Response time data for Fire Rescue Victoria (FRV) appliances responding to Emergency Medical Response incidents in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene)

FIRE RESCUE VICTORIA

Reporting Period: 1 April 2025 - 30 June 2025

Emergency Medical Response incidents (EMR) meeting benchmark by Station Maintenance Area

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for EMR is 9.2 minutes.

Legend | 90%+ | 80%-89% | 70%-79% | 60%-69% | 50%-59% | <50%

% within benchmark

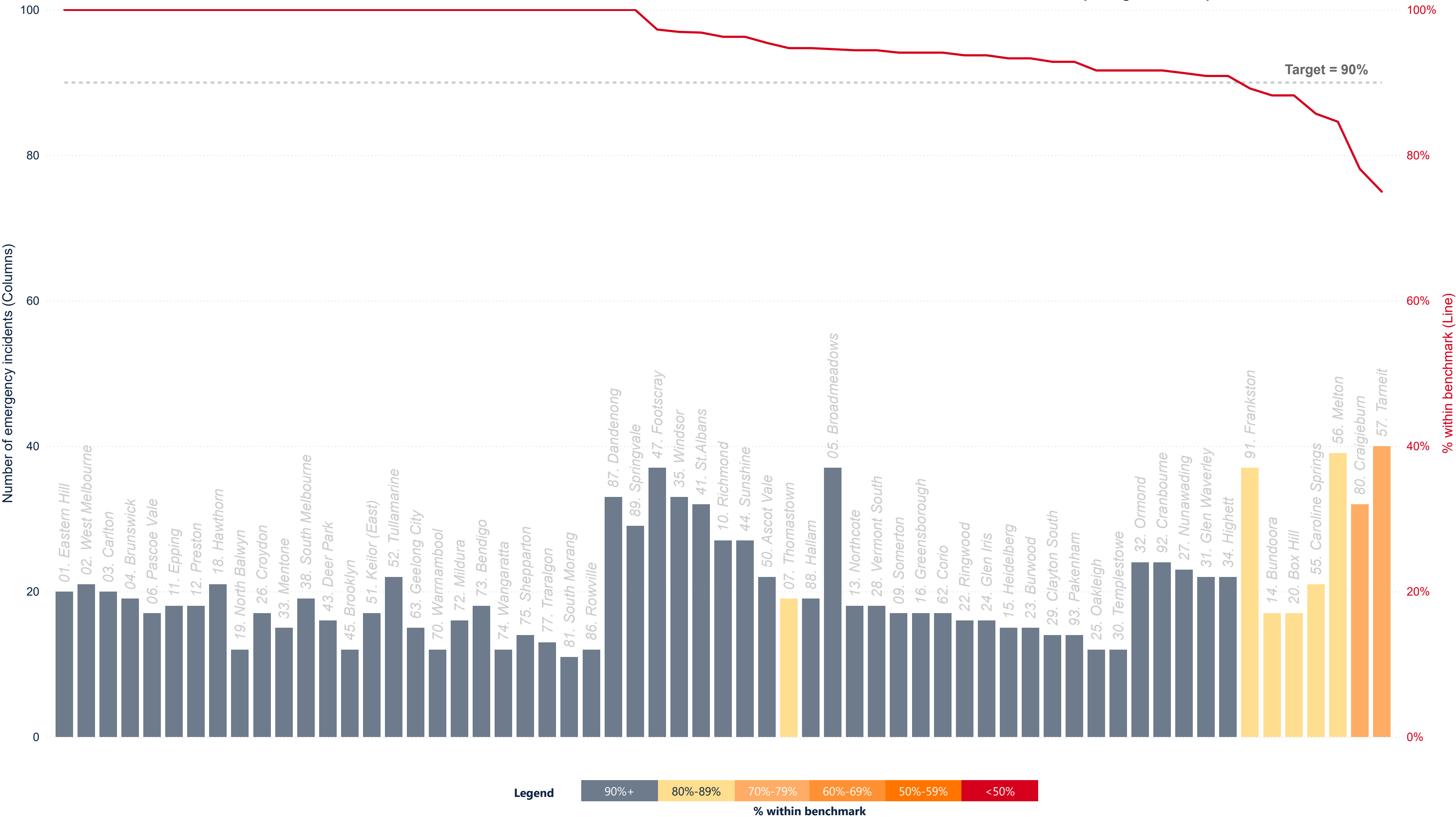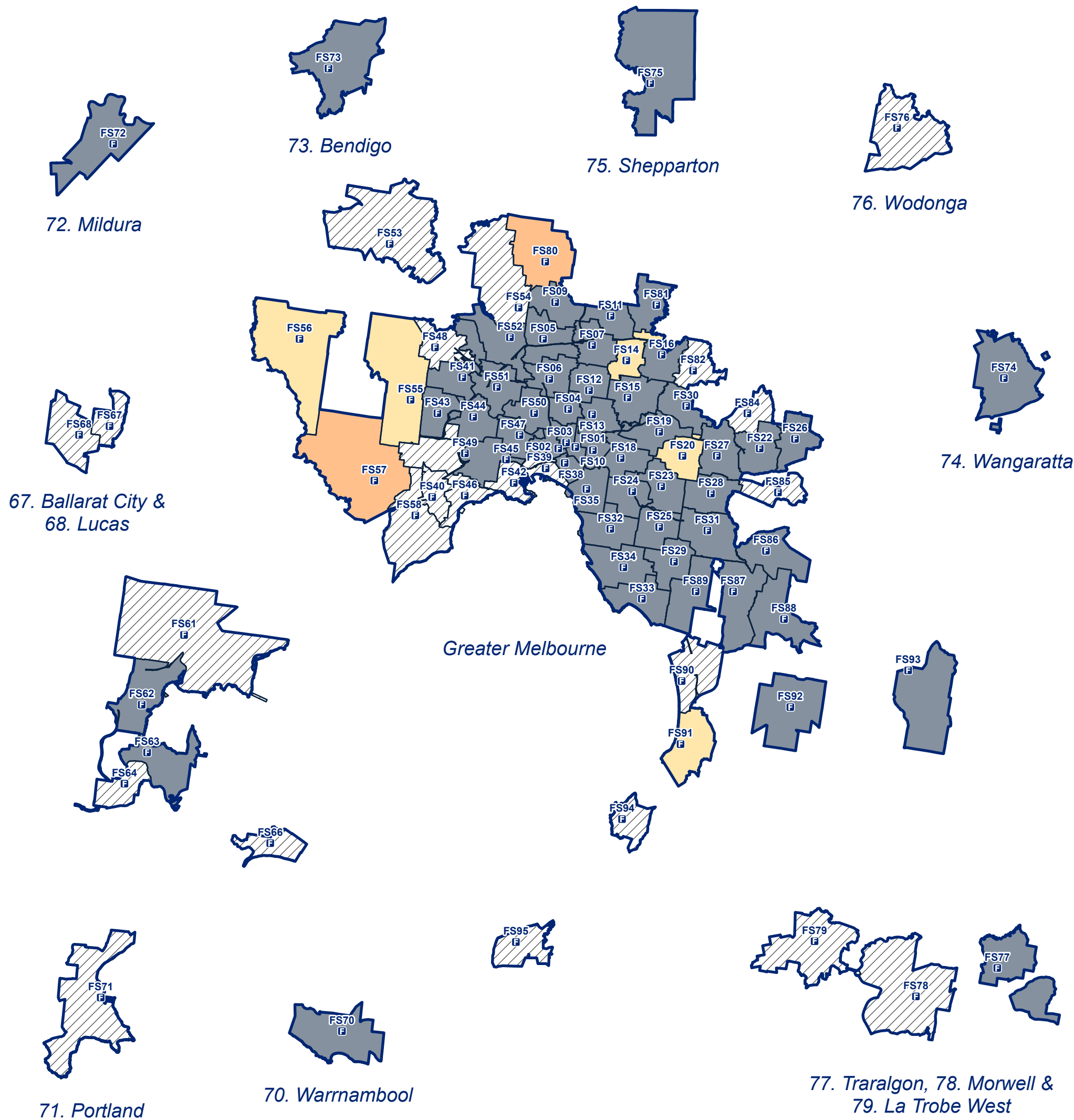| FRV District + Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standards were met by any station	% of emergency incidents the standards were met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
Central District	**223**	**220**	**216**	**98.2%**	**6.8**
01. Eastern Hill	20	20	20	100.0%	5.4
02. West Melbourne	21	21	21	100.0%	6.7
03. Carlton	21	20	20	100.0%	6.5
04. Brunswick	19	19	19	100.0%	6.1
10. Richmond	27	27	26	96.3%	6.9
13. Northcote	18	18	17	94.4%	6.6
18. Hawthorn	21	21	21	100.0%	6.4
35. Windsor	33	33	32	97.0%	6.9
38. South Melbourne	21	19	19	100.0%	7.0
50. Ascot Vale	22	22	21	95.5%	7.0
Eastern District	**130**	**130**	**122**	**93.8%**	**7.7**
19. North Balwyn	12	12	12	100.0%	7.4
20. Box Hill	17	17	15	88.2%	8.9
22. Ringwood	16	16	15	93.8%	7.5
23. Burwood	15	15	14	93.3%	7.4
26. Croydon	17	17	17	100.0%	6.0
27. Nunawading	23	23	21	91.3%	7.8
28. Vermont South	18	18	17	94.4%	6.8
30. Templestowe	12	12	11	91.7%	8.1
North West Region	**47**	**46**	**46**	**100.0%**	**7.8**
70. Warrnambool	13	12	12	100.0%	6.3
72. Mildura	16	16	16	100.0%	7.8
73. Bendigo	18	18	18	100.0%	8.0
Northern District	**219**	**218**	**203**	**93.1%**	**8.8**
