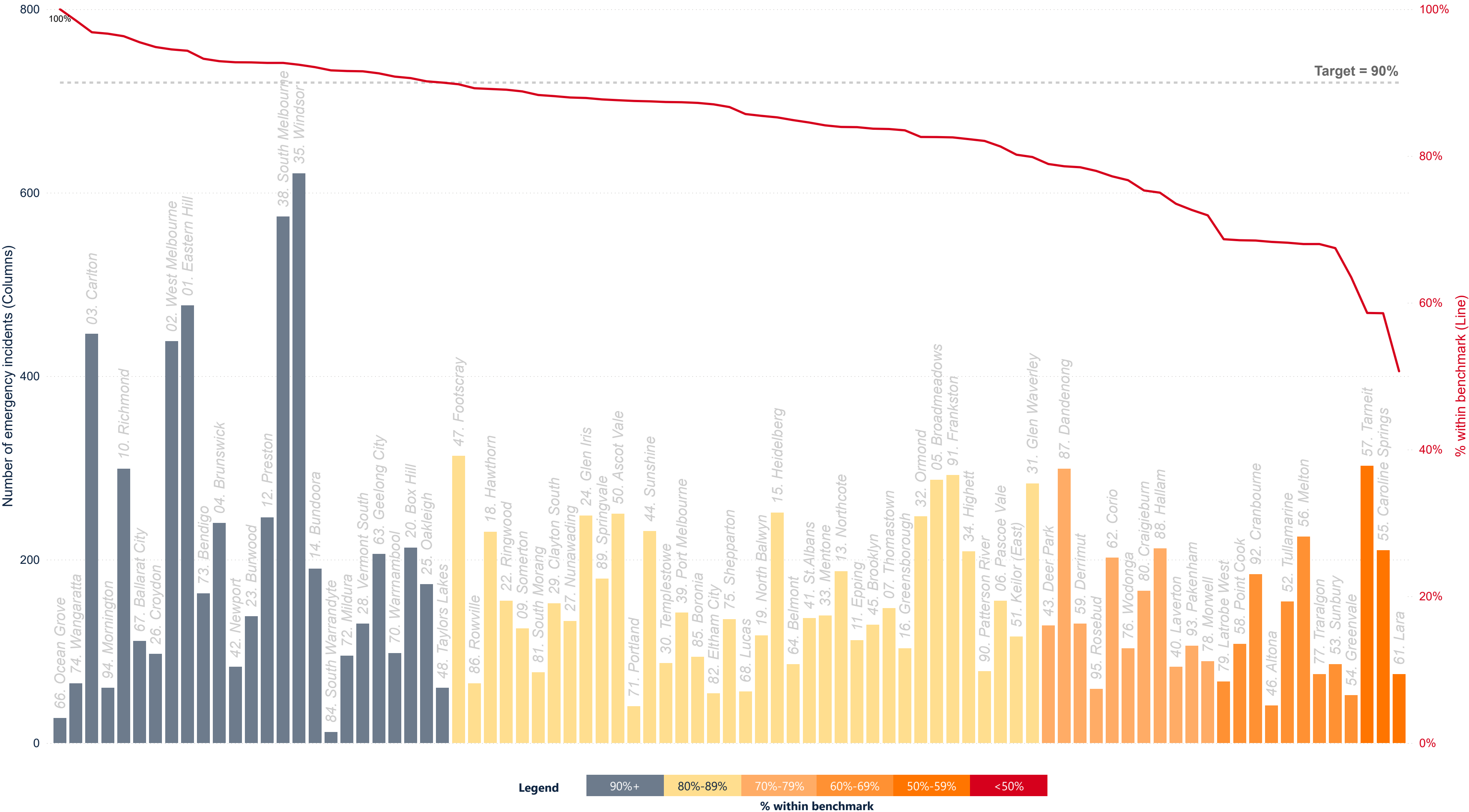


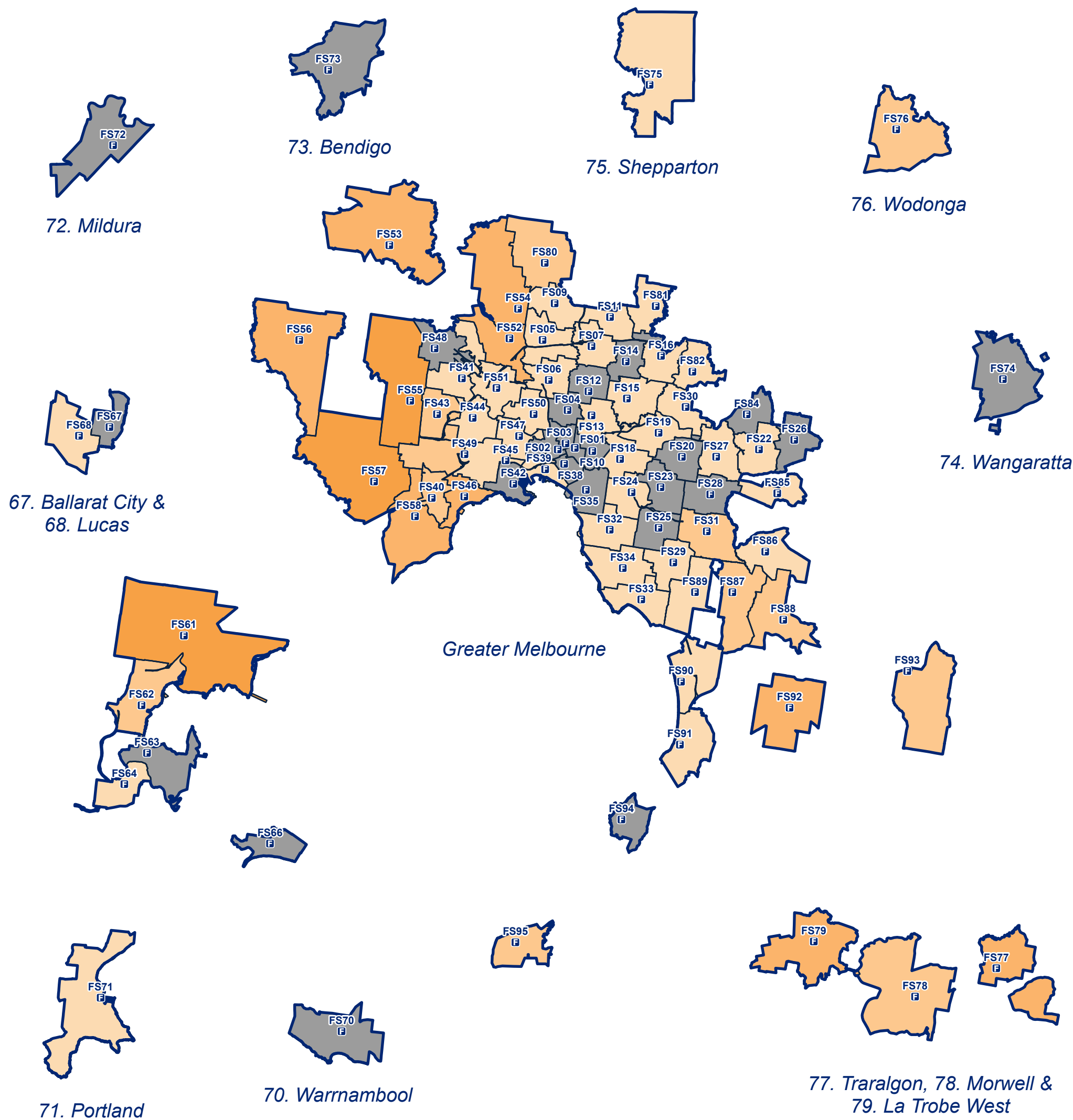
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All Emergency Incidents (Code 1) - Response Times Meeting Benchmarks

Reporting Period: 1 April 2025 - 30 June 2025





Legend

-  FRV Station
-  FRV Boundary
-  Maintenance Area
- Within Target Percentage
 -  <50%
 -  50% - 59%
 -  60% - 69%
 -  70% - 79%
 -  80% - 89%
 -  ≥90%
-  MA with <10 Code 1 incidents

FRV Business Intelligence & GIS
Map produced: September 2025
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Scale
1:500,000