05. Broadmeadows	37	37	35	94.6%	8.5
06. Pascoe Vale	17	17	17	100.0%	7.8
07. Thomastown	20	19	18	94.7%	8.2
09. Somerton	17	17	16	94.1%	7.1
11. Epping	18	18	18	100.0%	7.0
12. Preston	18	18	18	100.0%	6.7
14. Bundoora	17	17	15	88.2%	8.5
15. Heidelberg	15	15	14	93.3%	8.7
16. Greensborough	17	17	16	94.1%	9.1
80. Craigieburn	32	32	25	78.1%	10.0
81. South Morang	11	11	11	100.0%	8.8
South East Region	**42**	**39**	**39**	**100.0%**	**7.1**
74. Wangaratta	15	12	12	100.0%	7.2
75. Shepparton	14	14	14	100.0%	7.3
77. Traralgon	13	13	13	100.0%	6.3
Southern District 1	**166**	**166**	**157**	**94.6%**	**8.3**
24. Glen Iris	16	16	15	93.8%	8.6
25. Oakleigh	12	12	11	91.7%	7.9
29. Clayton South	14	14	13	92.9%	8.2
31. Glen Waverley	22	22	20	90.9%	8.3
32. Ormond	24	24	22	91.7%	8.3
33. Mentone	15	15	15	100.0%	8.3
34. Highett	22	22	20	90.9%	8.2
86. Rowville	12	12	12	100.0%	6.2
89. Springvale	29	29	29	100.0%	7.7
Southern District 2	**128**	**127**	**119**	**93.7%**	**8.5**
87. Dandenong	33	33	33	100.0%	7.4
88. Hallam	19	19	18	94.7%	7.9
91. Frankston	38	37	33	89.2%	9.1
92. Cranbourne	24	24	22	91.7%	8.3
93. Pakenham	14	14	13	92.9%	8.3
Western District 1	**91**	**89**	**78**	**87.6%**	**10.0**
45. Brooklyn	12	12	12	100.0%	7.8
47. Footscray	38	37	36	97.3%	7.6
57. Tarneit	41	40	30	75.0%	11.6
Western District 2	**175**	**174**	**163**	**93.7%**	**8.6**
41. St.Albans	32	32	31	96.9%	8.5
43. Deer Park	16	16	16	100.0%	7.3
44. Sunshine	27	27	26	96.3%	7.0
51. Keilor (East)	17	17	17	100.0%	8.2
52. Tullamarine	22	22	22	100.0%	7.5
55. Caroline Springs	22	21	18	85.7%	9.8
56. Melton	39	39	33	84.6%	9.8
Western District 3	**32**	**32**	**31**	**96.9%**	**7.8**
62. Corio	17	17	16	94.1%	7.9
63. Geelong City	15	15	15	100.0%	7.7
Total	**1253**	**1241**	**1174**	**94.6%**	**8.3**

Response time data for Fire Rescue Victoria (FRV) appliances responding to Emergency Medical Response incidents in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene)

Emergency Medical Response Incidents - Response Times Meeting Benchmarks

Target = 90%

Legend | 90%+ | 80%-89% | 70%-79% | 60%-69% | 50%-59% | <50%

% within benchmark

Response time data for Fire Rescue Victoria (FRV) appliances responding to Emergency Medical Response (EMR) incidents in the FRV Fire District where the FRV appliances are primary appliances (1st appliance on scene), from 1 April 2025 to 30 June 2025

FIRE RESCUE VICTORIA

72. Mildura
FS72

73. Bendigo
FS73

75. Shepparton
FS75

76. Wodonga
FS76

74. Wangaratta
FS74

67. Ballarat City & 68. Lucas
FS67
FS68

FS53
FS56
FS55
FS48
FS54
FS09
FS80
FS52
FS05
FS11
FS81
FS41
FS07
FS14
FS16
FS82
FS51
FS06
FS12
FS15
FS30
FS84
FS43
FS44
FS50
FS04
FS13
FS19
FS22
FS26
FS47
FS03
FS01
FS18
FS20
FS27
FS49
FS45
FS02
FS39
FS10
FS24
FS23
FS28
FS85
FS57
FS40
FS46
FS42
FS38
FS35
FS32
FS25
FS31
FS86
FS34
FS29
FS87
FS88
FS58
FS33
FS89
FS90
FS92
FS93
FS91

Greater Melbourne

FS61
FS62
FS63
FS64

FS66

FS94

FS95

71. Portland
FS71

70. Warrnambool
FS70

77. Traralgon, 78. Morwell & 79. La Trobe West
FS79
FS78
FS77

Legend

- FRV Station
- FRV Boundary
- Maintenance Area

Within Target Percentage
- <50%
- 50% - 59%
- 60% - 69%
- 70% - 79%
- 80% - 89%
- ≥90%
- MA with <10 EMR incidents

Scale 1:500,000

72
76
73
75
74
67 & 68
71
70
77, 78 & 79